

Greenville County Workforce Development Board (GCWDB) Meeting
Wednesday, July 8, 2026, 11:30 a.m.
Goodwill Industries of the Upstate/Midlands SC
115 Haywood Road
Greenville, SC 29607

Join Zoom Meeting

<https://zoom.us/j/92189020649?pwd=ynqYWd9yRuqwVmglc9XUAuVjhFXxqu.1>

Meeting ID: 921 8902 0649 Passcode: 620106

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MEETING AGENDA

- **Welcome and Call to Order** **Ms. Robyn Knox, Chair**
- **Quorum Validation (9 or more)** **Ms. Knox**
- ***Minutes Approval (May 13, 2026)**** **Ms. Knox**
- **Director's Report** **Mr. Dean Jones, Director**
 - 1. PY26 Budget Approval Update
 - 2. PY26 Business Services Lead Approval Update
 - 3. *PY26 Blanket Transfer Waiver**
 - 4. Coordination and Collaboration Updates
- **Contractor Status Reports**
 - 1. Eckerd Connects – Adult/DW Services
 - 2. Eckerd Connects – Youth Services
- **Goodwill Presentation**
- **Other Business**
- **Adjourn**

**Denotes an action item*

Greenville County Workforce Development Board Meeting (GCWDB)

Wednesday, May 13, 2026

SC Works Greenville

225 S Pleasantburg Drive, Suite E-1

Greenville, SC 29607

MINUTES

Members Present: Jessica Allendorf, Amithy Burgess, Weyland Burns, Kaye Davis, Tiffany Foster, Vernita Harris Gill, Craig Kinley, Robyn Knox (Chair), Kelly Shumaker (Vice Chair), Deric Shuman, Shan Smith and Scott Stoller

Members Absent: Morgan Clements, Tammy Galindo, Ray Lattimore, Jared Mogan and Ben Sabol

GCWDB Staff and Contractor Staff Present: Dean Jones, Angela Smith, Nyroba Leamon, Shelia Harper, Laura Bogardus, Renee Alexander, William Hunter, Carly Lineberry, Kimbearly Smith, Kevin Allen and Deidre Smalls

Guest/Visitors: None

- I. **Welcome and Call to Order:** Chair Robyn Knox called the meeting to order at 11:34 a.m. Ms. Knox welcomed our newest Board member, Ms. Jessica Allendorf, as well as new Eckerd staff. A round of introductions was made.
- II. **Quorum Validation (9 or more):** A quorum was validated.
- III. **Minutes Approval (March 11, 2026)*:** Minutes were approved as submitted.
- IV. **WIOA Director's Report (Mr. Dean E. Jones, GCWDB Director):**
 1. **WIOA Program Activity Summary** - Mr. Jones reviewed the GCWDB 1-Page Pipeline and Performance Summary handout to include total caseload, enrollments, new training and exits. Mr. Jones expressed appreciation for the Board's willingness to work through the transition from the previous contractor to Eckerd Connects. He thanked Ms. Renee Alexander with Eckerd and her team for their efforts in transitioning the workload and improving the situation. He also thanked the Upstate Workforce Board for their partnership. The report highlighted challenges with the dislocated worker program under the previous contractor, noting a "total collapse" of that program and issues with training conversion rates. Stable enrollments are being made in the adult program. Youth program is strong but we do have to focus on credentialing.
 2. **WIOA Program Financial Summary** - Mr. Jones reviewed the GCWDB PY25 Financial Executive Dashboard handout. Our target goal for expenditures is 70% for each program. We currently are a little shy but we expect to reach our goal by June 30 based on our analysis. If we do not meet it, we risk losing funds by recapture/reallocation by the State. Once we get our DW enrollments up, then expenditures will increase. We also expect to reach our 80% obligation rate goal by June 30.
 3. **WIOA Program PY25 – Q3, Q3 Rolling 4 Predictive Performance Reports** – This predictive report is based on what we see in our system. An educated prediction is made on whether we will pass our performance and how we will pass it. As a result of the collapse in our DW program, it brought down our measurable skill gains. We have one quarter remaining and we will do all that we can to make sure we capture information that will support meeting the measurable skill gains goal. Mr. Jones reviewed the Q3- Rolling 4 report. We are training people but our focus is on retaining them in employment.

V. GCWDB Committees Updates (Dr. Laura Bogardus, Side By Side, LLC Co-President)

1. **Committee on Serving Individuals with Disabilities (CSID)** - Dr. Bogardus stated that she has been working with this committee for several years. This committee kicked off getting more involved in the leadership of the workforce development system here and in having actual working committees. The committee has done a strategic planning process. They have their own vision which they continue to work towards. The members also collaborate outside of the committee meetings.
2. **SC Works Committee** – Dr. Bogardus said she just recently took this committee on. She and her team have been working on website and social media presence to get information out about the SC Works system.
3. **Youth Committee** – Dr. Bogardus highlighted the progress and achievements of the Youth Committee, which has become the most active and successful group. The Youth Committee developed a strategic plan with three priorities: enhancing youth access to information, supporting credential attainment, and sustaining accountability within the committee. Dr. Bogardus also discussed the committee's efforts to create a marketing platform, including a website and social media presence, to better connect with youth and promote workforce development opportunities. Additionally, she mentioned national priorities, including short-term credentialing, AI workforce readiness, and registered apprenticeship programs.

VI. National Level Updates – Mr. Jones said we are continuing to collaborate with our higher education partners, particularly Greenville Technical College, on the Workforce Pell grants. Short-term credentialing is being prioritized. AI workforce readiness is another focus area. Registered apprenticeship programs are what we need to continue building out opportunities for individuals and apprenticeship training.

VII. Contractor Status Reports:

1. **Eckerd Connects – Adult/DW Services:** Ms. Renee Alexander provided updates on the Adult and DW one-stop operator contract since its March 1st start date. Key developments included hiring new staff members, reviewing regional processes, communicating with training providers, settling unpaid obligations, and infrastructure updates including IT system upgrades and a new phone system. The Greenville SC Works Center served 1,334 unique customers in April and 11,631 customers year-to-date, with various services including unemployment assistance, job search support, and WIOA services being provided.

Ms. Carly Lineberry reported on Center and Business Services events, including 4 recruitment events in April with 146 total attendees and year-to-date totals of 60 events with 1,631 attendees. She discussed rebuilding partnerships with Apprenticeship Carolina and participating in various events, including planning a quarterly partner meeting for the second week of June.

Ms. Kimbearly Smith presented updates on the Adult and Dislocated Worker training program, reporting 151 current participants in follow-up and highlighting recent training for career coaches on program processes.

Mr. Kevin Allen shared a success story about Mario, who successfully completed a Class A Commercial Driver's License program and is close to securing employment with a potential on-the-job training opportunity.

2. **Eckerd Connects – Youth Services:** Mr. Nyroba Leamon presented the WIOA Youth Program update, reporting 60 new enrollments with a target goal of 78, and 19 individuals in training opportunities. The program is exceeding several performance metrics, including employment rates and median earnings,

though credentialing rates remain below the 90% goal. The discussion highlighted challenges with homeschool diplomas not being recognized by the state, and Greenville shared strategies for helping participants obtain GEDs and credentials through partners like Greenville Literacy.

VIII. Other Business: Mr. Deric Shuman noted that he often hears of partner organizations holding hiring events and job fairs without leveraging SC Works. As the state's employment service, SC Works can co-host or support events (without taking them over) and improve recruitment, promotion, and logistics.

IX. Adjourn: Being there was no other business, the meeting was adjourned at 12:27 p.m.

*** Denotes an action item for GCWDB or Executive Committee Approval**

****Denotes Executive Committee has authorized Director to Proceed**

Greenville County Workforce Development Board

July 8, 2026 Meeting

11:30 a.m.

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115 Haywood Road, Greenville SC 29607

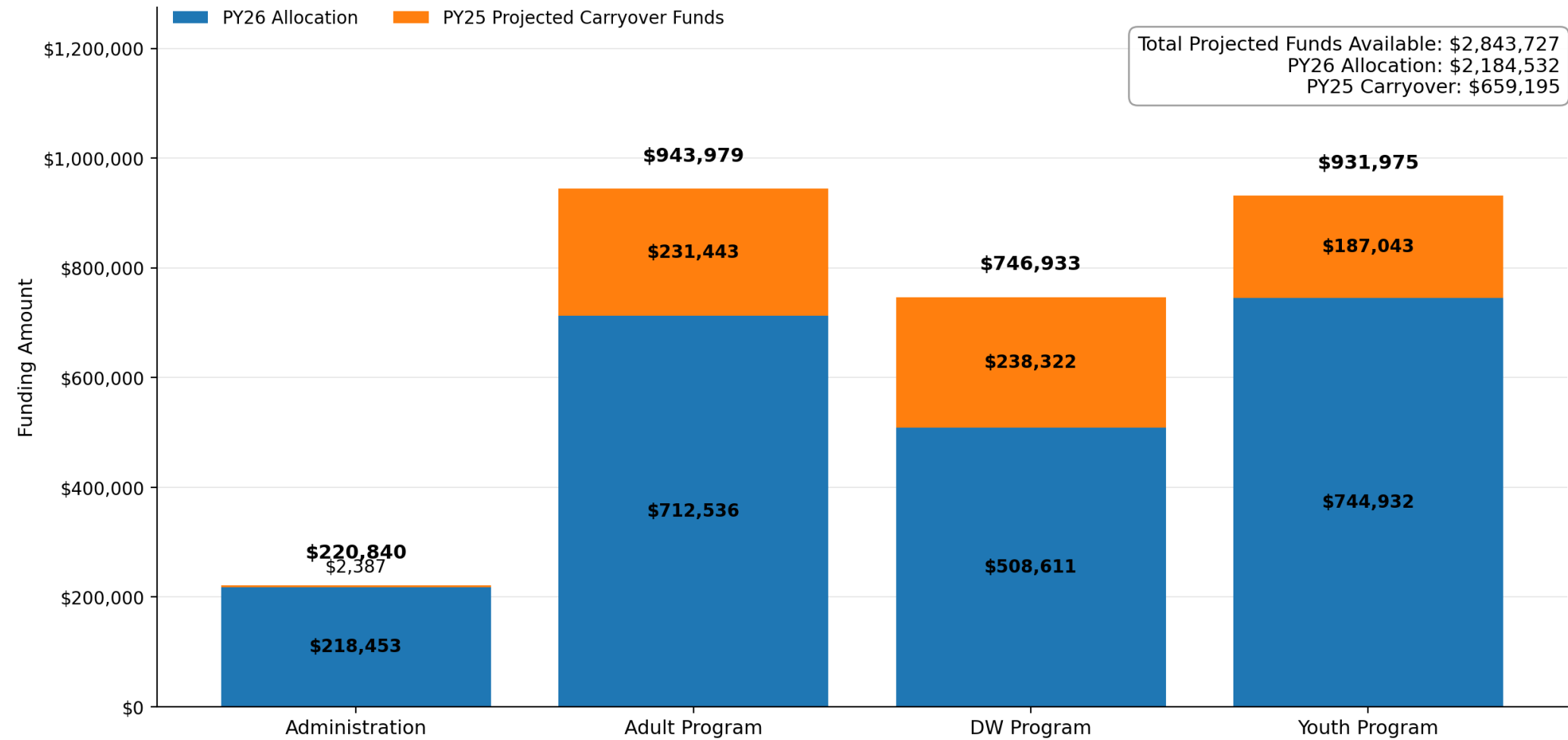
Director's Report

PY26 WIOA Budget

Projected Funds Available by Program

June 10, 2026 Recap

PY26 WIOA Budget: Projected Funds Available



Note: Program bars are stacked to show how PY26 Allocation and PY25 Projected Carryover combine into each program’s total available funds.

PY26 WIOA Budget

Item	Administration	Adult Program	DW Program	Youth Program	Total
PY26 Allocation	\$218,453	\$712,536	\$508,611	\$744,932	\$2,184,532
PY25 Projected Carryover Funds	\$2,387	\$231,443	\$238,322	\$187,043	\$659,195
Total Projected Funds Available	\$220,840	\$943,979	\$746,933	\$931,975	\$2,843,727
Deductions:					
Staffing Costs (Salaries, Fringe, Indirect Costs)	\$197,053	\$72,899	\$84,067	\$70,250	\$424,269
Operational Costs (Rent, Utilities, Travel)	\$23,787	\$283,587	\$105,373	\$231,030	\$643,777
SC Works Operator/WIOA A/DW/BS Contract (Eckerd Connects)		\$550,000	\$520,000		\$1,070,000
WIOA Youth Program Contract (Eckerd Connects)				\$630,000	\$630,000
Board Committee Facilitation Services (Side By Side Strategies, LLC)		\$20,000	\$20,000		\$40,000
SC Works Infrastructure Funding Agreement (IFA)		\$17,493	\$17,493	\$695	\$35,681
Transfer from A to DW					
Transfer of Funds from DW to A					
Total	\$220,840	\$943,979	\$746,933	\$931,975	\$2,843,727
Balance	\$0	\$0	\$0	\$0	\$0

Budget Highlights

- 76.8% New PY26 Allocation
- 23.2% Carryover Funding
- Carryover provides operational flexibility.
- Adult + Youth = 66% of all funding
- Administration remains below federal cap.
- Nearly 60 cents of every dollar supports **direct service contracts**.
- \$1.7 Million invested in direct service delivery.
- Represents ~60% of total budget.

Business Services Team Lead (BSTL)

Background

The SC Works Certification Standards require each local workforce development area to establish a coordinated business services function that provides employers with seamless access to workforce solutions through a unified service delivery model. The standards further emphasize collaboration among required and additional workforce partners to ensure employers receive comprehensive workforce assistance through a single point of contact and coordinated service strategy.

Designated BST Lead (BSTL)

The GCWDB designates the WIOA Adult, Dislocated Worker, and Business Services Contractor (**Ms. Carly Lineberry, SC Works Greater Upstate One-Stop Manager, Eckerd Connects**) as the PY26 Business Services Team Lead (BSTL) for Greenville County and authorize implementation of all duties and responsibilities necessary to support SC Works Certification Standards and (integrated) business engagement activities.

PY26 Blanket Transfer Waiver*

WIOA Section 133(b)(4), which authorizes local areas, with the **approval of the Governor**, to transfer up to 100% of Adult funds to Dislocated Worker activities or up to 100% of Dislocated Worker funds to Adult activities. USDOL's PY26 allocation guidance also references this transfer authority and the requirement for Governor approval.

The purpose of this flexibility is to allow the local board to respond to actual customer need, labor market conditions, enrollment patterns, and expenditure trends. Transfer authority is intended to give local boards maximum flexibility to serve the participant populations with the greatest need while maintaining appropriate service capacity for both Adult and Dislocated Worker customers.

PY26 Blanket Transfer Waiver Recommendation*

Recommendation to authorize WIOA Board staff to request and, upon required State/Governor approval, transfer up to seventy percent (70%) of PY26 Dislocated Worker Program funds to the PY26 WIOA Adult Program.

This authorization shall apply only to PY26 Adult and Dislocated Worker program funds and shall not authorize any transfer of Youth funds.

State Instruction Letter (SIL) 25-16 – Integrated Business Services Team (IBST)

Policy: Each LWDB must create an IBST, responsible for establishing and developing relationships and networks with large and small employers, employer associations, or other such organizations within the LWDA. The IBST assists businesses in developing the long-term strength of their workforce by considering the specific needs of the business, as expressed by the employer.

IBST Structure and Function

The IBST is a coordinated, cross-partner, and collaborative effort to develop, maintain, and grow business relationships through the SC Works system. Establishing a unified approach helps reduce redundant outreach and engagement to businesses, improves productivity, and drives IBST members to engage with new businesses.

State Instruction Letter (SIL) 25-16 – Integrated Business Services Team (IBST)

The **IBSTs** must include the following WIOA partners:

1. WIOA Title I Adult, Dislocated Worker, and Youth (**Eckerd Connects**)
2. WIOA Title II Adult Education (**Greenville County Schools Lifelong Learning**)(**Greenville Literacy Association**)
3. WIOA Title III Wagner-Peyser Employment Services (**DEW**)
4. WIOA Title IV Vocational Rehabilitation (**SCVRD**)
5. WIOA Title IV Commission for the Blind (**SCCB**)
6. South Carolina Department of Social Services (**DSS**)

LWDBs may include additional partners in the IBST who play a significant role in workforce investment activities within the LWDA. Partners may include more than one person on the IBST and/or place the same individual on IBSTs in multiple LWDAs. Each partner will designate the staff member(s) to be their IBST representative.

State Instruction Letter (SIL) 25-18 – Eligible Workforce Pell Programs

The Working Families Tax Cuts Act (WFTCA), signed into law on July 4, 2025, made numerous changes to the Federal Pell Grant Program under Title IV of the Higher Education Act (HEA) of 1965, as amended. Specifically, the WFTCA expanded Pell Grant eligibility to eligible workforce programs through the Accountability in Higher Education and Access Through Demand-Driven Workforce Pell regulation (Workforce Pell). These programs are shorter in duration than the undergraduate programs currently eligible for Pell Grants, and they must meet specific accountability metrics related to graduate earnings, as well as indicia of employer demand – requirements that are not applicable to other eligible programs.

State Instruction Letter (SIL) 25-18 – Eligible Workforce Pell Programs

The Governor of South Carolina has delegated the core responsibilities of Workforce Pell to the South Carolina Coordinating Council for Workforce Development (CCWD), in consultation with the State Workforce Development Board (SWDB). The South Carolina Department of Employment and Workforce (DEW) is the state entity responsible for administering the SC's Workforce Pell program. Initial implementation of the Workforce Pell Grant will focus on a targeted set of occupations and sectors to allow for ongoing evaluations and future refinement.

WORKFORCE EDUCATION FUNDING COORDINATION ECOSYSTEM

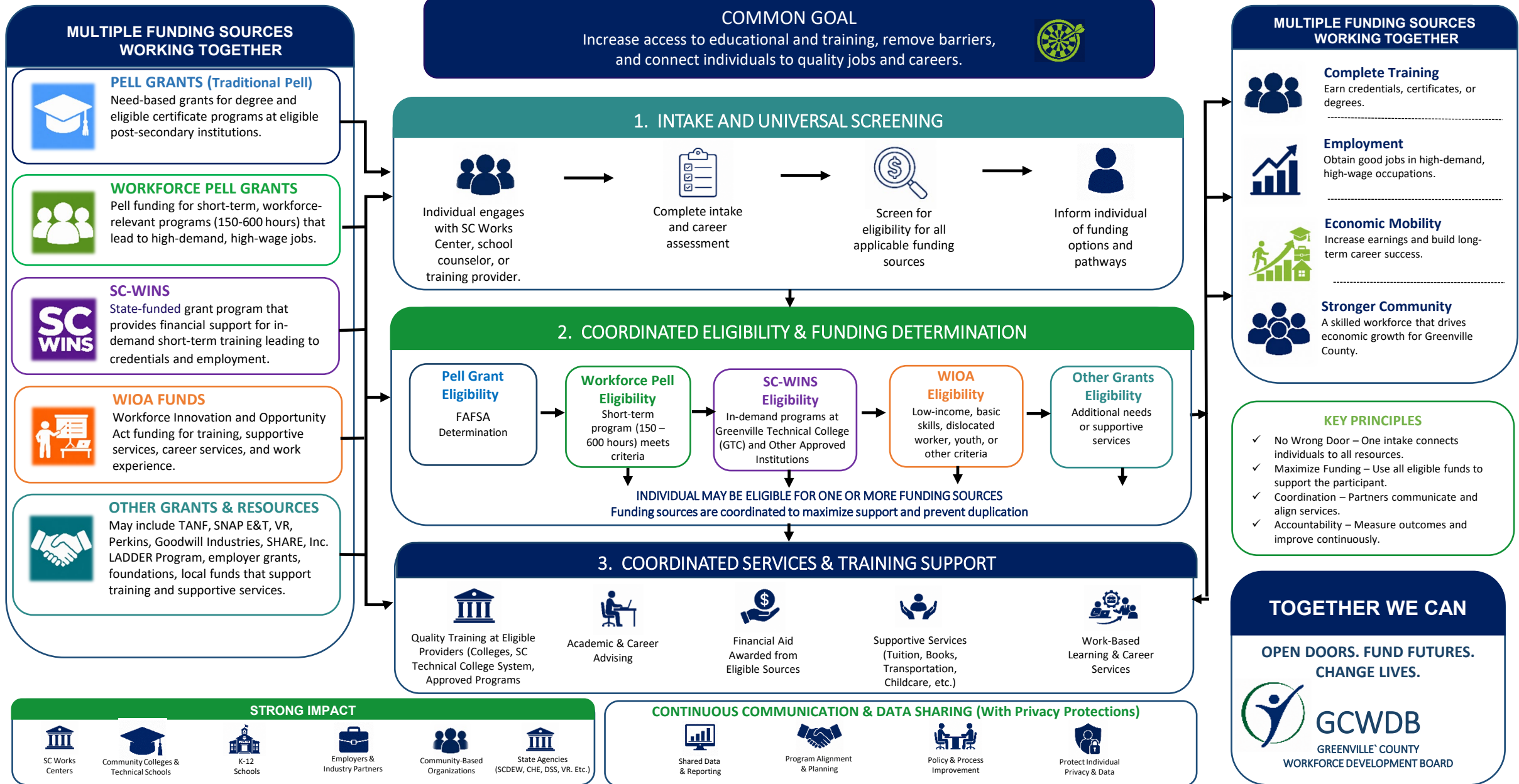
Connecting Opportunities. Eliminating Barriers. Advancing Careers.

A coordinated network of partners and resources working together to empower individuals, strengthen employers, and build a prosperous Greenville County.

Equal Opportunity Employer/Program. Auxiliary aids and services available to individuals with disabilities.



Stevens Amendment



Note: Individuals may be eligible for multiple funding sources. Coordinated use of funds helps remove financial barriers and supports successful training and career outcomes.

TOGETHER WE CAN



GCWDB

**GREENVILLE COUNTY
WORKFORCE DEVELOPMENT BOARD**

END

SC WORKS

GREATER UPSTATE

Greenville Workforce Development Board
SC Works Center Services

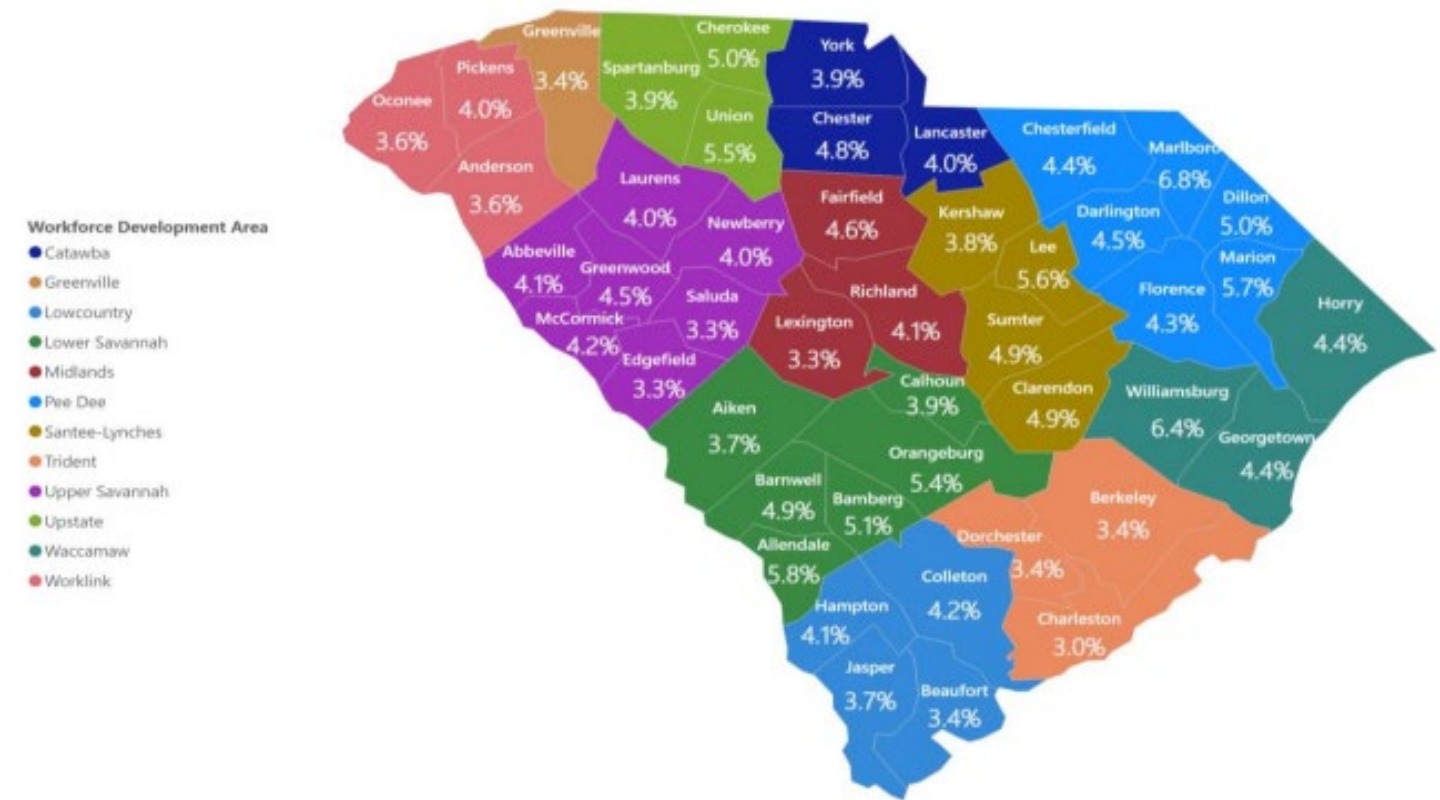
PY25 Center Traffic

- ▶ June 2026- 1909 Customers
- ▶ YTD- 14,718 Customers
- ▶ 18%- Unemployment Insurance Services
- ▶ 10%- Reemployment Services (RESEA)
- ▶ 30%-Job Search Assistance
- ▶ 1%- Veteran Services
- ▶ 32%- Hiring Events/Job Fairs
- ▶ 4% WIOA Services
- ▶ 5%-Partner and Other Services

SC Works System Services

July 1, 2025 - June 30, 2026	
SC Works Registrations	4,224
New Resumes Added	6,478
Internal Job Orders	1,484
Internal Job Referrals	21,521
Services Provided to Employers	14,358
Total Number of Services	1,396,289

UNEMPLOYMENT RATE BY COUNTY (NOT SEASONALLY ADJUSTED)



Employment Situation May Final
Not Seasonally Adjusted: Effects of regular or seasonal patterns have not been removed from these data.

Center and Business Service Events

Recruitment Events

- ▶ **May & June - 402 Attendees**
 - Bausch + Lomb - 5/28/2026
 - Trigo Group - 6/15/2026, 6/23/2026
 - Canon Business Services - 6/25/2026
- ▶ **Totals Events YTD**
 - 74 Events YTD
 - 2033 Attendees

Partner Related Events

- ▶ One Stop Presentation for Educators
5/29/2026
- ▶ SC Works Greenville All Partner Meeting
6/18/2026

Upcoming Hiring Events

- ▶ Astonishing Angels - 7/12/2026
- ▶ Sevita - 7/16/2026
- ▶ Executive Personnel Group - 7/22/2026
- ▶ Always Caring Home Health - 7/27/2026

SC WORKS

GREATER UPSTATE

Adult/Dislocated Worker Program Report

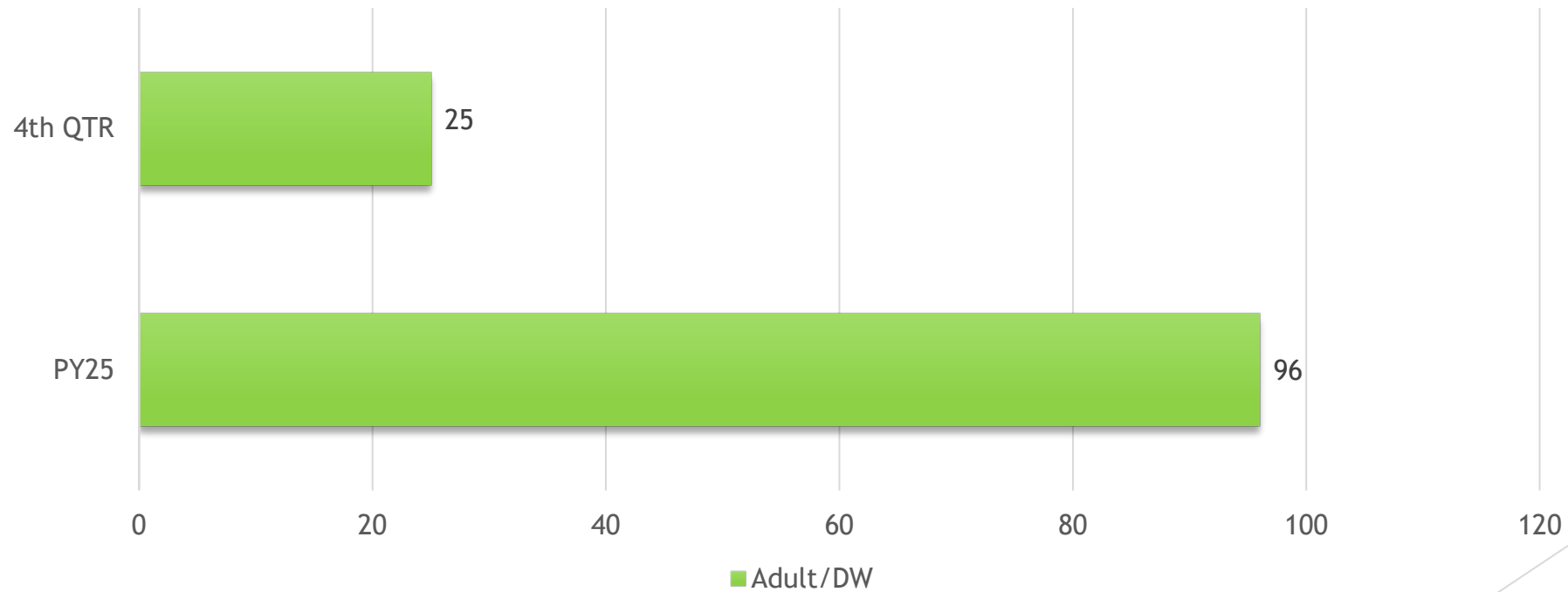
July 1, 2025 - June 30, 2026

Powered by  eckerd
connects

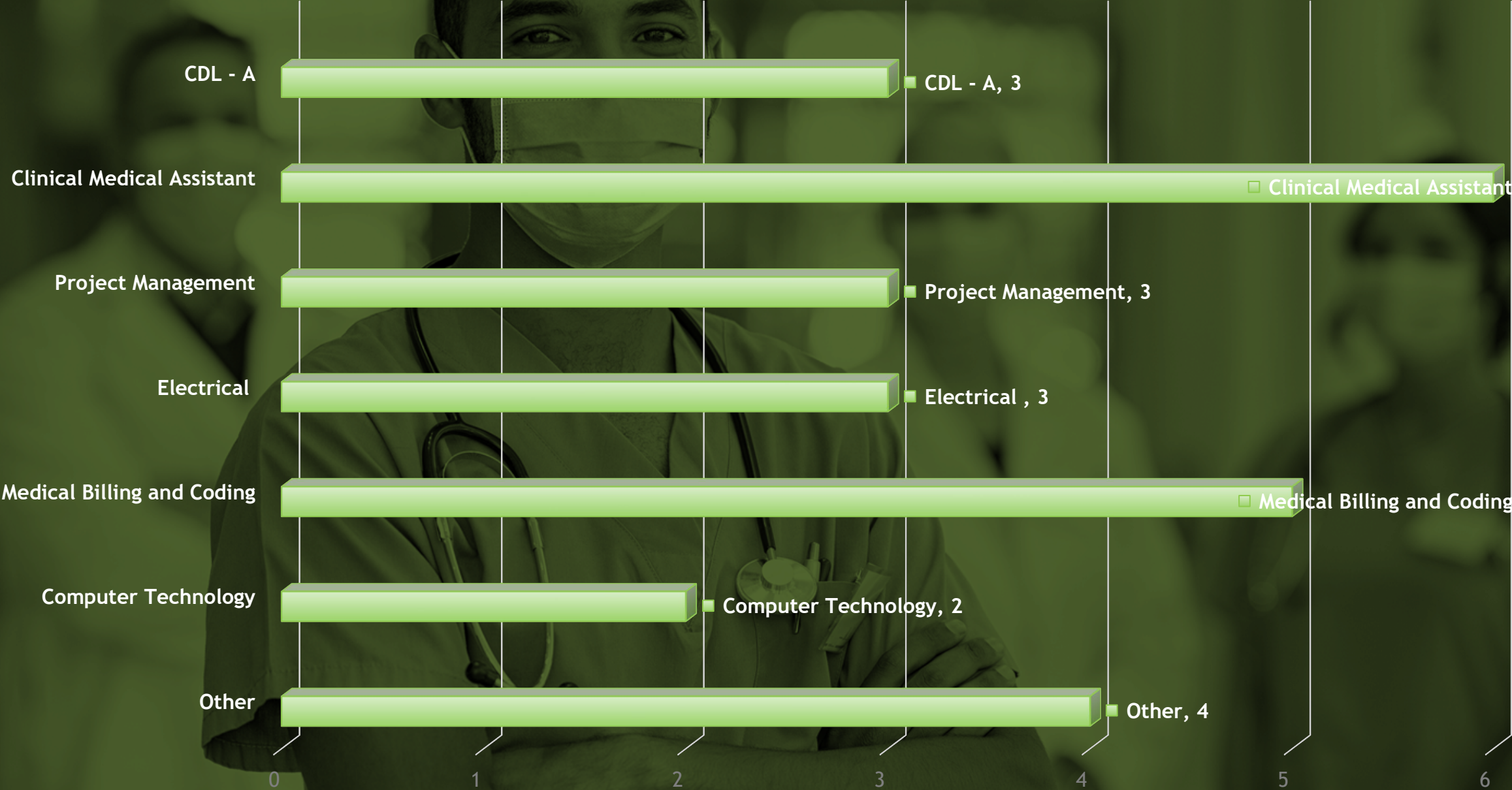
Total Active Enrollments

7-1-25 – 6-30-26

PY 25 Adult/DW Program

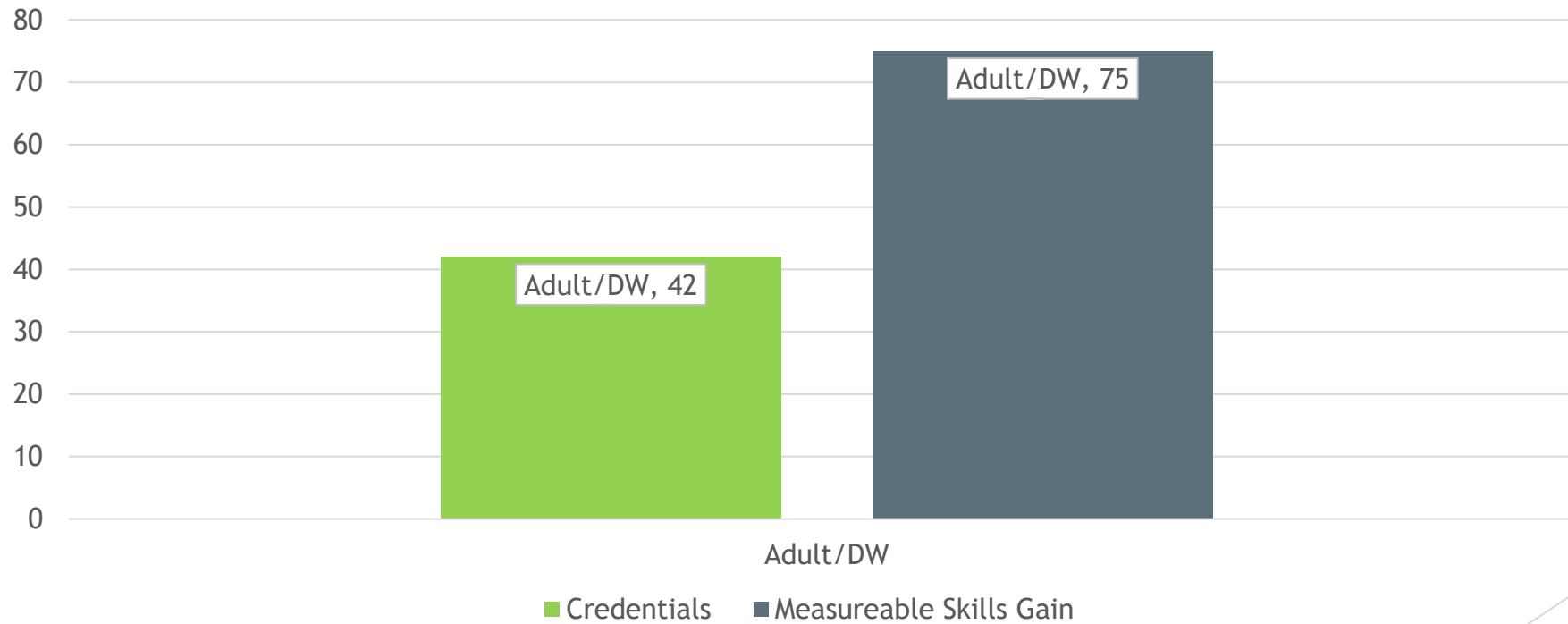


Received Training 26



Performance Outcomes Update

7-1-25 - 6-30-26



Performance

Rolling Four and Fourth Quarter

Rolling Four							
Indicator/Program	Title I Adult Goal	Title I Adult Actual	Title I Adult % of Goal	Title I DW Goal	Title I DW Actual	Title I DW % of Goal	Overall Indicator Score
Employment Rate Q2	79.2%	76.8%	97.0%	82.0%	91.7%	111.8%	104.4%
Employment Rate Q4	79.1%	77.5%	98.0%	81.1%	77.8%	95.9%	97.0%
Median Earnings	\$7,200	\$7,990	111.0%	\$8,400	\$12,500	148.8%	129.9%
Credential Rate	68.5%	73.2%	106.9%	67.6%	91.7%	135.7%	121.3%
Measurable Skill Gains	66.3%	71.6%	108.0%	71.5%	85.7%	119.9%	103.4%
Overall Program Score:			103.9%	Overall Program Score:			118.4%

Fourth Quarter							
Indicator/Program	Title I Adult Goal	Title I Adult Actual	Title I Adult % of Goal	Title I DW Goal	Title I DW Actual	Title I DW % of Goal	Overall Indicator Score
Employment Rate Q2	79.2%	76.5%	96.6%	82.0%	100.0%	122.0%	109.3%
Employment Rate Q4	79.1%	79.3%	100.3%	81.1%	100.0%	123.3%	111.8%
Median Earnings	\$7,200	\$6,851	95.2%	\$8,400	\$9,724	115.8%	105.5%
Credential Rate	68.5%	73.3%	107.0%	67.6%	100.0%	147.9%	127.5%
Measurable Skill Gains	66.3%	68.2%	102.9%	71.5%	60.0%	83.9%	93.4%
Overall Program Score:			99.4%	Overall Program Score:			113.0%

SC Works / WIOA Success Story

Oriana C.

Oriana went to Greenville SC Works in search of wanting to get into a better career. Determined to create a better life for herself and her children, this participant enrolled in the WIOA program to start her Certified Medical Assistant (CMA) training. The program covered her tuition, books, and uniforms, removing financial barriers and allowing her to focus on her education.

Throughout her journey, she received encouragement and guidance from her Career Coach, Mrs. Goggins, whose regular check-ins and open-door support helped her stay motivated and successful.

Today, she is employed by Novant Health in Charlotte, NC, as a Certified Medical Assistant, earning \$20.00 per hour and working 32 hours per week. Most importantly, she now works a Monday through Friday schedule, giving her the opportunity to take her children to school, pick them up each day, and be more present in their lives.

Thanks to her hard work and the support of WIOA, she has achieved financial stability, career growth, and a brighter future for her family.

The background features abstract geometric shapes in various shades of green and dark green, primarily located on the left and right sides of the slide. The central area is white.

Questions?

GREENVILLE WIOA YOUTH PROGRAM

POWERED BY



The Greenville Youth WIOA Program

▶ PY25 Enrollments

- ▶ 78 Goal (Target 72 OSY/6 ISY)
- ▶ 69 Enrollments at the conclusion of PY25

▶ PY26 Enrollments

- ▶ 100 Participant Enrollment Goal

▶ Additional Participants Served

- ▶ 64 PY25 Carryover Participants
- ▶ 47 Participants in Follow-up

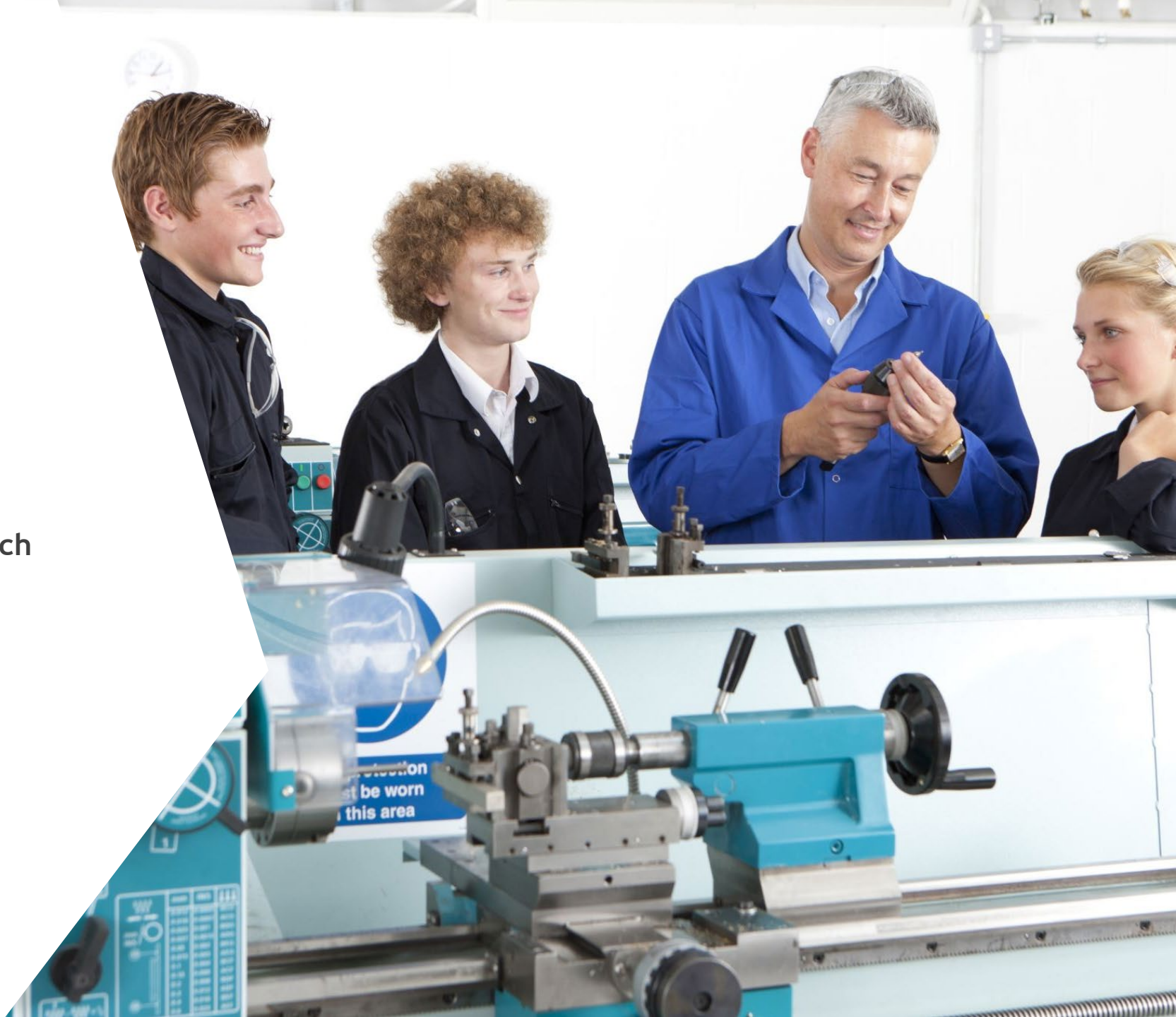


Credentials Earned in PY25

GED or High School Diploma: 12

Occupational Skills Certificates: 14

- 3 - Welding at Greenville Tech
- 1 - Medical Assistant at Greenville Tech
- 1 - CPR/AED/BLS at Greenville Tech
- 4 - CDL at Greenville Tech
- 1 - CMA at Capstone Development
- 2 - Phlebotomy at Caring Hands
- 1 - Medical Assistant at Caring Hands
- 1 - Phlebotomy at Jacobs Medical



Current Progress Towards Measures (*Note: Quarter is not yet completed and these measure will increase before the ending of the quarter.)

Greenville Youth Rolling 4

Indicator/Program	Title I Youth Goal	Title I Youth Actual	Title I Youth % of Goal
Employment Rate Q2	73%	81%	111.0%
Employment Rate Q4	70%	85%	121.4%
Median Earnings	\$3,200	\$5,712	178.5%
Credential Rate	53%	37%	69.8%
Measurable Skill Gains	61.5%	78%	126.8%
Overall Program Score			121.5%

Greenville Youth Individual Quarter 4

Indicator/Program	Title I Youth	Title I Youth	Title I Youth % of
Employment Rate Q2	73%	90%	123.3%
Employment Rate Q4	70%	80%	114.3%
Median Earnings	\$3,200	\$7,669	239.7%
Credential Rate	53%	60%	113.2%
Measurable Skill Gains	61.5%	68%	110.6%
Overall Program Score			146.9%

Pass	Goal is being met by at least 90%
Goal in Progress	Individual indicators are considered passing by DOL & State when goal is met by at least 50%. However, our goal is to meet individual indicators by at 90%.

Progress Measurement Program Year 2025

*Measures will continue to be recorded, and the results are expected to increase throughout each quarter and the remainder of the program year.

*MSGs are cumulative throughout the program year and are typically lower during the first quarter, as classes just began in late August and students have not had enough seat time for testing.

Current Progress Towards Measures (*Note: Quarter is not yet completed and these measure will increase before the ending of the quarter.)

Greenville Youth Rolling 4

Indicator/Program	Title I Youth Goal	Title I Youth Actual	Title I Youth % of Goal
Employment Rate Q2	73%	67%	91.8%
Employment Rate Q4	70%	68%	97.1%
Median Earnings	\$3,200	\$7,669	239.7%
Credential Rate	53%	40%	75.5%
Measurable Skill Gains	61.5%	77%	125.2%
Overall Program Score			125.9%

Greenville Youth Individual Quarter 1

Indicator/Program	Title I Youth	Title I Youth	Title I Youth % of
Employment Rate Q2	73%	50%	68.5%
Employment Rate Q4	70%	33%	47.1%
Median Earnings	\$3,200	\$8,077	252.4%
Credential Rate	53%	25%	47.2%
Measurable Skill Gains	61.5%	0%	0.0%
Overall Program Score			92.0%

Pass

Goal is being met by at least 90%

Goal in Progress

Individual indicators are considered passing by DOL & State when goal is met by at least 50%. However, our goal is to meet individual indicators by at 90%.

Progress Measurement Program Year 2026

*Measures will continue to be recorded, and the results are expected to increase throughout each quarter and the remainder of the program year.

*MSGs are cumulative throughout the program year and are typically lower during the first quarter, as classes just began in late August and students have not had enough seat time for testing.

Program Year 2026 Focus

► Concentration on Target Industries

- Advanced Manufacturing
- Health Care
- Warehousing & Logistics
- Information Technology
- Construction

► Concentration on Advanced Training & Work Experience

- Career Inventories and Job Placement
- WEX - Work Experience
- Quick Jobs, Training, Certifications



Success Spotlight

This success stories highlights the transformative impact of workforce development services on a young woman determined to build a better future for herself.



After graduating from high school, Brianna aspired to pursue higher education and establish a meaningful career. However, due to financial constraints, attending college was not a viable option. As a result, she accepted employment at a local shoe store, where she worked diligently but recognized that the position offered limited opportunities for advancement and long-term financial stability.

Brianna enrolled in the Greenville Youth Program / Powered By Eckerd Connects in January of 2026 and began working with a Career Coach to explore her interests, strengths, and career goals. Through a comprehensive career assessment, she discovered a strong aptitude for healthcare services. With support from the program, she was enrolled in a phlebotomy training course offered through a local training provider. Demonstrating exceptional dedication and commitment, she successfully completing all coursework requirements, graduating from the program. and passing the national phlebotomy certification examination, earning a valuable industry-recognized credential.

Following certification, her Career Coach provided individualized employment services, including resume development, interview preparation, and guidance on effective job search strategies. Equipped with both technical skills and professional readiness training, she was recently offered a position with a local blood authority, allowing her to launch a rewarding healthcare career with opportunities for growth and advancement. Her success not only represents a significant improvement in her earning potential but also demonstrates the value of aligning workforce training with local employer needs and high-demand occupations.

Questions?

