

Greenville County Workforce Development Board (GCWDB)
SC Works Committee Zoom Meeting, January 23, 2024, 12:00 Noon

Join Zoom Meeting

<https://us02web.zoom.us/j/86824518474?pwd=TTBaWkx2UGJKSzVEMnVZVHh1Mlc0UT09>

Meeting ID: 868 2451 8474

Passcode: 509745

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AGENDA

- | | | |
|-------|---|---|
| I. | Welcome and Call to Order | Mr. Dean Jones, GCWD Director |
| II. | Quorum Validation (6 of 10) | |
| III. | <i>Minutes Approval (October 24, 2023)*</i> | |
| IV. | Quick Jobs Presentation | Ms. Amanda Morgan, GTC Director of Corporate and Community Engagement |
| V. | Director's Report | Mr. Dean Jones, GCWD Director |
| VI. | Roundtable Updates Discussion | SC Works Partners |
| VII. | Other Business | |
| VIII. | Adjourn | |

*** Denotes an action item.**

Presentation documents will be available via <http://www.greenvillewib.com>

Greenville County Workforce Development Board (GCWDB)
SC Works Committee Meeting
Meeting Held via Zoom
October 24, 2023, 12:00 Noon

MINUTES

Committee Members: Bruce Forbes, Ashley Randolph, Jim Smith, and Michelle Neeley

Members Absent: Weyland Burns, Beverly James, Jennifer Moorefield, Victoria Novak, David Turnipseed, and Sandy White

Other GCWDB Members: Robyn Knox

SC Works Greater Upstate/Partner Staff: Nikki Burgess (Equus) and Kenneth Taylor (Equus)

Workforce Development Board Staff: Dean Jones and Eva Anagnostis

- I. **Welcome and Call to Order:** The meeting was called to order at 12:04 p.m. Mr. Jones announced that Ms. Kathy Stanton, our previous Chair, has been promoted at DEW and had to tender her resignation to the Board and the SC Works Committee. Ms. Ashley Randolph has been promoted to Regional Manager and will take Ms. Stanton's previous spots on the Board and SC Works Committee.
- II. **Quorum Validation (6 required):** A quorum was not validated.
- III. **Minutes Approval (April 25, 2023 and July 25, 2023)*:** Minutes could not be approved without a quorum. Following the meeting, an email was sent out to all committee members to do a consent vote on the previous two sets of minutes. No objections or changes were received, so the minutes are approved.
- IV. **SHARE Presentation (Mr. Bruce Forbes, Special Projects Coordinator, SHARE and Circles Upstate SC):** Mr. Forbes started with an overview of his organizations. Sunbelt Human Advancement Resources, Inc. (SHARE) is a nonprofit community action organization offering a range of services to help low and moderate income residents of the upstate. SHARE serves Greenville, Anderson, Oconee, and Pickens counties. All services are free, and the vast majority of revenue is from federal programs. There are a variety of different programs that individuals can receive assistance from. Mr. Forbes discussed Head Start, which offers resources for children from birth to age five; Energy/Emergency Services, which is designed to assist low income households pay for home energy; LADDER, which provides professional job training; Circles, which is designed to assist individuals and families who want to move out of poverty by providing a supportive team; and many others. A pamphlet describing services was provided via email to all committee members after the meeting. Partners asked questions about funding limits and ways to strengthen partnerships between programs.
- V. **Directors Report (Mr. Dean E. Jones, GCWD Executive Director)**

- a. **Labor Market Information:** Mr. Jones shared some labor market information, including our 2.8% unemployment rate in Greenville County. This make us near full employment. Mr. Jones also shared the top 10 employers in the county based on online job advertisements. We want to focus more on certifications and credentials that jobs require moving forward. Mr. Jones also shared that we are continuing to get a few layoff notices, but we have not seen any big uptick.
- b. **McAlister Square Updates:** Mr. Jones informed the partners that Greenville County EMS is nearing completion on the renovations of their space in McAlister Square. They will have ambulances in the back parking lot. Greenville County is reviewing how this will impact the surrounding area.
- c. **Committee Leadership:** Since Ms. Stanton is no longer on the Committee, we are looking at all qualified candidates for our SC Works Committee Chair moving forward. We hope to have a new chair appointed within the next couple of meetings.

VI. Roundtable Updates Discussion (SC Works Partners)

- Mr. Bruce Forbes (SHARE) discussed a recent event, the Circles National Conference in Orlando. A few SHARE staff attended, and they won an award for best data. They are also looking to fill their fifth cohort.
- Ms. Michelle Neeley (Goodwill) shared information about the new ELEVATE Drone Pilot Training Program, which equips aspiring drone pilots with skills, knowledge, and expertise necessary to operate drones safely. It also prepares participants for the FAA 107 exam. If anyone is interested, please reach out.
- Ms. Ashley Randolph (SCDEW) shared information on a few upcoming veteran's focused events that have been planned to honor Veteran's Day. One will be a hiring event for BMW, along with a virtual event the next day. There will also be a resource fair for veterans on November 9th. Ms. Randolph will share flyers with additional information.
- Ms. Nikki Burgess (SC Works Greater Upstate) told the committee that we have plenty of funding for On-the-Job Training (OJT), Incumbent Worker Training (IWT), and Work Experience (WEX). We are also always looking for Dislocated Worker participants.
- Mr. Kenneth Taylor (SC Works Greater Upstate) shared that SC Works has WIN Learning testing up and running, and we are doing testing consistently each week.

VII. Other Business: The group discussed setting up a meeting with The Greenville Housing Authority. There are time limits being implemented for how long individuals can take to find employment, so they are going to need help from many different community organizations to get skills and find employment. Mr. Jones said he would work on setting up a meeting and making it open to any committee members to join.

VIII. Next Meeting: The next SC Works Committee Meeting is scheduled for January 23, 2024.

IX. Adjourn: Being there were no other business, the meeting was adjourned at 1:12 p.m.

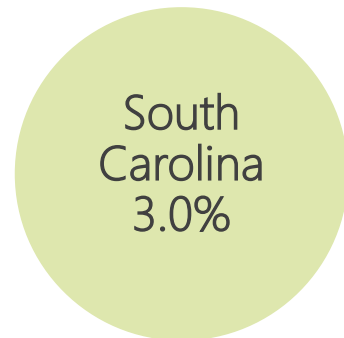
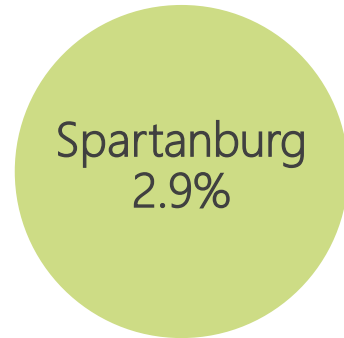


Just in Time

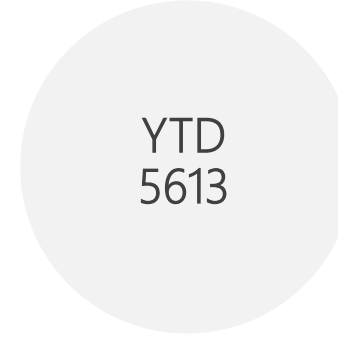
Greater Upstate Greenville
PY 23 Issue #6 January 5th 2023

Center Data

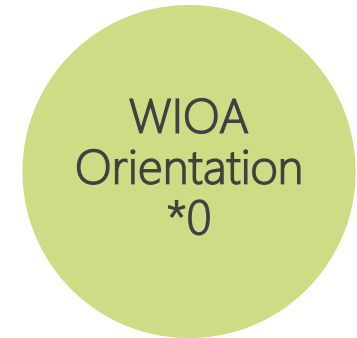
Unemployment Rates



Center Traffic



Testing & Workshops



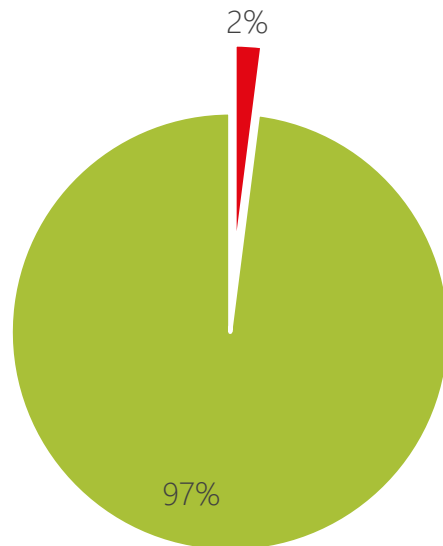
*UI numbers for December have not yet been released.
November numbers released on 12/22/2023

*New Facilitator was training in Dec 2023

Customer Satisfaction

Jobseeker

Legacy in Action Surveys



■ Unsatisfied ■ Satisfied

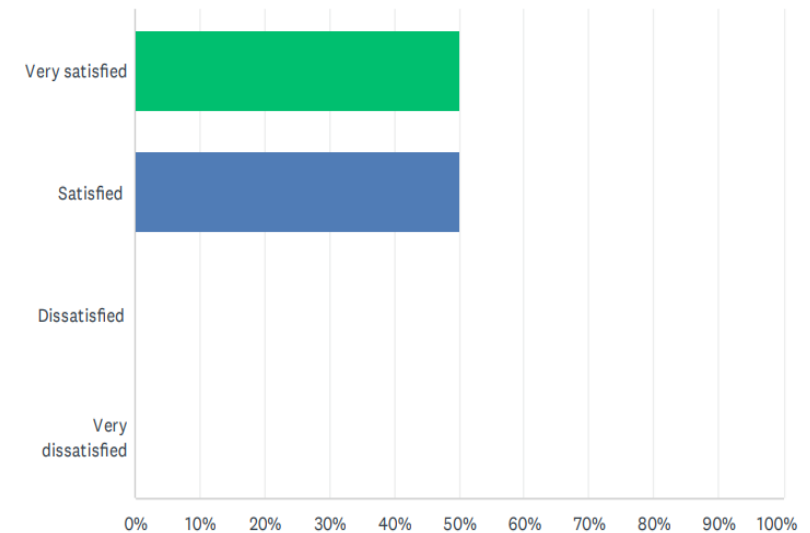
110 Total Surveys

Business

Greenville SC Works Business Partner Survey (November 2023)

Q3 How satisfied are you with the level of professionalism and staff responsiveness provided?

Answered: 6 Skipped: 0



Adults & Dislocated Workers

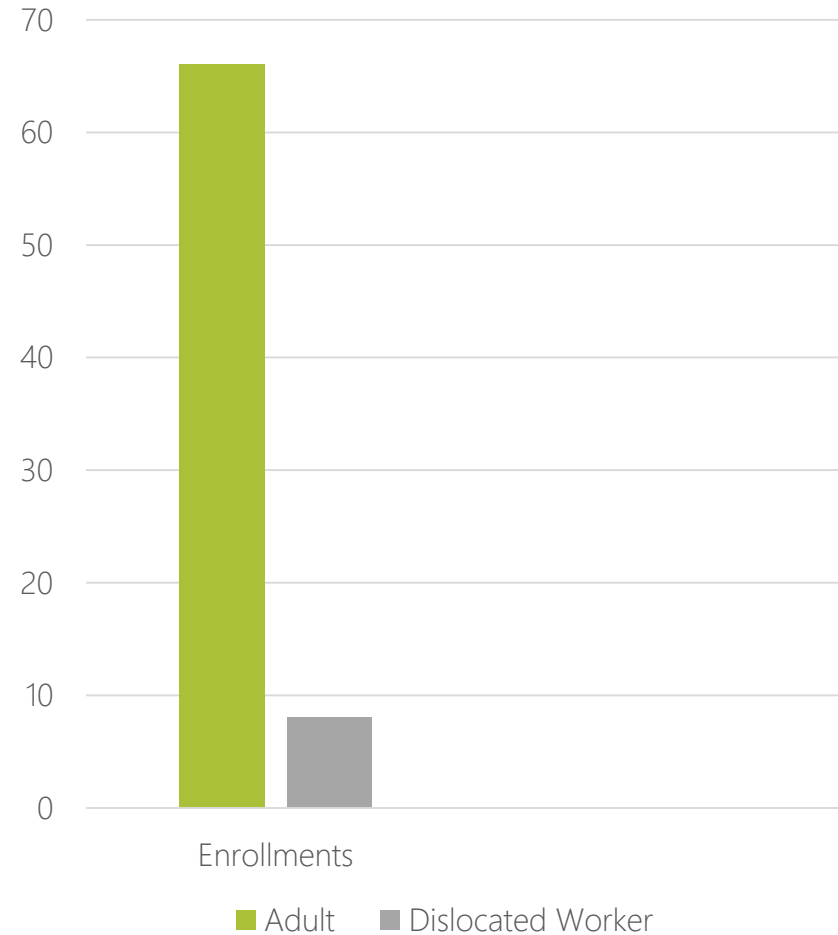
Enrollments (YTD)

78

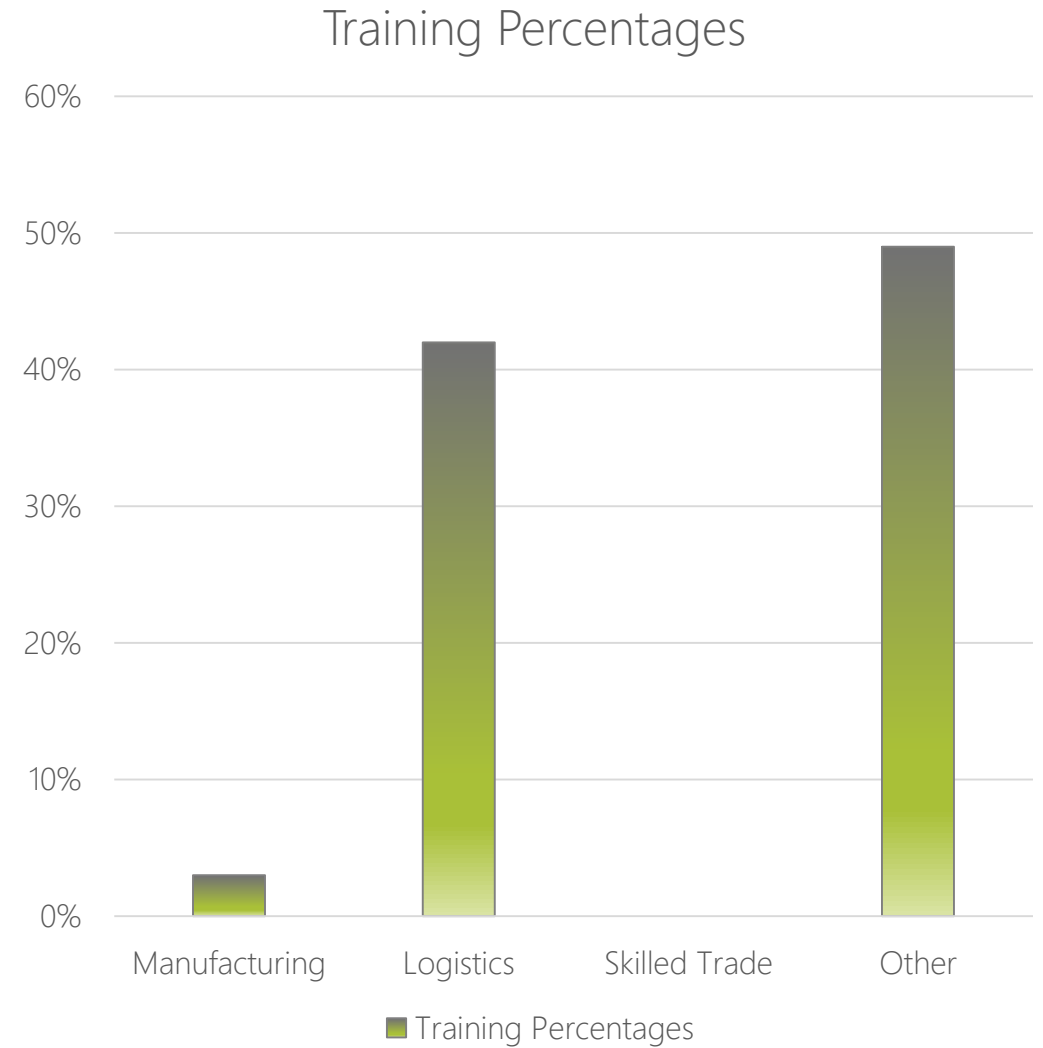
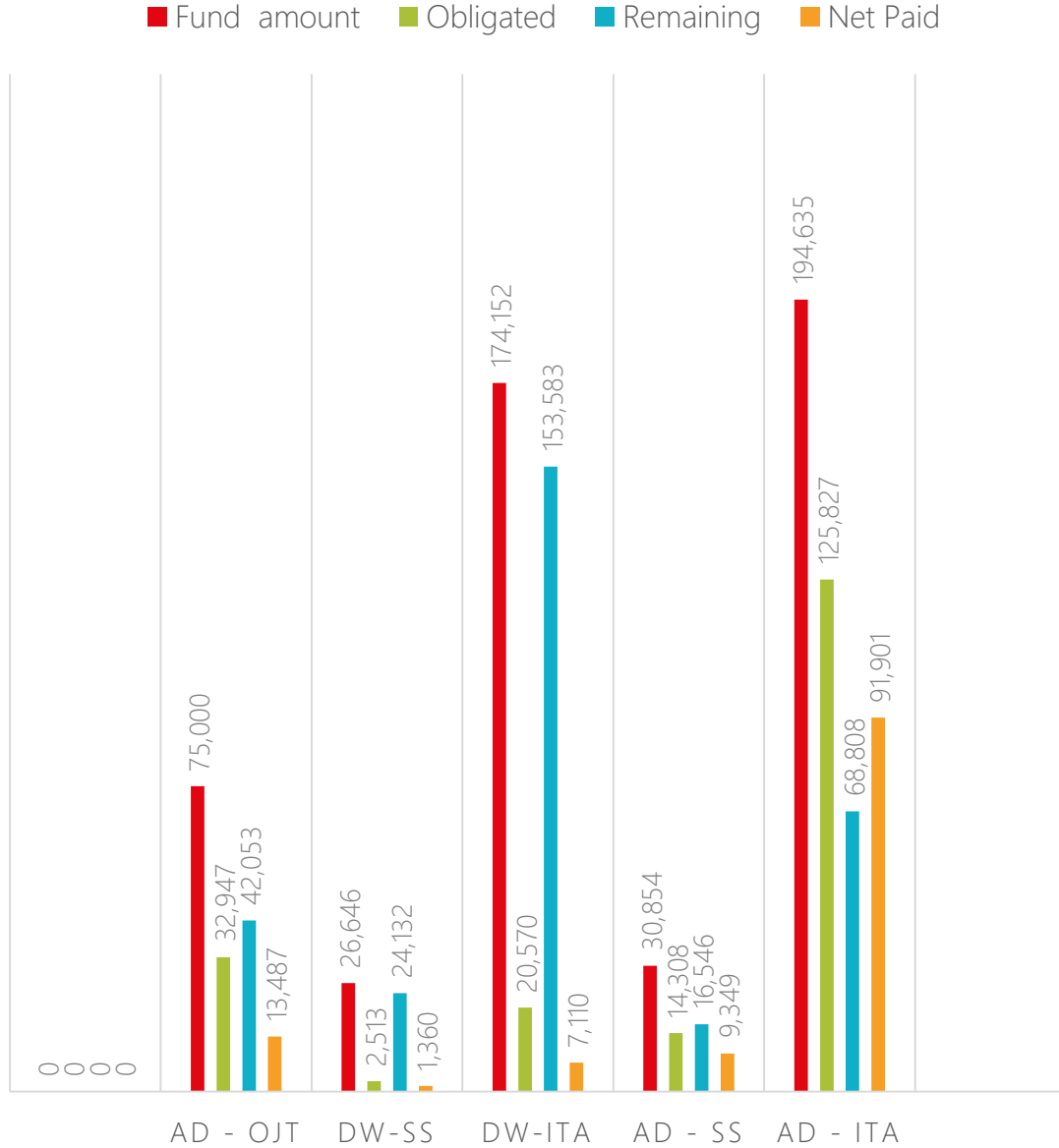
Target Populations (YTD)

- Veterans 1
- Disabled 0
- Criminal History 0
- Low Income 45
- Basic Skill Deficient 4
- Priority of Service (December)= 82.5 %

Adult/DW Enrollments



Funding Stream Progress & Industry Percentages

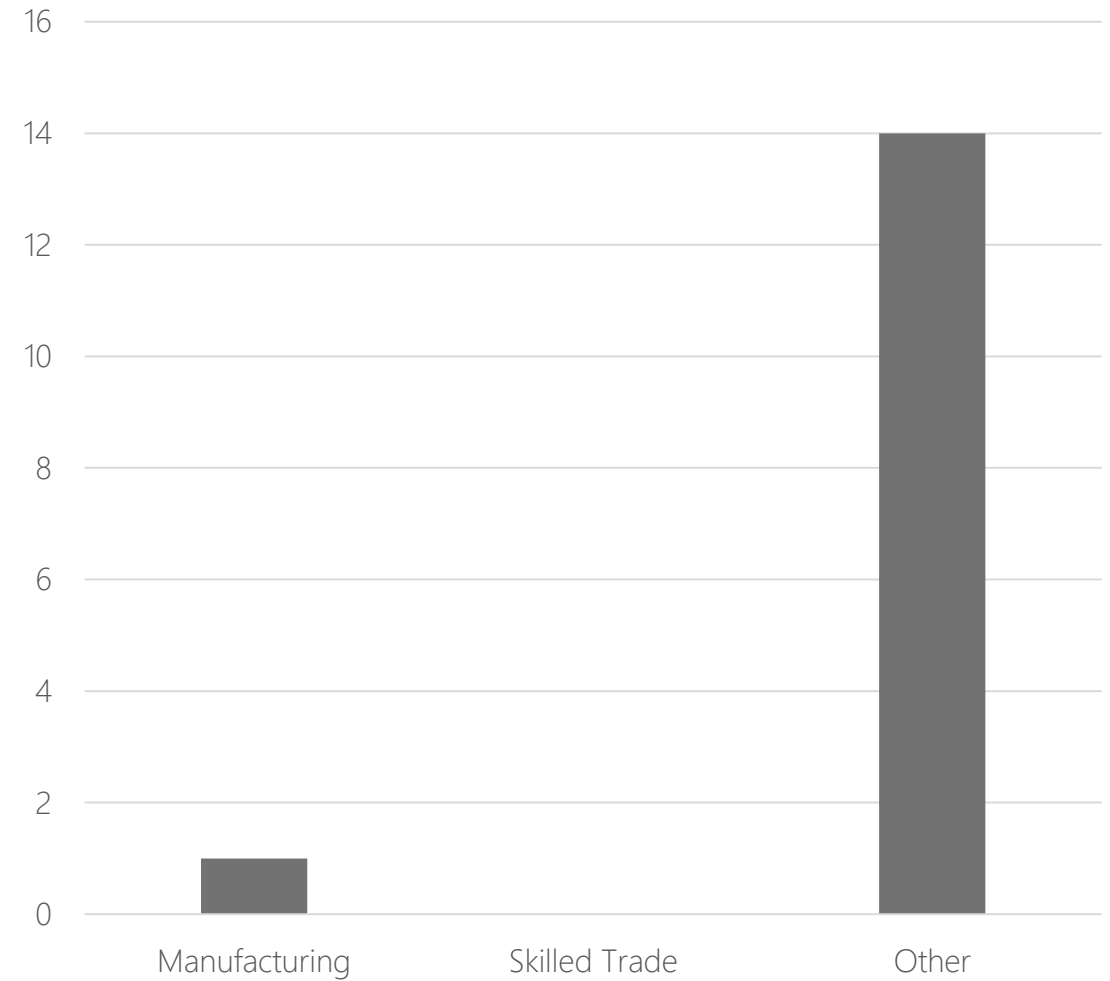


Business Solutions

Work Based
Learning Training
17

Hiring Events
1
Jobseekers
69

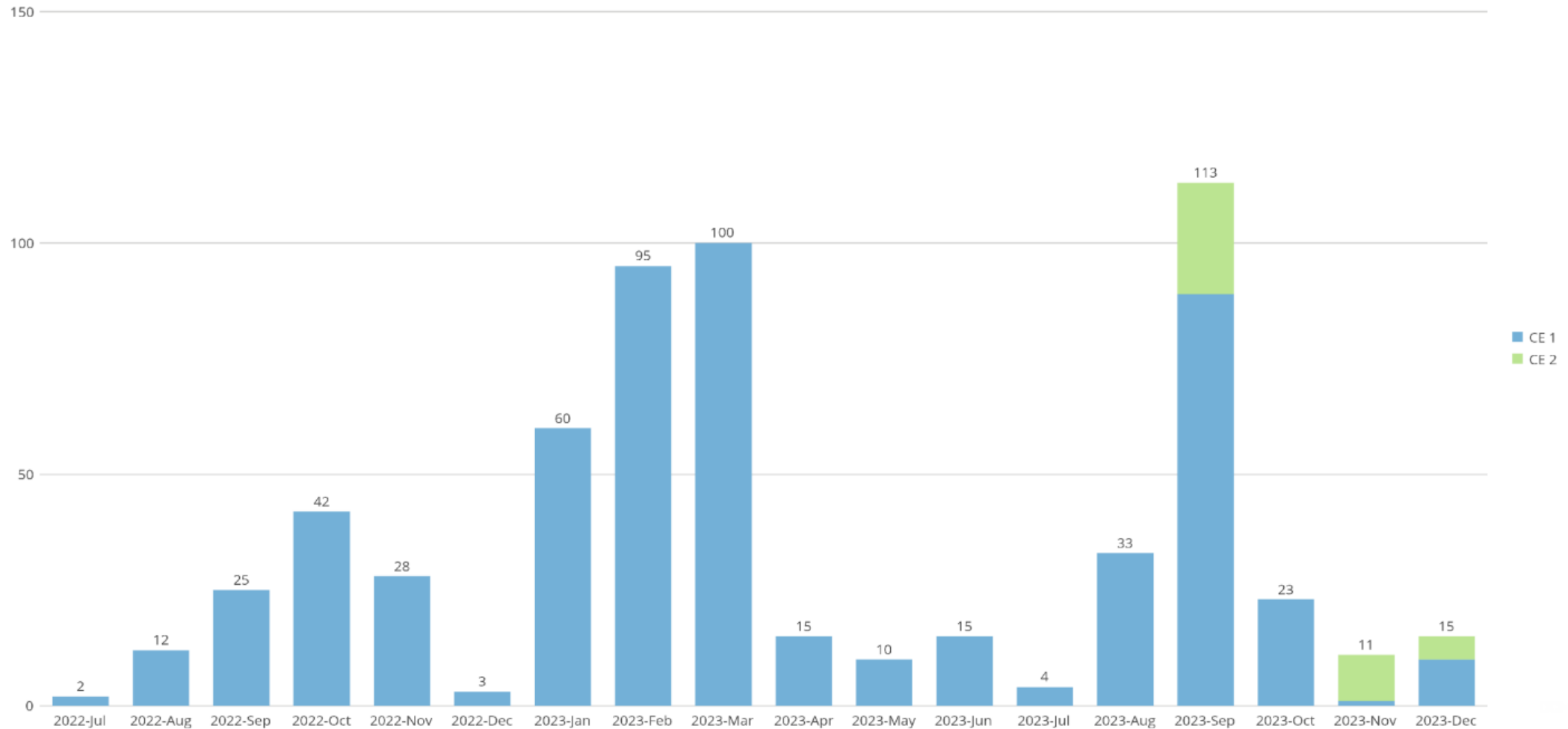
Work Based Learning Training by Industry



Virtual Reality

Career Exploration: Unique Users by Month

606 unique users



Social Media Data & Success Story

Social Media Spotlight



Jacquelyn Beal

18 Posts

8 Facebook Likes

Success Story

Ms. Jacquelyn had a great interest in starting a career in the health field but needed assistance to fulfill those goals. She reached out to the WIOA program for help.

She attended the WIOA Information Session and was enrolled in the WIOA program. After successfully completing all her assessments, she started the Health Information Management training at Greenville Technical College.

Jacquelyn completed training at Greenville Technical in mid 2023 and earned her Associate of Applied Science in Health Information Management Degree. She is currently working for Prisma as a Registered Health Information Technician. She is very grateful for the opportunity that WIOA gave her to complete her goal.

Community Outreach



Event Highlights

- Latoya and Frederica went to trees upstate to do a resume and interview workshop with the students graduating from their first program to get youth ready for a new career in landscape design.
- Nikki attended the initial meeting with community partners at the Greenville Housing Authority. There is a 10 year program being implemented for all households with ages ranging from 18-61 to Move to Work through the STEPS Program. Housing residents must set education, finance, personal and career goals in order to retain their housing vouchers. SC Works offered services to include training, supportive services and workshops to help meet the goals.
- Ben attended multiple monthly meetings with the Industrial Networking Group and Upstate Alliance.



Thank You

Master Summary Report by LWIA

Region/LWDB : Greenville
Office: McAlister Square Center
Date Range: 12/01/2023 - 12/31/2023
Report Run Time: 1/22/2024 9:41:20 AM

Summary	Total
Distinct Individuals Receiving Services	
04 - Greenville	3,131
Total number of Distinct Individuals Receiving Services	3,131

Individuals that Logged In	
0 - Not Available	7
04 - Greenville	2,110
Information Not Provided	7
Total number of Individuals that Logged In	2,124

Individuals that Registered	
0 - Not Available	5
04 - Greenville	264
Information Not Provided	5
Total number of Individuals that Registered	274

Internal Job Orders Created	
04 - Greenville	542
Total number of Internal Job Orders Created	542

Internal Job Referrals	
04 - Greenville	3,431
Total number of Internal Job Referrals	3,431

Services Provided Employers	
04 - Greenville	1,270
Total number of Services Provided Employers	1,270

Services Provided to Individuals	
04 - Greenville	115,425
Total number of Services Provided to Individuals	115,425

Summary	Total
Total Rows: 11	

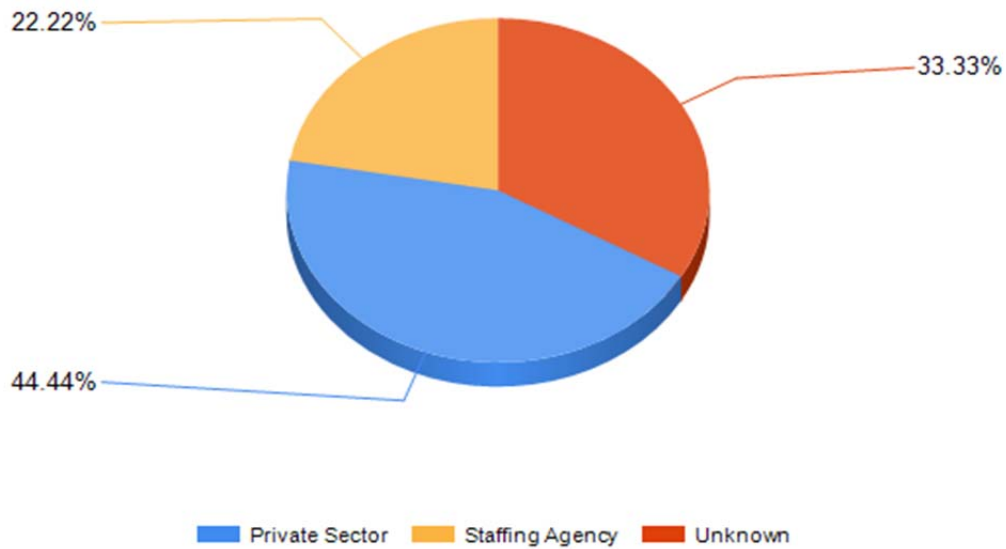
**SOUTH CAROLINA WORKS ONLINE SYSTEM
(SCWOS)
SC WORKS CENTER ACTIVITY REPORTS**

- 1.Registered Users: Employers, Individuals**
- 2.Registered Individuals: Demographics**
- 3.SC Works Center Monthly Services Summary**

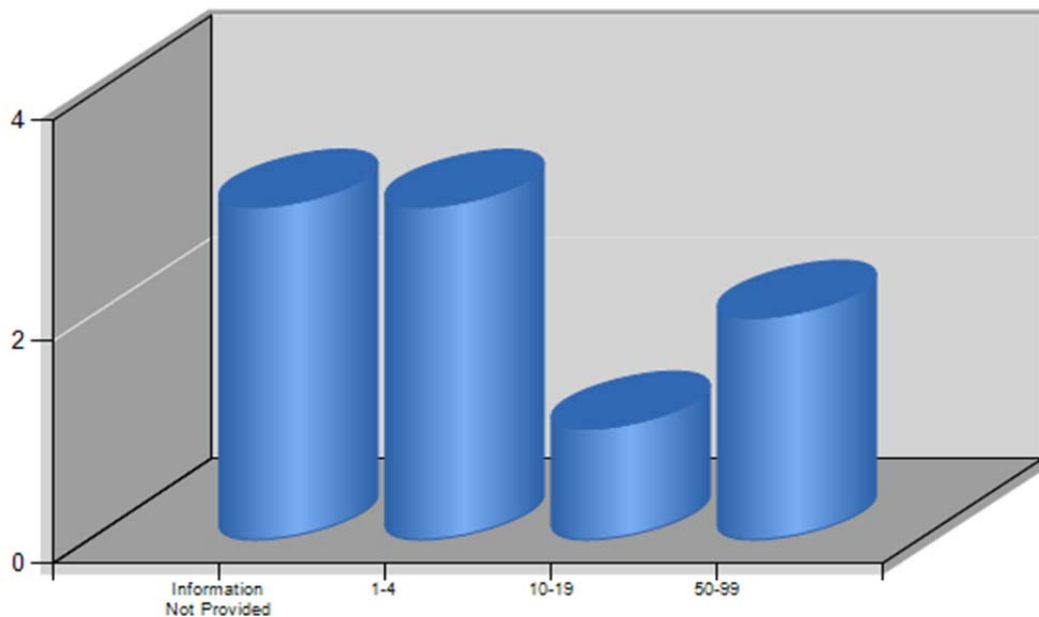
REGISTERED USERS ACTIVITY REPORT: EMPLOYERS & INDIVIDUALS

December 1 – December 31, 2023

Type of Registered Employer

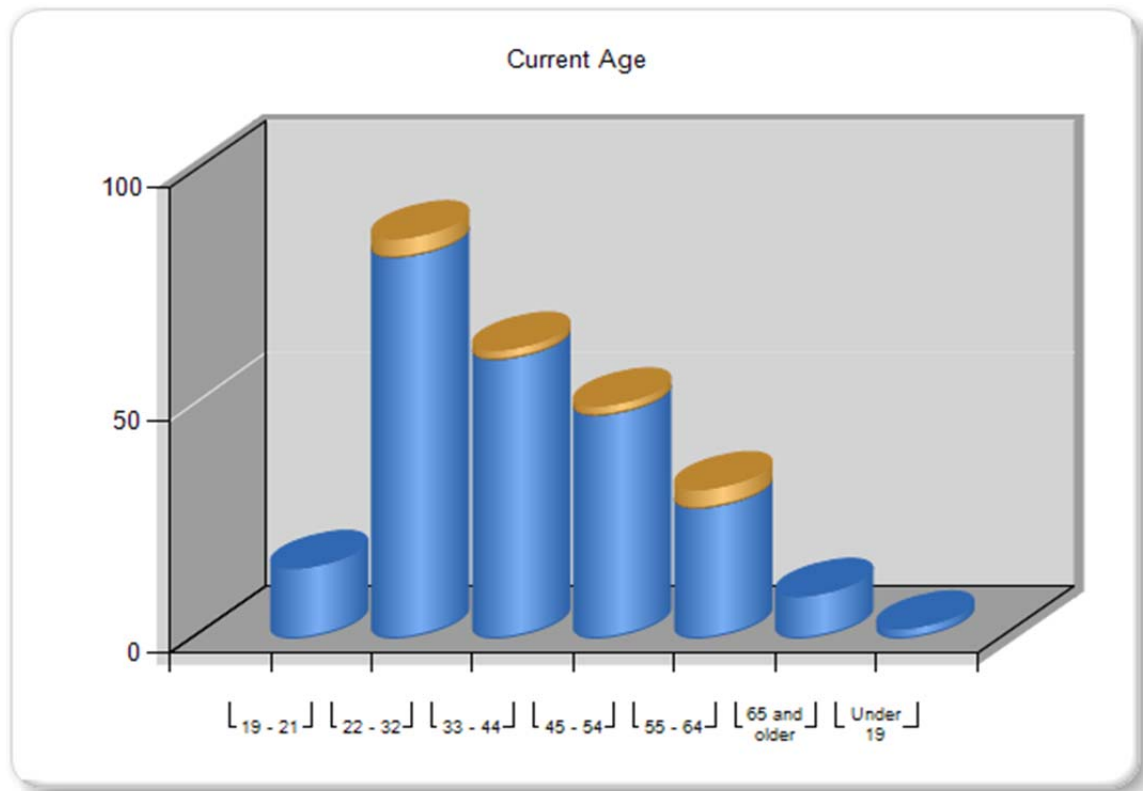
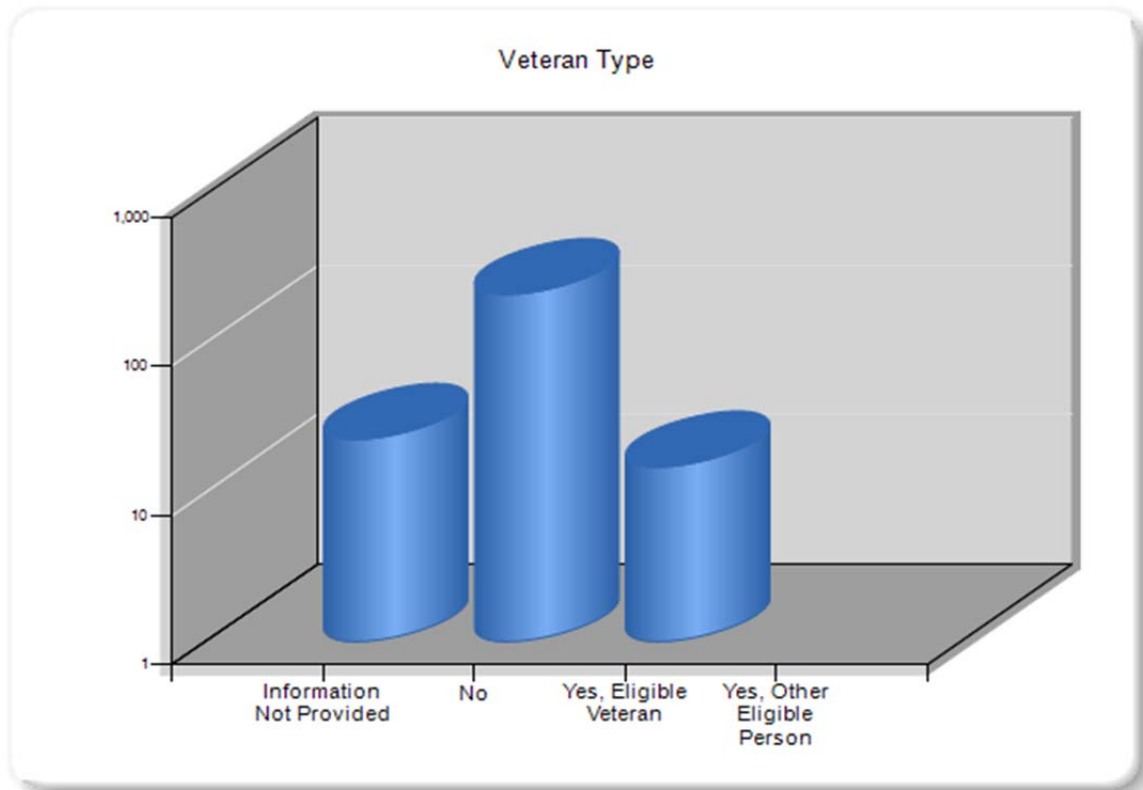


Employee Range of Registered Employers

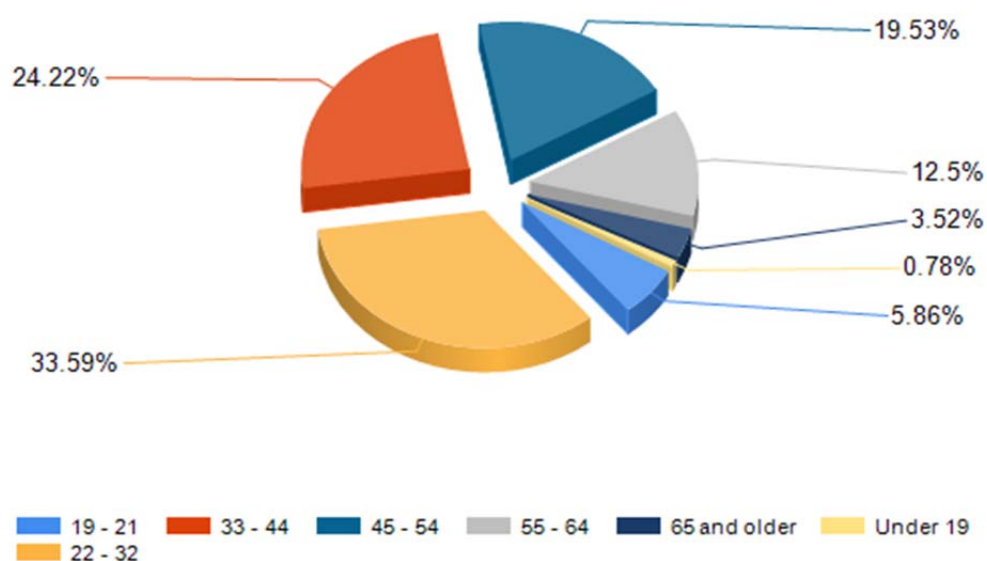


REGISTERED INDIVIDUALS DEMOGRAPHICS

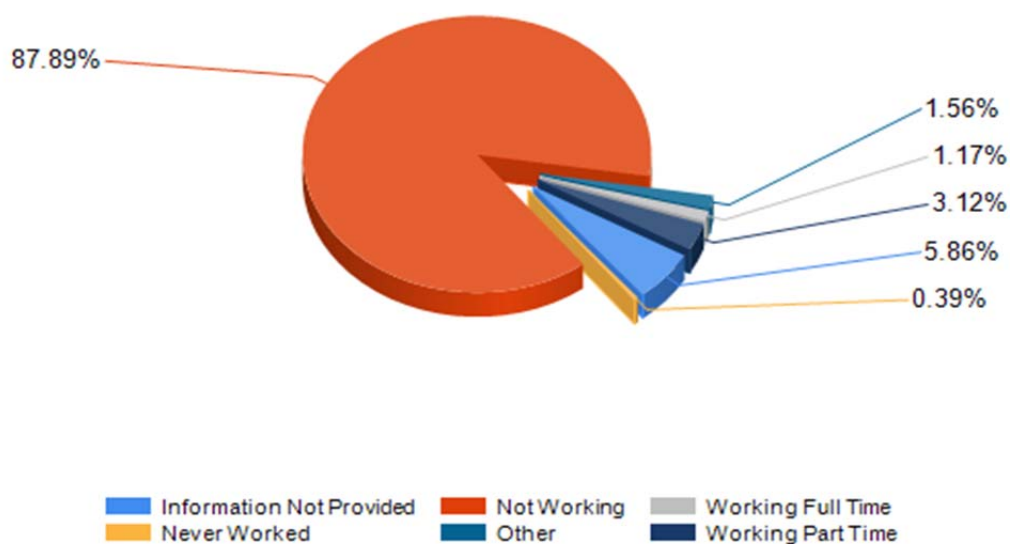
December 1 – December 31, 2023



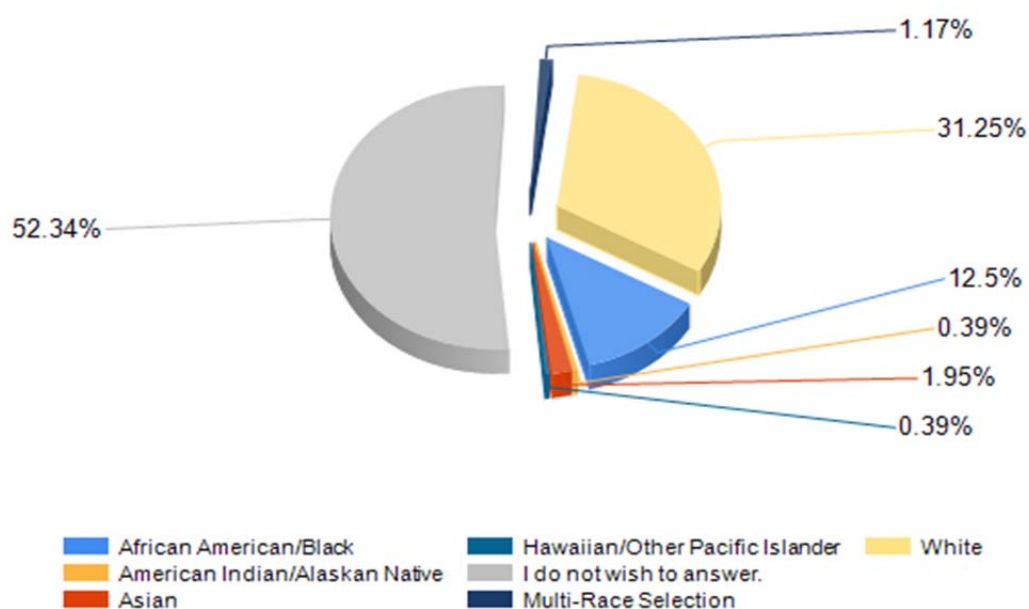
Current Age



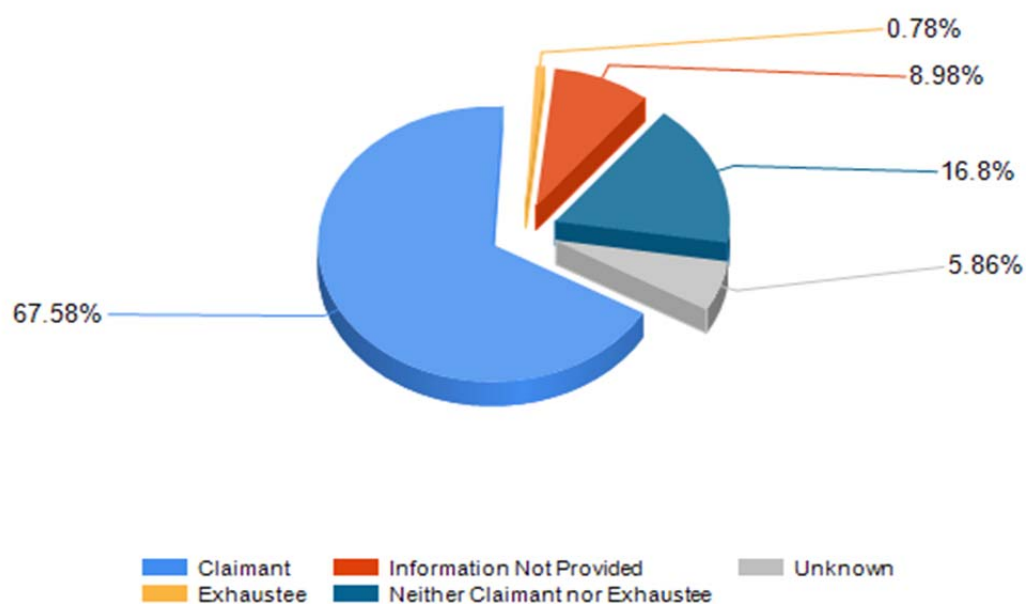
Employment Status



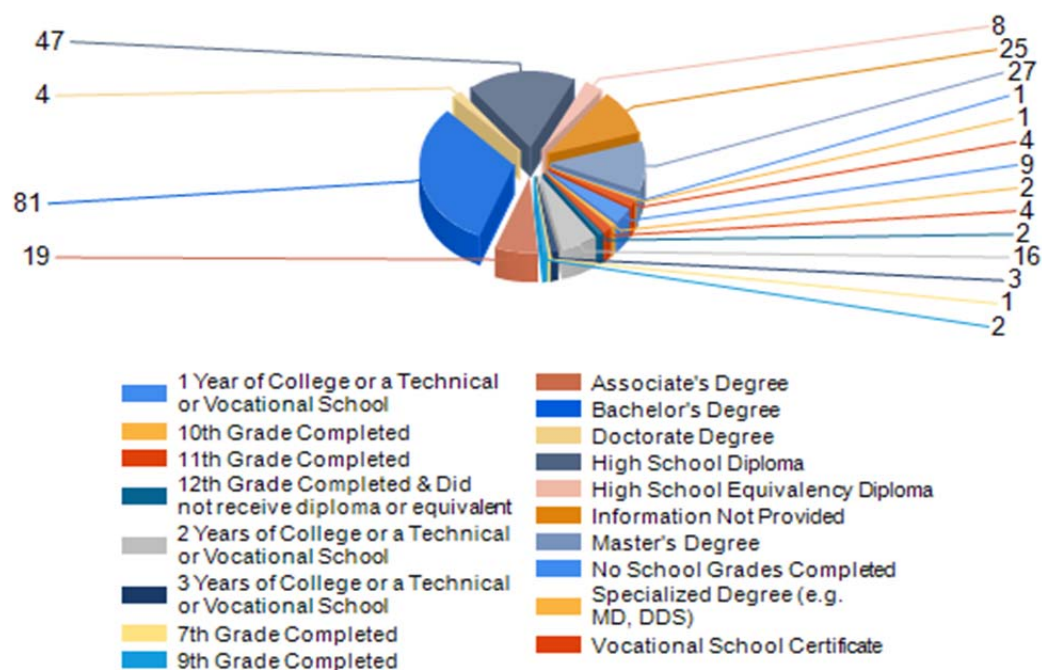
Race



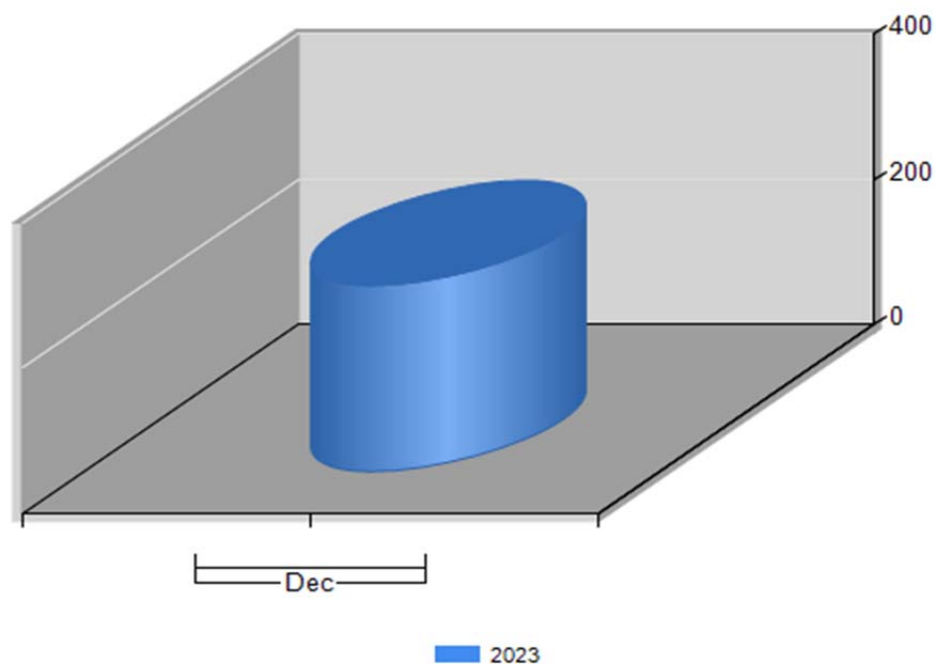
Unemployment Status



Education Level



Registration Date



Quick Jobs Program Overview

Amanda Morgan, Director
Director of Corporate & Community Engagement
Greenville Technical College, Corporate & Continuing Education

Contact Information:

Amanda.Morgan@gvltec.edu

864-250-8501



Corporate & Continuing Education

Academic vs. Corporate & Continuing Education

We serve Greenville County individuals and companies with their training needs.

- If you work for an organization that needs customized training, we can conduct a need based analysis to create the training for you. -OR-
- If you are an individual who is non-degree seeking, we offer specialized training in a number of programs.

[Link to Economic Development Video](#)

What is the Quick Jobs program?

The Quick Jobs program is a collection of courses that the Corporate and Continuing Education Division offer.

- Usually take 90 days or less to complete.
- Leads to a certification in areas of in-demand jobs within the Upstate and beyond.
- Classes are offered at night and/or on weekends to help accommodate work schedules and other conflicts.
- There are scholarship opportunities for these classes to help off-set costs.

Departments within Quick Jobs

Culinary &
Hospitality

Environmental,
Occupational Health
& Safety

Healthcare

Skilled Trades

Personal & Professional
Development

Departments within Quick Jobs: Culinary & Hospitality

- Two QJ's courses
- Day & evening classes available
- Located at the Truist Culinary Center (Perry Avenue)
- Funding Available
- Basic Baking Skills
 - 42 Hour course
 - Twice per week, evening
 - \$1,995.00
- Basic Cooking Skills
 - 60 hour course
 - Weekday, 8am-3:30pm
 - \$1,995.00



Departments within Quick Jobs: Environmental, Occupational Health & Safety

- Total of 16 Quick Job Courses
 - Less than 72 hours to complete
 - Week days, during the day
 - \$279 - \$925 per course
-
- Solar Training
 - Hazardous Materials/HAZWOPER
 - Indoor Air Quality/Mold
 - Lead-Based Paint Safety
 - OSHA Training
 - Emergency Dispatch 9-1-1
 - Asbestos Training



Departments within Quick Jobs: Healthcare

- Total of 6 Quick Jobs Courses
 - Course hours are longer (94 hours minimum)
 - Unique that most are hybrid courses (online/in-person)
 - Cost range: \$899.00 - \$1,499.00 + lab fees
 - Full Scholarship funding available for two courses
- Patient Service Representative
 - Unit Secretary
 - Nursing Assistant (funded)
 - Central Processing Technician
 - Medical Interpreter
 - Phlebotomy (funded)



Departments within Quick Jobs: Skilled Trades

- Total of 4 Quick Jobs Courses
 - Course hours vary (10 hours – 240 hours)
 - Most courses are Monday-Friday, but some are offered at night.
 - Cost varies \$289.00 - \$2,799.00
-
- Forklift Safety Training
 - CNC Machine Operator Level I
 - Manual Machine General Shop Basics
 - SC Journeyman's Certification Exam Review Course



Departments within Quick Jobs: Personal & Professional Enrichment

- 1 Quick Jobs Course available
- Offered during the week & weekends
- Cost is \$5,000.00 but is currently fully funded
- Truck Driver Training (CDL)



Quick Jobs Student Testimonial

[Link to video on Quick Jobs](#)

[Sign In | Handshake \(joinhandshake.com\)](#)