

### Preparing the workforce, growing our economy

Public Law 101-166, Section 511: The Workforce Innovation and Opportunity Act (WIOA) Adult Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$574,155 with \$0 (0%) state, local, and/or non-governmental funds. The Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$754,447 with \$0 (0%) state, local, and/or non-governmental funds. The Workforce Innovation and Opportunity Act (WIOA) Voluth Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$595,262 with \$0 (0%) state, local, and/or non-governmental funds. *Greenville County Workforce Development Board* 225 S. Pleasantburg Drive, Suite C-11, Greenville, SC 29607 Tel 864-467-3620 Fax 864-467-3601 <u>WIOAinfo@greenvillecounty.org</u> greenville.scworks.org



#### Greenville County Workforce Development Board (GCWDB) Meeting Wednesday, March 8, 2023, 11:30 a.m. SC Works McAlister Square Center, 225 S. Pleasantburg Drive, Suite E1, Greenville, SC 29607

#### **Zoom Meeting Information**

https://us02web.zoom.us/j/89798592517?pwd=ZIIzMmx4TjRGM05XdDBJV0dndGRyZz09 Meeting ID: 897 9859 2517 Passcode: 833015 One tap mobile +16469313860,,89798592517#,,,,\*833015# US +13017158592,,89798592517#,,,,\*833015# US (Washington DC)

#### **MEETING AGENDA**

-	Welcome and Call to Order	Ms. Robyn Knox, Chair
-	Quorum Validation (10 or more)	Ms. Knox
-	Minutes Approval (January 11, 2023)*	Ms. Knox
-	Labor Market Information (LMI) Presentation	Dr. Bryan Grady, Labor Market Information Director South Carolina Department of Employment & Workforce (DEW)
-	Director's Report	Mr. Dean Jones, Director
	1. Business Services Team Lead Designation*	

- 2. Performance Reports Financial, WIOA Programs
- 3. WIOA Youth Procurement
- 4. SC Works Center Memorandum of Understanding, Infrastructure Funding Agreement (MOU-IFA) Negotiations Meeting (March 9, 2023)
- 5. WIOA Individual Training Account (ITA) Policy/Incumbent Worker Training (IWT) Policy
- Contractor Status Reports
  - 1. Eckerd Connects Ms. Amanda Mason, Program Manager
  - 2. Equus Workforce Solutions Ms. Nikki Burgess, Project Director
- Other Business
- Adjourn

\*Denotes an action item





#### Greenville County Workforce Development Board Meeting (GCWDB) Wednesday, January 11, 2023 SC Works Greenville – McAlister Square 225 S. Pleasantburg Drive, Suite E-1, Greenville, SC 29607

#### **MINUTES**

**Members Present**: Michael Delaney, Kathy Edwards, Vernita Harris Gill, Craig Kinley, Robyn Knox (Chair), Patrick Michaels, Larry Miller (Vice Chair), Jared Mogan, John Serpa, Kelly Shumaker, Kathy Stanton, Scott Stoller, David Turnipseed, and Ben Waldrop

Members Absent: Michael Panasko, Scott Sheinbaum, Charles Smith, Shan Smith, and Robert Valenca

**GCWDB Staff and Contractor Staff Present**: Dean Jones, Angela Smith, Shelia Harper, Eva Anagnostis, Renee Alexander, Amanda Mason, Rose Cortes, Johnnie-Lynn Crosby, Nikki Burgess, Rochelle Brown, Kal Kunkel, and Ryan Collins

**Guest/Visitors**: LaKeshia Adams (SC Dept. of Adult Education), Melissa Rodgers (SCDEW), and Ilyndia Smith (for Shan Smith; Good Sense Automation)

- I. Welcome and Call to Order: Chair Knox welcomed everyone and called the meeting to order at 11:30 a.m.
- II. Quorum Validation (10 or more): A quorum was validated.
- III. Minutes Approval (November 9, 2022)\*: Minutes were approved as submitted.
- IV. WIOA Director's Report (Ms. Eva Anagnostis, GCWDB Assistant Director)
  - Executive Committee Approvals\*\*: Ms. Anagnostis summarized two action items that the Executive Committee has voted on since the last GCWDB Meeting. First, the Executive Committee approved the 2022 Local and Regional Plan Updates. Second, the Executive Committee approved an Incumbent Worker Training (IWT) grant for Rann Products in the amount of \$21,050.
  - 2. Financial Status Report: Ms. Anagnostis reviewed the Financial Status Report through December 31, 2022. PY21 funds are almost 100% spent, except for the last of the DW Program funds. PY22 funds are being spent, with the DW expenditure rate currently at the lowest. We expect to request another DW to Adult transfer in the near future. Ms. Anagnostis explained what steps we would take if we transferred a large portion of the DW funds to Adult and then needed more DW funds. She discussed the Resiliency Grant Fund Utilization Rate and how passing the 70% requirement in November allowed us to receive the Engage, Build, and Serve grant funds.
  - **3. PY21 Credential Attainment Rate Corrective Action Plan (CAP):** Ms. Anagnostis shared a copy of our recently completed Corrective Action Plan. As discussed in previous meetings, we failed our PY21 Credential Attainment performance measure, due to low performance in both the Youth and DW credential rates. GCWDB staff have compiled a number of steps that will be taken to work towards improving our Credential Attainment in PY22. These steps include staff trainings, additional reports/checks, and re-evaluating programs on the ETPL.
  - 4. Engage, Build, and Serve (EBS) Grant Award: The Greenville County LWDA applied for and received a total of \$324,303. Funds are split between Adult/Dislocated Worker (\$256,021) and Youth (\$68,282) grants. The Adult/Dislocated Worker grant includes funding for Administration salaries/fringe,



outreach materials, a BST survey consultant, and a sub-tier grant for Equus Workforce Solutions. Equus's grant includes funds for staffing, VR licenses, ADA software and equipment, new computers/equipment, and Work Experience activities. The Youth grant includes funding for Administration salaries/fringe, VR licenses, and a sub-tier grant for Eckerd Youth Connects. Eckerd's contract includes funds for indirect costs, Work Experience activities, On-the-Job Training activities, and insurance for the work-based learning activities. We are very appreciative to the SWDB for making this kind of broad funding opportunity available so we can apply for what our area really needs.

5. Palmetto Business Barometer Survey: Ms. Anagnostis shared a press released for the Palmetto Business Barometer Survey, which is a collaboration between the SC Chamber and SCDEW to better understand conditions SC employers are facing and inform the public about the state's economy and workforce. The link is included in the packet. We invite Board members to fill out the survey and pass it along to other employers who may want to share information, as well.

#### V. Contractor Status Reports

- 1. Eckerd Connects (Ms. Amanda Mason, Program Manager): Ms. Mason shared updates from the Youth program for the first half of the program year. They have served a total of 111 Out-of-School Youth participants and 1 In-School-Youth participant (includes new and carry-over participants). She shared some highlights of activities and credentials, including six high school diplomas earned and 12 Work Experiences. Ms. Mason also shared some of the outreach activities her staff have attended, including job fairs and graduations.
- 2. Equus Workforce Solutions (Ms. Nikki Burgess, Project Director): Ms. Burgess reviewed the progress they have made so far in PY22. This included 102 Adult Enrollments, 2 DW Enrollments, 17 On-the-Job Training contracts, 16 recruitment events, 25 Workshop sessions, and 199 social media posts (Facebook, Twitter, and LinkedIn). Within the PY22 contract, they had a spending goal of \$210,000 for the end of December. They exceeded the goal by spending over \$218,000 on participant costs.
- VI. Sector Partnership Update (Mr. Ryan Collins, Partnership Facilitator/Convener, Equus Workforce Solutions): Mr. Ryan Collins presented information on the Upstate Manufacturing Network. This is the focus of our Sector Strategy partnership in Link Upstate, the 14-county area included in the Greenville County, Upstate, Upper Savannah, and WorkLink LWDAs. They are using the Next Generation Sector Partnerships Model which is a business-led model. The 2023 focus will be on Talent & Training (focus on front-line supervisors) and Capacity & Logistics. In the future, they would like to be able to expand beyond manufacturing into other sectors.
- VII. Other Business: Chair Knox mentioned the Talents ASCEND events that Dr. Laura Bogardus discussed at the November Board meeting. The events took place on January 10<sup>th</sup> and January 11<sup>th</sup>. If there are future events, we will send out information to the Board so others can attend.
- VIII. Adjourn: Being there was no other business, the meeting was adjourned at 12:50 p.m.

#### \* Denotes an action item for GCWDB or Executive Committee Approval \*\*Denotes Executive Committee has authorized Director to Proceed

# **Overview of LMI Data and Products**

## SOUTH CAROLINA DEPARTMENT OF Employment and Workforce "The Workforce Agency"

Dr. Bryan Grady, Assistant Executive Director for Labor Market Information (LMI) Greenville County Workforce Development Board – March 8, 2023





# Statewide Employment Situation

Month	<b>Employed</b> <sup>1</sup>		<b>Unemployment Rate</b>		
February 2020	2,254,742	68,240	2.9%		
April 2020	<b>2,046,298</b> (-208,444)	<b>271,601</b> (+203,361)	<b>11.7%</b> (+8.8 percentage pts)		
December 2022	2,294,391	77,159	3.3%		
NET CHANGE (December 2022 vs February 2020)	+39,649	+8,919	+0.4 percentage pts		

Post Pandemic E	mployer De	mand
Jobs: +39,649	Openings:	+83,000 <sup>2</sup>
Total Change in	Feb 2020:	104,000
Demand: +122,649	Dec 2022:	187,000

Source: Local Area Unemployment Statistics, DEW/BLS, and Job Openings and Labor Turnover Survey (JOLTS), BLS, seasonally adjusted





# Greenville Co. Employment Situation

Month	Employed	Unemployed	<b>Unemployment Rate</b>	
February 2020	245,223	6,721	2.7%	
April 2020	<b>220,128</b> (-25,095)	<b>27,835</b> (+21,114)	<b>11.2%</b> (+8.5 percentage pts)	
December 2022	251,938	6,556	2.5%	
NET CHANGE (December 2022 vs February 2020)	+6,715	-165	-0.2 percentage pts	

City	Employed	Unemployed	<b>Unemployment Rate</b>
Greenville	36,074	946	2.6%
Greer	17,831	429	2.3%
Mauldin	13,385	303	2.2%

Source: Local Area Unemployment Statistics, DEW/BLS, not seasonally adjusted. Note: Data are based on place of residence, not employment. Unless otherwise specified, data are from December 2022 and preliminary.





# Employment Comparison, June 2022

		Statewid	Greenville County					
	Firms	Jobs	AWW	LQ	Firms	Jobs	AWW	LQ
Total, all industries	158,483	1,824,403	\$1,030	0.98	17,596	251,793	\$1,105	1.03
Natural resources and mining	1,474	12,744	\$964	0.47	51	304	\$825	0.09
Construction	13,758	109,419	\$1,200	0.97	1,553	14,712	\$1,357	0.99
Manufacturing	7,610	260,542	\$1,293	1.41	920	30,911	\$1,412	1.28
Trade, transportation, and utilities	33,401	428,449	\$921	1.05	3,333	51,790	\$989	0.97
Information	4,660	29,353	\$1,575	0.67	433	4,496	\$1,381	0.78
Financial activities	17,491	111,125	\$1,413	0.90	2,142	15,879	\$1,450	0.98
Professional and business services	37,208	300,387	\$1,224	0.93	4,132	58,746	\$1,171	1.38
Education and health services	17,196	242,145	\$1,061	0.73	2,061	37,294	\$1,215	0.86
Leisure and hospitality	14,390	273,505	\$461	1.16	1,701	31,038	\$444	1.01
Other services	10,867	55,980	\$827	0.88	1,243	6,562	\$873	0.79

Source: Quarterly Census of Employment and Wages, DEW/BLS





# LMI Website

- SCWorkforceInfo.com was remodeled last fall to make it easier to access raw data and other LMI resources.
- We look forward to moving to a new platform that will better serve our customers next year.



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SC WORKS



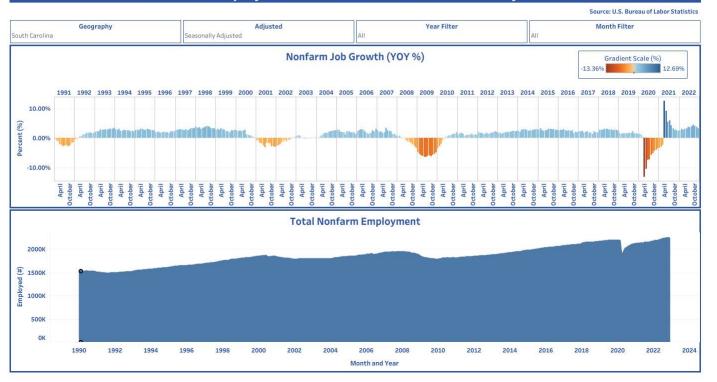


# Agency Dashboard

#### South Carolina Department of Employment and Workforce Agency Dashboards

		a subject of the second second	Current Employment Statistics - Industry Growth & Detail	Local Area Unemployment Statistics - County O	Local Area Unemployment Statistics - Analysis	South Carolina Job Openings and Labor Turnover Survey	South Carolina Quit & Hire Rates	Unemployment Insurance Trust Fund	South Carolina Initial & Continued Claims
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**Current Employment Statistics - Historical Growth by Area** 



## https://dew.sc.gov/data-and-statistics/data-dashboard





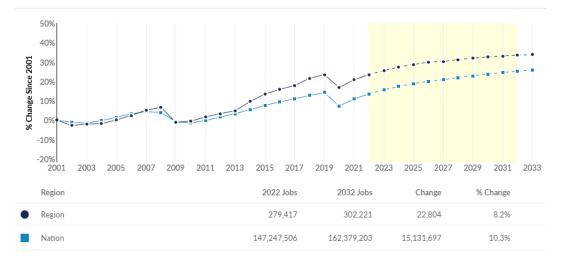
# Lightcast

- LMI now has access to a private subscription service that can fill in the gaps that exist in our traditional products.
  - Most of our official data has a time lag, isn't available for small areas, isn't granular enough by industry or occupation, or doesn't come in a specific time frame you're looking for.
- While we can't provide direct access, we're able to use this resource to answer more of your questions than ever before.
  - Email Leah Price at <a href="mailto:lmprice@dew.sc.gov">lmprice@dew.sc.gov</a> or the general LMI inbox at <a href="mailto:lmicustomerservice@dew.sc.gov">lmicustomerservice@dew.sc.gov</a>.





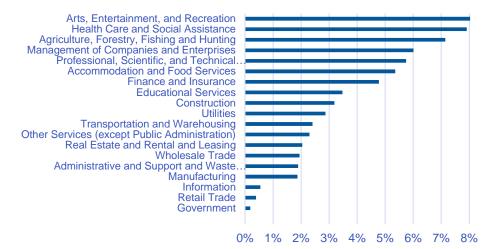
#### **Regional Trends**



In 2021, there were 5,036 graduates in Greenville County, SC. This pipeline has shrunk by 2% over the last 5 years. The highest share of these graduates come from "Welding Technology/Welder" (Certificate), "Liberal Arts and Sciences/Liberal Studies" (Associate's), and "Business Administration and Management, General" (Bachelor's).

School	Total Graduates (2021)		Graduate Trend (2017 - 2021)
Greenville Technical College	2,011		
Furman University	842		$\sim$
Bob Jones University	626		$\sim$
North Greenville University	509		
Arclabs	458	-	
Strayer University-South Carolina	382		

## Job Growth by Industry, 2022-2032



Statistic	2022	2024 (proj.)				
Jobs	279,417	288,323				
Hires	261,875	265,497				
Separations	246,108	253,719				
Turnover	88	%				

Source: Lightcast (f/k/a EMSI Burning Glass)





# What else is going on?

- New Regional Labor Market Analysts (like Leah)
- LMI Webinar Wednesdays (and more to come!)
- Proposed Workforce Development Bill (H.3726)
- South Carolina Labor Force Participation Task Force (LFPTF)





# The Task Force

• Our state's labor force participation rate is 55.8 percent.

- This is third lowest among the 50 states (behind only MS and WV).
- A survey of "sideliners" found that key barriers to entry were low pay, childcare issues, lack of transportation (esp. rural), health/disability challenges, and gaps in employment history.
- Aging of the state's population was found to be the primary cause of pre-pandemic declines in LFPR.
- All meeting materials, reports, etc., plus a new dashboard, are available on our website at <u>https://dew.sc.gov/taskforce</u>.





# What's next?

> You tell us! We work for you, your businesses, and your people.

What data and resources do you need? What connections can we make for you? Who else needs to see this slide deck?

We're already starting to build a data-driven, cradle-to-career workforce policy, and H.3726 can kick that into high gear.





# Thank you for your time!







## Greenville County Workforce Development Board (GCWDB) MEETING

Director's Report

March 8, 2023 11:30 a.m.

# \* VOTING ITEM

## **BUSINESS SERVICES LEAD DESGINATION – PROGRAM YEAR 2022**

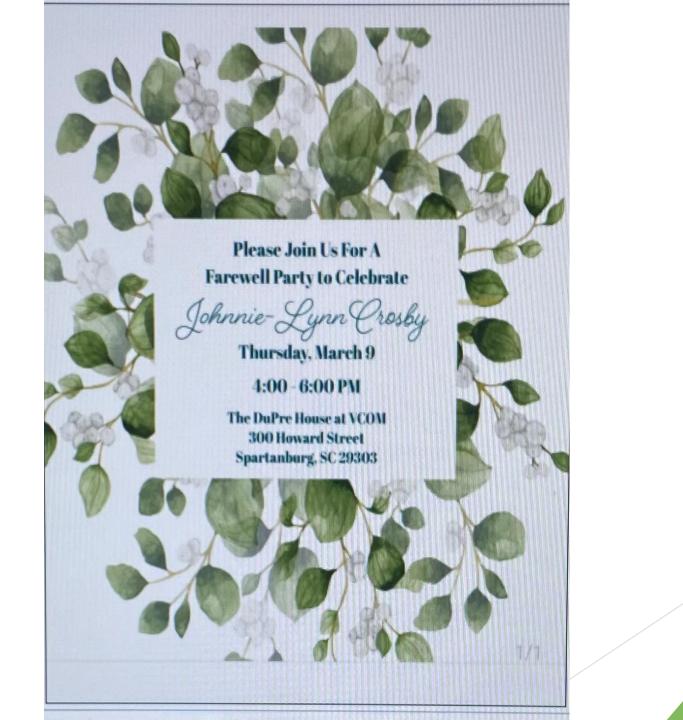
The BST consists of representatives from federally mandated partners who provide services to businesses. The BST Lead is responsible for ensuring that services are facilitated as a unified activity.

Per State Instruction 21-06 SC Works Certification Standards......

..The Local Workforce Development Board (LWDB) selects a Business Services Team Lead from among the business services staff of all participating workforce programs, based on experience, qualifications, and ability to perform the role. The LWDB reviews and appoints/reappoints the Business Services Team Lead role annually.

Our BST Lead candidate...... Mary Beth Walters, Equus Workforce Solutions

## STAFF RECOMMENDS THAT MARY BETH WALTERS AS THE DESIGNATED BST LEAD FOR SC WORKS GREATER UPSTATE



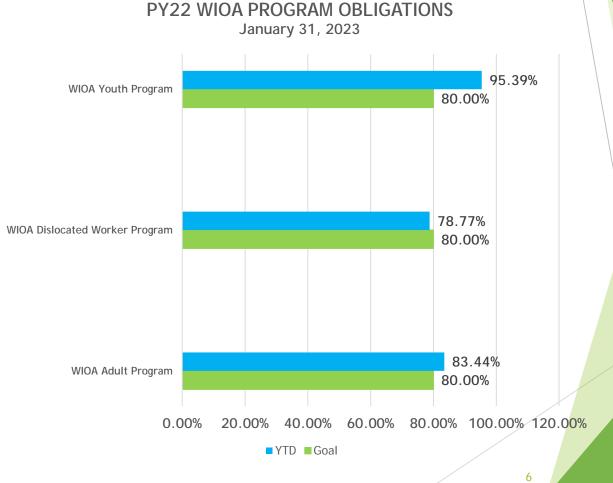
# PERFORMANCE UPDATES

## GCWDB WIOA PROGRAM PY22



**OBLIGATION RATE** 

The amount of orders placed, contracts and sub grants awarded, goods and services received, and similar transactions during a given period that will require payment by the grantee during the same or a future period. Obligation is a term that references actions where а commitment to pay exists. Obligation may occur at the time the services are rendered, or before services are rendered when a binding agreement has been entered into. Obligations are not plans, budgets, or encumbrances.



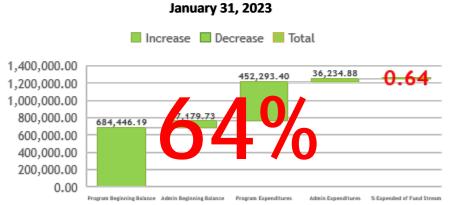
## **GCWDB WIOA PROGRAM PY22**

PY22 WIOA ADULT PROGRAM FUND UTILIZATION RATE



RATE

Expenditure of available WIOA Adult, Dislocated Worker, and Youth Program funding.



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Goal

70%

PY22 WIOA DISLOCATED WORKER PROGRAM FUND UTILIZATION RATE

January 31, 2023



## GCWDB WIOA ADULT & DISLOCATED WORKER PROGRAMS PY22 PARTICIPANT COST RATE



# WIOA Adult & Dislocated Worker Program funding spent directly on WIOA program participants (excludes staffing, overhead). 1

20%

0%

Adult & Dislocated Worker Programs Participant Cost Rate - Goal Participant Cost Rate - YTD

60%

80%

100%

8

40%

## WIOA PERFORMANCE MEASURES – PY22

**Reporting Period: QTR 2 of 4** 





## Title I Adult/DW Employment Rate/Youth Education Rate (Q2) 119.1%

The percentage of title I Youth program participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.

## Title I Adult/DW Employment Rate/Youth Education Rate (Q4) 114.2%

The percentage of program participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.

## Median Earnings (Q2)

115.3%

The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.

## WIOA PERFORMANCE MEASURES – PY22

**Reporting Period: QTR 2 of 4** 



## Title I Adult/DW/Youth Credential Attainment Rate

118.3%

The percentage of those participants enrolled in an education or training program (excluding those in on-the-job training (OJT) and customized training) who attain a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or within one year after exit from the program. A participant who has attained a secondary school diploma or its recognized equivalent is included in the percentage of participants who have attained a secondary school diploma or its recognized equivalent only if the participant also is employed or is enrolled in an education or training program leading to a recognized postsecondary credential within one year after exit from the program.

## Title I Adult/DW/Youth Measurable Skill Gains

93.5%

The percentage of program participants who, during a program year, are in an education or training program that leads to a recognized postsecondary credential or employment and who are achieving measurable skill gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or employment.



## PY22 WIOA QUARTERLY PERFORMANCE - Q2



Greenville										
Indicator/Program	Title I Adult Goal	Title I       Title I DW       Title I DW							Youth % of	Overall Indicator Score
Employment Rate Q2	77.8	96.9	124.6%	85.0	85.7	100.8%	72.0	95.0	131.9%	119.1%
Employment Rate Q4	78.0	85.4	109.5%	80.0	90.5	113.1%	70.0	84.0	120.0%	114.2%
Median Earnings	\$6,800	\$8,353	122.8%	\$8,629	\$11,551	133.9%	\$3,100	\$2,769	89.3%	115.3%
Credential Rate	65.0	84.0	129.2%	58.4	84.6	144.9%	70.0	56.5	80.7%	118.3%
Measurable Skill Gains	60.0	53.9 89.8% 60.0 60.0 100.0% 52.8 47.8 90.5%								93.5%
	Overall Pro	ogram Score 115.2% Overall Program Score 118.5% Overall Program Score 102.5%								
Pass		<ul> <li>An Overall Program Score (across all indicators) is at least 90.0%</li> <li>An Overall Indicator Score (across A/DW/Y programs) is at least 90.0%</li> <li>Have an Individual Indicator Score of at least 50.0%</li> </ul>								
Fail	<ul> <li>An Overall Program Score (across all indicators) that did not meet at least 90.0%</li> <li>An Overall Indicator Score (across A/DW/Y programs) that did not meet at least 90.0%</li> <li>Have an Individual Indicator Score that did not meet 50.0%</li> </ul>									

# ANNOUNCEMENTS

## WIOA YOUTH REQUEST FOR PROPOSALS (RFP)

Greenville County is soliciting sealed electronic proposals in response to **PY23 WIOA YOUTH PROGRAM**, subject to the conditions and all provisions set forth herein and attached. Sealed proposals will be received through the County's online procurement portal located at

https://secure.procurenow.com/portal/greenvillecounty until Tuesday, April 4, 2023, 3:00 pm, then publicly opened. The service must be furnished as described and specified herein and submitted to Greenville County.

All inquiries regarding this proposal shall be submitted via the County's online procurement portal, located at

https://secure.procurenow.com/portal/greenvillecounty. Please note the deadline for submitting inquiries. All answers to inquiries will be posted on the County's online procurement portal. Offerors may also click "Follow" on this proposal to receive an email notification when answers are posted. It is the responsibility of the Offeror to check the website for answers to inquiries no later than **Wednesday, March 15, 2023, 5:00 pm EDT**.



## MOU-IFA NEGOTIATIONS MEETING March 9, 2023

## State Instruction Notice 16-19, Change 2

...Each Local Board is responsible for coordinating at least one annual meeting with all required and additional partners within its local area to negotiate the Memorandum of Understanding Infrastructure Funding Agreement (MOU/IFA) in accordance with State Instruction Notice 16-19, Change 2.

The meeting must include, at a minimum, presentation and discussion of the following:

- Completed budget templates for the upcoming program year using annualized actual costs from the previous program year to project a new baseline budget. The agreed upon cost sharing methodology is a product of local discussion and negotiation; therefore, the preferred methodology used to complete the template, i.e. FTE and square footage, must be presented with an explanation of why that methodology is preferred by the Local Board; and
- Corresponding FTE staffing addendum and square footage breakout by partner program.





- Use of Training Contracts instead of issuing ITAs whenever necessary.
- No local ITA Limit.

## 2020 – 2023 WIOA Local Plan

- Competing training resources;
- Eligible Training Provider List (ETPL) performance reporting burdens;
- State Instruction 21-02 Training or Contract Exceptions to ITA Funding.
  - Public notice for ETPL applications
    - Positive response for ETPL
  - Unfavorable response and training contracts
    - State has an ITA cap of \$14,000

Individual Training Account (ITA) Policy Changes



## Revising

evaluation/scoring processes for IWT applications.

• Establishing IWT application round(s).

## IWT POLICY

- Competitive review and voting;
- Open-ended application process and increased electronic voting;

Incumbent Worker Training (IWT) Policy Changes



# THANK YOU

#### NOTICE

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# GREENVILLE WIOA YOUTH PROGRAM

Program Overview



# PY22 Year-To-Date

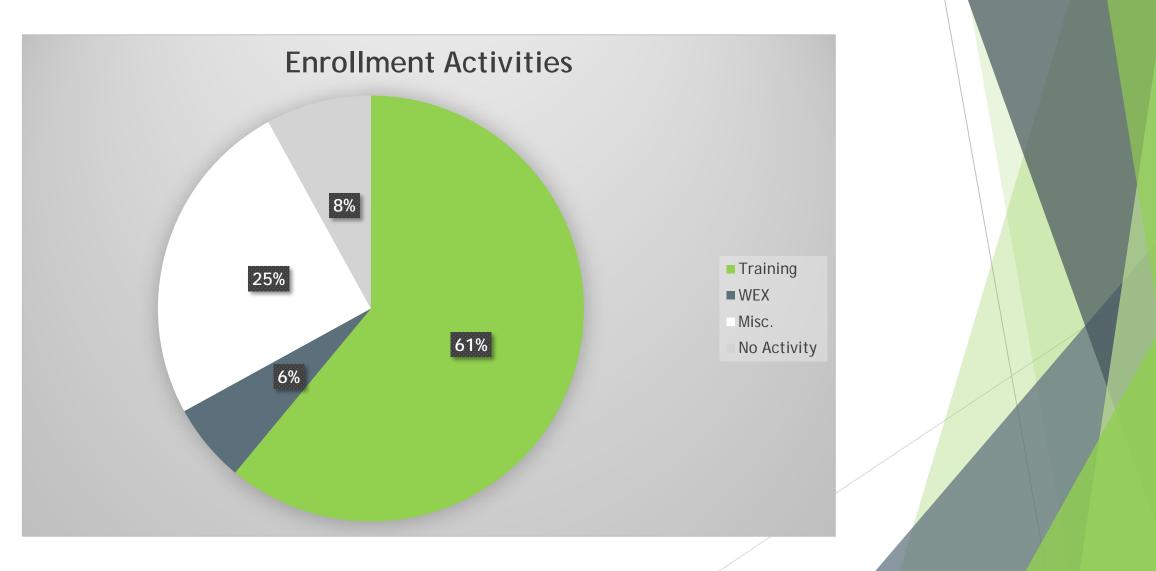


## **WIOA Program**

- Enrollments (New)
  - ► 64 OSY
  - ► 1 ISY
- Total Served (Carry In/New)
  - ▶ 127 OSY
  - ► 1 ISY



### WIOA Program



### Credentials Earned

GED or High School Diploma: 11

Occupational Skills Certificates: 2

- HVAC at Greenville Tech
- Medical Front Office and Electronic Health Records at MedCerts



### Work Based Learning

11 Onsite WEX Participants5 Virtual WEX Participants3 OJT

#### Sites Utilized

- Project Host
- Essential Cabinetry
- Lifelong Learning
- General Air
- Greenville Literacy Association
- Greenville EMT
- Noble Dog Hotel
- Freetown Community Center



### **Outreach**

- Attended 2 job fair events
- Attended 1 graduations
- Visit training providers twice a week
- WDS attended 3 networking events
- On April 27, we will be attending a community resource fair at Unity Park in Greenville



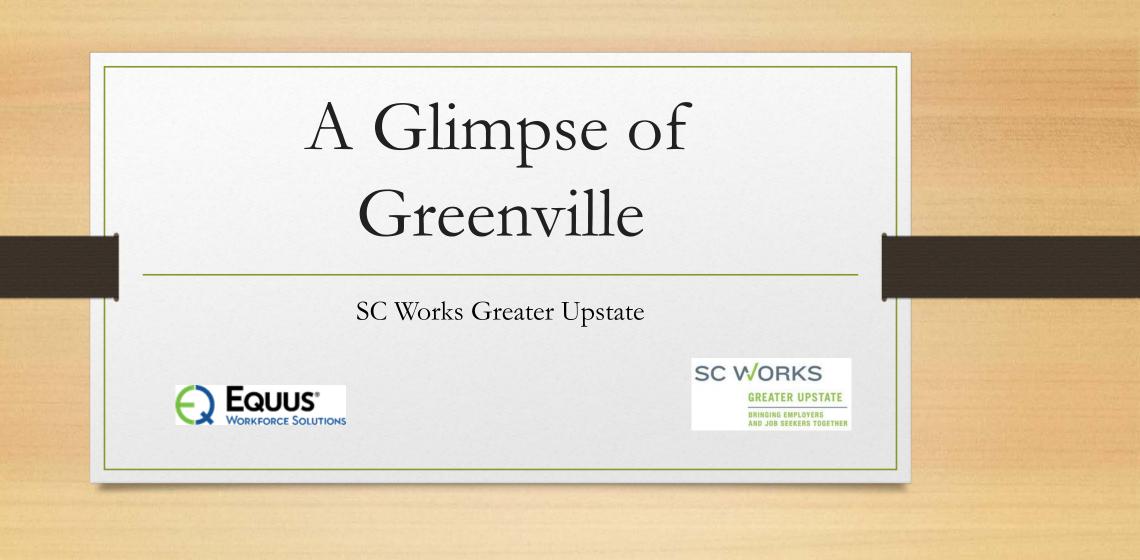
### Success Spotlight

Hunter Vaughn joined the Greenville Youth program in March of 2021 after dropping out of high school in the 10<sup>th</sup> grade due to dyslexia and social anxiety. He began GED classes at Greenville Literacy with the ultimate goal of becoming a welder. Hunter earned his GED a year later while also taking welding classes at Greenville Technical College (GTC). Hunter has been offered a welding job through GTC and will complete his welding certificate in summer 2023. He hopes to eventually own his own welding shop.



# **Questions?**





### Contractual Goal Progress

- Enrollments
  - Goal 155
  - Actual 139

#### Work Based Learning

- Goal 20
- Actual 25

- Community Events
  - Goal 96
  - Actual 84
  - Social Media increase likes
  - Goal 200
  - Actual 143

## Supporting our Clients

2 GED Graduates – provided financial support for fees, laptops and transportation reimbursement

The Case Managers attended the Graduation to offer more support!



### EMT Cohorts – Greenville County EMS

- 15 participants enrolled
- 100% completion rate first cohort
  - \$13,600.00 in OJT Reimbursement





### Career Exploration Simulations

### 537 Users

### Virtual Reality Simulations

Southside High School – 46 students and 35 earned at least a bronze certificate of completion in one or more career areas





#### Golden Strip Career Center -40 students

