Greenville County Workforce Development Board 225 S. Pleasantburg Drive, Suite C-11, Greenville, SC 29607 Tel 864-467-3620 Fax 864-467-3601 <u>WIOAinfo@greenvillecounty.org</u> greenville.scworks.org



Greenville County Workforce Development Board (GCWDB) Meeting Wednesday, July 10, 2024, 11:30 a.m. 225 S. Pleasantburg Drive, Suite E-1 Foothills Conference Room Greenville, SC 29607

Join Zoom Meeting

https://us02web.zoom.us/j/82822780215?pwd=yleteWJCVq5L860LQQ7tGPcCujM6e6.1

Meeting ID: 828 2278 0215 Passcode: 110160 +13126266799,,82822780215#,,,,*110160# US (Chicago) +16468769923,,82822780215#,,,,*110160# US (New York)

MEETING AGENDA

- Welcome and Call to Order
- Quorum Validation (10 or more)
- Minutes Approval (March 13, 2024)*

- BOLD Career Pathways Presentation

Ms. Destra Capers Director of Marketing & Outreach South Carolina Student Loan (SCSL)

Ms. Robyn Knox, Chair

Ms. Knox

Ms. Knox

- Contractor Status Reports

- 1. Eckerd Connects Ms. Teresa Smith, Program Manager
- 2. Equus Workforce Solutions Mr. Kenneth Taylor, Operations Manager
- Director's Report

Mr. Dean Jones, Director Ms. Eva Anagnostis, Asst. Director

- 1. Local Workforce Development Board Nominee of an Outstanding Workforce Development Professional Nomination*
- 2. SC Works Greenville Business Services Team Lead Designation*
- 3. PY24 Blanket Transfer Waiver*
- 4. High Performance Board Incentive
- 5. WIOA Financial Summaries, PY23 Q3 Performance, Workforce Innovation Grant
- Other Business
- Adjourn

*Denotes an action item

Public Law 101-166, Section 511: The Workforce Innovation and Opportunity Act (WIOA) Adult Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$497,007 with \$0 (0%) state, local, and/or non-governmental funds. The Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$497,007 with \$0 (0%) state, local, and/or non-governmental funds. The Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$631,222 with \$0 (0%) state, local, and/or non-governmental funds. The Workforce Innovation and Opportunity Act (WIOA) Youth Program is supported by the Employment and Training Administration of the U.S. Department of Labor as part of an award totaling \$512,831 with \$0 (0%) state, local, and/or non-governmental funds.





Greenville County Workforce Development Board Meeting (GCWDB) Wednesday, March 13, 2024 SC Works Greenville – McAlister Square 225 S. Pleasantburg Dr., Suite E-1, Greenville SC 29607

MINUTES

Members Present: Weyland Burns, Kathy Edwards, Vernita Harris Gill, Robyn Knox (Chair), Patrick Michaels, Jared Mogan, Jennifer Moorefield, Michael Panasko, Ashley Randolph, John Serpa, Kelly Shumaker (Vice Chair), Scott Stoller, and Ben Waldrop

Members Absent: Craig Kinley, Patty McLeroy, Benjamin Sabol, Shan Smith, and David Turnipseed

GCWDB Staff and Contractor Staff Present: Dean Jones, Angela Smith, Shelia Harper, Eva Anagnostis, Teresa Smith, Nikki Burgess, and Rochelle Brown

Guest/Visitors: Caitlin Brazell (SCDEW)

- I. Welcome and Call to Order: Vice Chair Shumaker welcomed everyone and called the meeting to order at 11:31 a.m.
- II. Quorum Validation (10 or more): A quorum was validated.
- III. *Minutes Approval (January 10, 2024)*:* Minutes were approved as submitted.
- IV. WIOA Director's Report (Ms. Eva Anagnostis, GCWDB Assistant Director): Ms. Anagnostis began her report by informing everyone that Mr. Dean Jones needed to have unexpected dental surgery, so he was not able to attend the meeting in person.
 - 1. PY23 Financial Summary Report: Ms. Anagnostis reviewed a few items on the Financial Summary. We are almost finished spending PY22 funds. We are working on spending PY23 funds, and we expect to meet the required 70% Fund Utilization Rate. The recently finalized transfer between DW and Adult funds are reflected on the report. We are trying to spend the last bit of the Engage, Build, and Serve grants. We expect that the Individual and Employer Training grant funds will be spent more towards the end of the grant, since a lot of our funds are going to Incumbent Worker Training.
 - 2. PY23 Dislocated Worker to Adult Transfer Approval: Ms. Anagnostis reviewed the PY23 Transfer of Funds totaling \$379,637 that was approved by the Executive Committee in January. This will allow Equus to continue serving more Adult customers, as our DW enrollments are low. Ms. Anagnostis did recognize the improvement in DW enrollments compared to last year because of new strategies and increased focus on recruiting Dislocated Workers.
 - **3. PY23** 2nd **QTR Performance:** Ms. Anagnostis reviewed the latest performance reports that we received in the last few weeks. We failed DW Measurable Skills Gains (MSG) and MSG Overall Indicator Score for 2nd QTR. This is not a big concern to us, as far as our full PY23 performance. Our Rolling 4 performance for these measures looks great, and we expect the next two quarters to have passing performance. The measure we are keeping a close eye on is Youth Credential Rate. We are failing this measure on the Rolling 4 report. Ms. Anagnostis shared information that was discussed between board staff and Youth contractor staff. We have a few strategies that we are currently working on to increase this measure, but it may take some time to accurately reflect our efforts since performance is delayed.



Eckerd is targeting more students who are interested in and ready to attend post-secondary training, as the credentials from that training county more consistently towards credential rates. The GED and High School Diplomas only count towards credential rates if the participant is employed at 4th QTR after Exit. Eckerd is also working on communicating more with participants during follow up to make sure that we can accurately record all credentials earned and make sure participants gain employment. We also expect our new Contracts for Training List to help give more options for credentials that will count towards this measure. Finally, we are looking at the possibility of creating a Youth Suitability Policy to help guide enrollments in the Youth program.

- **4. PY23 WIOA Monitoring:** We are currently preparing for our upcoming SCDEW Monitoring that will take place from April 9th through April 12th. This is an opportunity to make sure our financial and programmatic records are meeting all requirements. During the week, SCDEW staff will interview our contractors to understand more about their work processes and make sure that no issues are apparent.
- 5. Election of Officers: Ms. Anagnostis shared the GCWDB Election of Officers Results Report that was emailed to the Board last month so that it could be recorded in the meeting minutes. Thirteen board members voted, seven of which were business members. All seven business members voted for Ms. Robyn Knox to continue in her position as Board Chair. Out of the 13 responses for Vice Chair, twelve voted for Ms. Kelly Shumaker and one abstained. We are very appreciative to both Ms. Knox and Ms. Shumaker for their service to the Board.

V. Contractor Status Reports

- 1. Eckerd Connects (Ms. Teresa Smith, Program Manager): Ms. Smith gave a program update. The Eckerd Connects Youth program has enrolled a total of 57 Out of School Youth. So far, 17 participants have completed their High School Diploma or GED, two participants have obtained their Occupational Skills Certification, and two participants have earned their Associate's Degrees. Twenty-six individuals have participated in Work Experience or On-the-Job Training. Ms. Smith also shared a success story from a participant who completed his high school diploma and is looking to enroll in HVAC training with the help of the WIOA Youth Program.
- 2. Equus Workforce Solutions (Ms. Nikki Burgess, Project Director): Ms. Burgess shared a presentation to update the Board on their progress at this point in the program year. So far, they have enrolled 111 individuals total, including 20 Dislocated Workers (DWs). There have been 34 On-the-Job Training (OJT) contracts so far this year, which is a huge growth from a few years ago. Ms. Burgess shared information on the Sector Partnership meeting that took place on February 29th. Eighteen manufacturers were in attendance, and two action teams were formed (Workplace Culture and Perception of Manufacturing). Ms. Burgess also shared a recent success story from an individual who is an ex-offender, which made it difficult for him to obtain employment. He worked hard to earn his CDL, and the WIOA program paid for the training, DOT physical, CDL permit and license fees, transportation, and testing/book fees.

VI. Other Business: None

VII. Adjourn: Being there was no other business, the meeting was adjourned at 12:14 p.m.

* Denotes an action item for GCWDB or Executive Committee Approval **Denotes Executive Committee has authorized Director to Proceed