



Greenville County Workforce Development Board (GCWDB) Meeting
Wednesday, November 13, 2024, 11:30 a.m.
225 S. Pleasantburg Drive, Suite E-1 Foothills Conference Room
Greenville, SC 29607

Join Zoom Meeting

<https://us02web.zoom.us/j/81786635467?pwd=vtnFVClgZ9lQUJVbLwaJCKUIDmLJJ.1>

Meeting ID: 817 8663 5467

Passcode: 100006

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MEETING AGENDA

- | | |
|---|--|
| - Welcome and Call to Order | Ms. Robyn Knox, Chair |
| - Quorum Validation (10 or more) | Ms. Knox |
| - <i>Minutes Approval (September 11, 2024)*</i> | Ms. Knox |
| - State Workforce Development Board Presentation | Mr. Thomas Freeland, SWDB Chair |
| - Director's Report | Mr. Dean Jones, Director |
| - Contractor Status Reports | |
| 1. Eckerd Connects | |
| 2. Equus Workforce Solutions | |
| - Other Business | |
| - Adjourn | |

**Denotes an action item*

**Greenville County Workforce Development Board Meeting (GCWDB)
Wednesday, September 11, 2024
SC Works Greenville – McAlister Square
225 S. Pleasantburg Dr., Suite E-1, Greenville SC 29607**

MINUTES

Members Present: Weyland Burns, Kathy Edwards, Tammy Galindo, Craig Kinley, Robyn Knox (Chair), Patrick Michaels, Jared Mogan, Jennifer Moorefield, Michael Panasko, John Serpa, and Scott Stoller

Members Absent: Vernita Harris Gill, Patty McLeroy, Benjamin Sabol, Shan Smith, Kelly Shumaker (Vice Chair), and Ben Waldrop

GCWDB Staff and Contractor Staff Present: Dean Jones, Angela Smith, Eva Anagnostis, Shelia Harper, Sydetra Payton, Mary Beth Walters, Kenneth Taylor, Teresa Smith, Renee Alexander, and Rose Cortes

Guest/Visitors: Caitlin Brazell (SCDEW), Ashley Randolph (SCDEW), Deric Shuman (SCDEW)

I. Welcome and Call to Order: Chair Knox welcomed everyone and called the meeting to order at 11:32 a.m.

II. Quorum Validation (9 or more): A quorum was validated.

III. Minutes Approval (July 10, 2024)*: Minutes were approved as submitted.

IV. WIOA Director’s Report (Mr. Dean E. Jones, GCWDB Director):

- 1. Labor Market Data:** Mr. Jones reviewed some recent labor market data, including the Greenville County unemployment rate, which is trending up at 4.5%. Labor force participation is also continuing to trend up, which is a good sign that more people are working. There have been a few layoffs announced, and we continue to send staff to provide information on WIOA services.
- 2. WIOA Financial Status Report:** Mr. Jones shared the latest financial status report, which shows that PY23 expenditures are almost complete. These are carryover funds that we need to spend before using our current year (PY24) funds. Contract expenditures are included for the current year, as well as state grants. We recently received a Planning and Development Grant from the State WDB for \$75,000 for staff and board member professional development, as well as strategic planning.
- 3. WIOA Participant Activities:** Mr. Jones reviewed participants in training, exits, credential obtained, and entered employment for the current year.
- 4. PY23 WIOA Preliminary Performance:** Mr. Jones shared the most recent performance report received, which shows that we passed all measures except for the Youth Credential Rate. All other measures are exceeding 100% of goals. We have a good grasp on what has happened with the Youth Credential Rate, and we have been working on addressing this issue for a few quarters. We expect to have to complete a Corrective Action Plan, which while require us to send in status reports for how we are addressing the failing measure.
- 5. Workforce Development Month:** Mr. Jones shared information on September as Workforce Development Month, including some of the events taking place across the state. The State Workforce Development Symposium will be in Columbia tomorrow.
- 6. Local Area Designation Petition:** Mr. Jones reviewed this bi-annual process that we must do to be certified as a Local Workforce Development Area. We are currently working on the paperwork and will have everything submitted by the deadline of October 31, 2024.

7. **Executive Committee Approval:** Mr. Jones informed the board that we re-appointed Ms. Mary Beth Walters as our Business Services Team Lead at the August Executive Committee meeting.
8. **Innovation Grant:** Mr. Jones shared that we were not awarded the Innovation Grant that we applied for. Only one out of twelve local areas that applied for the grant was awarded funds. We hope that the State WDB will make more funds available because of the continued funding cuts we receive each year. We are currently assessing how we can move forward with some of the projects we planned for the Innovation Grant.
9. **PY25 WIOA Adult/Dislocated Worker/Business Services/Operator Contract:** We are currently in the final contract extension for our Equus Workforce Solutions contract. We are in the process of preparing for another Request for Proposals process. Ms. Anagnostis is working with the Upstate Workforce Board to prepare the documents, and we hope to release it before the end of the year so we will have plenty of time to complete the procurement and plan any transitions that might be required.
10. **Historical Data on Allocations:** Mr. Jones reviewed a chart of local allocations since 2003. Throughout these last 21 years, we have received over \$56 million in workforce funding for Greenville County. PY24 is the lowest allocation we have ever received, which has required us to make some difficult decisions for what we are able to continue providing the community.
11. **SC Works Certification Standards:** Ms. Anagnostis reviewed a few baseline measures from each of the three sets of SC Works Certification Standards (Management, Job Seeker, and Business Services) and gave examples of documentation we would use. She also asked for volunteers for the review of the standards and the documentation. We will need to complete the process by June 30, 2025.

V. Contractor Status Reports

1. **Eckerd Connects (Ms. Teresa Smith, Program Manager):** Ms. Smith gave a recap of the PY24 Youth Program activities so far. The Eckerd Connects Youth program has enrolled 12 Out of School Youth this PY, and they carried over 61 participants. Currently, three individuals are participating in Work Experience activities. There have also been three individuals hired from Work Experience activities so far this year. Ms. Smith also gave an overview of the organizations they have met with to coordinate referrals and/or activities, including Lifelong Learning and Greenville Literacy Association. Ms. Smith shared a success story for an individual that obtained her high school diploma through the Youth program. She is now completing a work experience and a Medical Assistant Certification.
2. **Equus Workforce Solutions (Mr. Kenneth Taylor, Operations Manager):** Mr. Taylor started off by celebrating the two staff members who will be recognized as Outstanding Workforce Development Professionals at tomorrow's symposium, Ms. Deanna Renick and Ms. Rose Cortes. Equus has enrolled 35 participants so far this PY. They have a cohort of EMTs planned for November and a cohort for Lockheed Martin in January. Classroom training is at five participants so far this year, including three in CDL, one in project management, and one in medical billing and coding. Center traffic has picked up a bit in McAlister Square, with a total of 2,311 YTD. Mr. Taylor also shared a success story about Charity. She was laid off from Verizon. She decided to enroll in truck driver training, and has since completed training, obtained her license, and become employed.

VI. Other Business: None

VII. Adjourn: Being there was no other business, the meeting was adjourned at 12:37 p.m.

*** Denotes an action item for GCWDB or Executive Committee Approval**

****Denotes Executive Committee has authorized Director to Proceed**



Greenville Workforce Development Board Meeting

**Speaker: Thomas Freeland, Chairman
November 13, 2024**

South Carolina
WORKFORCE
Development Board

1

**State Workforce
Development Board**

**Chair:
Thomas Freeland**



Your Elevator Speech here: introduce himself and his background

Topics of Discussion

State Workforce Development Board
(SWDB) Vision and Mission

State Strategic Plans Priorities and
Alignment

High-Performance Board Incentive



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Topics to be reviewed:

- Increase alignment and engagement with the local boards

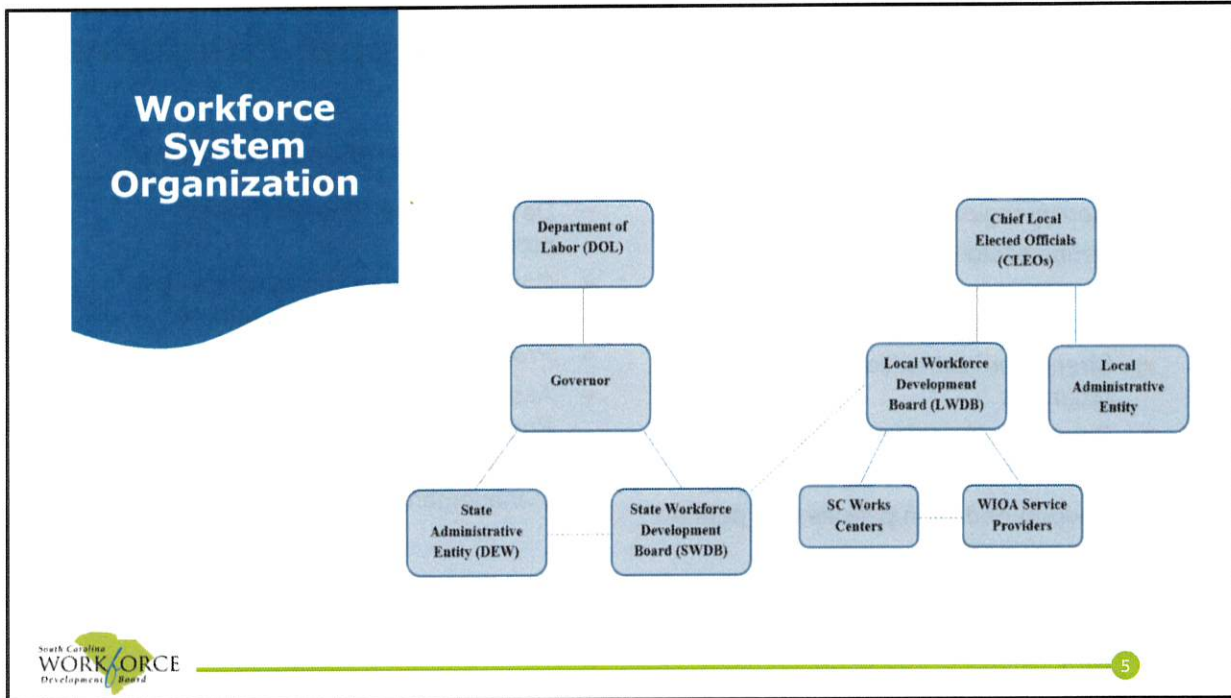
STATE WORKFORCE DEVELOPMENT BOARD

- ❑ The SWDB assists the Governor and executes his/her vision for the state's workforce development system by setting policy and providing strategic direction.
- ❑ The role of the SWDB is carried out through the Executive Committee and three standing committees.
 - ❖ **Board Development:** prepares, assists, and equips the SWDB to govern the state's public workforce system.
 - ❖ **SC Works Management:** builds a demand-driven workforce delivery system that equips job seekers with the skills employers need.
 - ❖ **Workforce Innovation:** strengthens South Carolina's workforce system through technology and strategic innovation that drives increased effectiveness and efficiencies in serving job seekers and employers.

The SWDB is a business-led governing body, appointed by the Governor, except members of the Legislature, to execute their vision for the state's workforce development system.

A majority of its members must come from the business community.

Required members also include representatives from the core WIOA programs, labor, apprenticeship, state and local government, and community-based organizations.



Please note: One of the SWDB priorities is to make the dotted-line between SWDB and the LWDB more solid. Today is an example of how we will accomplish this goal.

SWDB is responsible for creating the State Plan and policies for the State workforce system. Similarly, the LWDB also create a local plan, however, the local plans must align with the direction of the State plan. As we move into policies and performance, please note that local areas may have policies that is more specific and restrictive than a state instruction. However, local policy cannot be less restrictive than the state’s policy.

Examples of Strategic and Operational Functions

WDB Strategic Functions

- ◆ Identify regions and local areas
- ◆ Define sector partnerships
- ◆ Develop career pathways between industries and sectors
- ◆ Strengthen connections between core programs
- ◆ Develop and implement state/local plan and performance measures
- ◆ Develop and align policies with partners and programs

WDB Operational Functions

- ◆ Develop a One-Stop certification process
- ◆ Coordinate on an infrastructure cost sharing agreement with partners
- ◆ Procure service providers
- ◆ Assess Eligible Training Providers and Programs
- ◆ Develop a data collection database or management information system

- Developing guidance on how to utilize the Priority Occupation Tool
- Performance calculation for the Participant Cost Rate was recently updated to include direct staff assistance
- Recent investment into the SC Secret Shopper initiative on how we can better serve our consumers (job seekers and employers)

VISION and MISSION

Vision: Achieve and sustain South Carolina's workforce potential.

Mission: Through collaboration and coordination, align and enhance South Carolina's education and workforce system so that it is readily accessible, highly effective, and easily understandable.

Areas of Focus:
Awareness
Skills
Obstacles
Federal investments

The Unified State Plan for Education and Workforce provides a vision and mission for the education and workforce system and outlines strategic goals related to awareness, skills, and obstacles to employment

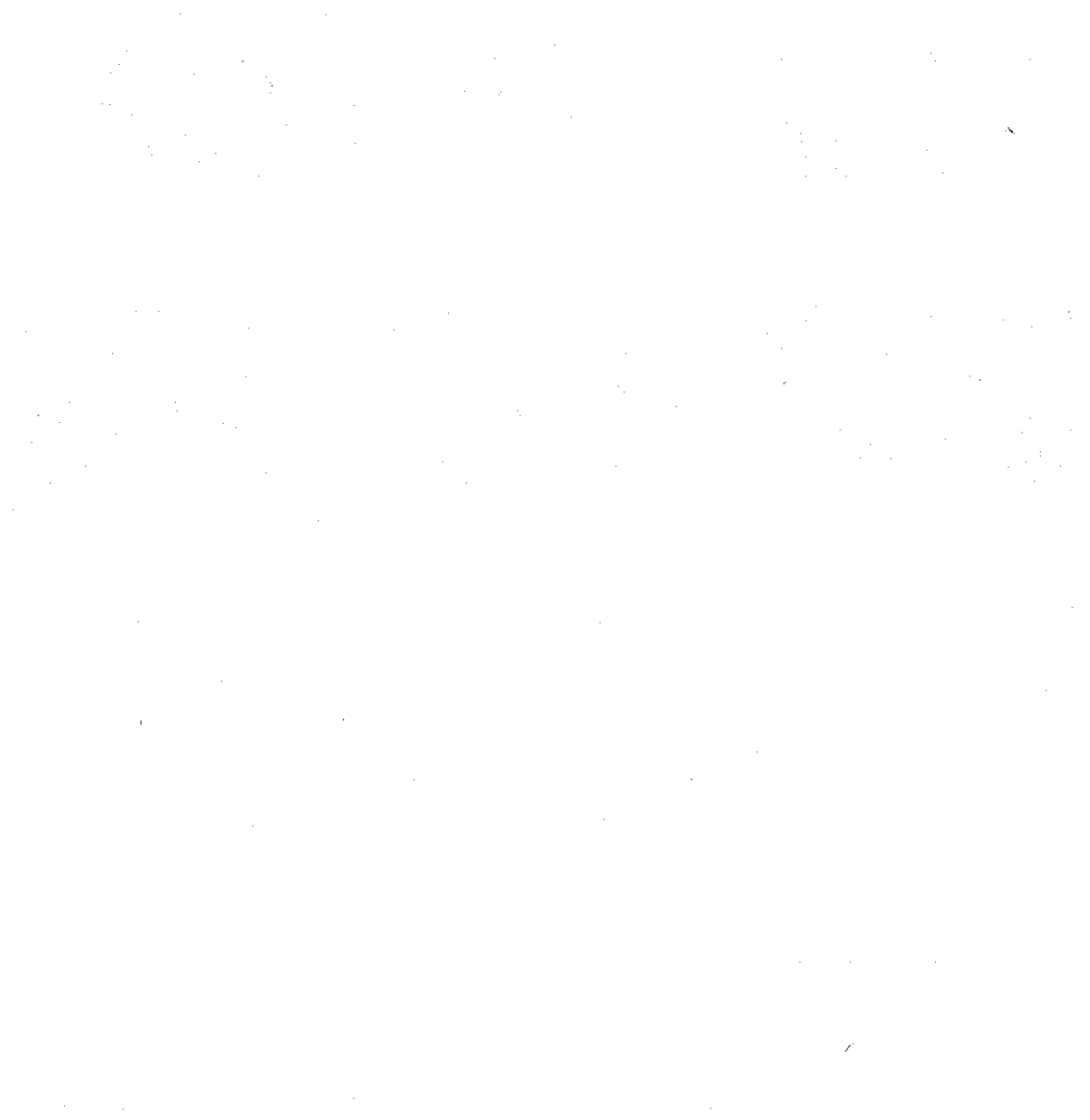
- The vision statement is to "Achieve and sustain South Carolina's workforce potential"
- The mission statement is "Through collaboration and coordination, align and enhance South Carolina's education and workforce system so that it is readily accessible, highly effective, and easily understandable"

These vision and mission statements come from the Statewide Education and Workforce Act

The WIOA State Plan adopts the vision and mission provided in the Unified State Plan and the objectives and strategies defined in the WIOA State Plan align with and support the goals and actions defined in the Unified State Plan

- Adopting these vision and mission statements is a first step toward aligning the publicly funded workforce system with broader South Carolina statewide education and workforce goals
- SWDB Strategic Plan has adopted the vision and mission from WIOA Combined State

Plan





SWDB Strategic Plan

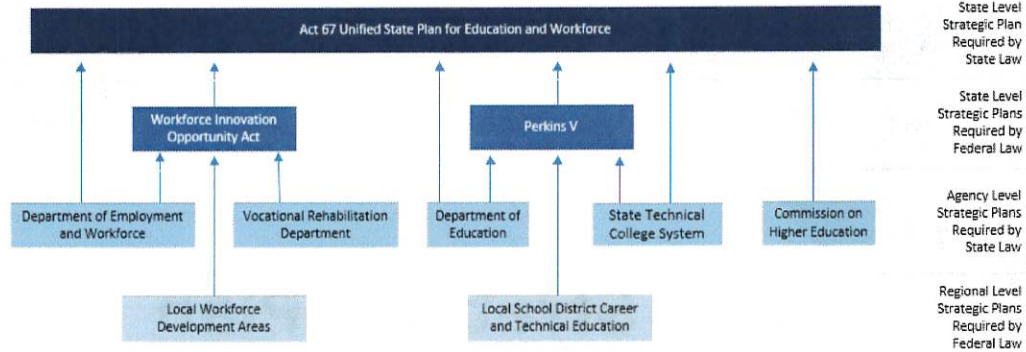
South Carolina
WORKFORCE
Development Board

Ms. Pamela Jones, Strategic Partnerships Manager will walk us through the SWDB Strategic Plan, providing an overview of how the state plans align with each other.

The Unified State Plan (USP)



The USP is the road map for education and workforce development in the state. The Workforce and Innovation Opportunity Act will contribute greatly to the mission and vision of the USP by being an integral part of that process. The State Workforce Development Board will help facilitate those initiatives across the state.



State Strategic Plans Alignment

USP Topics & Goals
(e.g., Awareness, Skills, Obstacles)

USP Strategies & Metrics

State WIOA Objectives

State WIOA Strategies

State WIOA Actions

Specific actions entities at the state level will take by certain dates to reach for and achieve the strategies and metrics

Regional WIOA Strategies

Regional WIOA Actions

Specific actions entities at the regional and local levels will take by certain dates to reach for and achieve the strategies and metrics (e.g., existing programs required in law, regional/local plans, new initiatives, etc.)



10

The plan's first topic, awareness, focuses on increasing understanding about the diverse array of occupations within the top industries in the state, services available to employers, and ability of both employers and individuals to efficiently access those services. The goal and actions, also known as strategies, have remained fairly consistent.

Pause for 3 Mississippi.

WIOA State Plan and SWDB Alignment

WIOA State Plan Topics & Goals

(Alignment, Skills, Obstacles, Leveraging Funding)

State WIOA Objectives

State WIOA Strategies

State WIOA Actions

Specific actions entities at the state level will take by certain dates to reach for and achieve the strategies and metrics



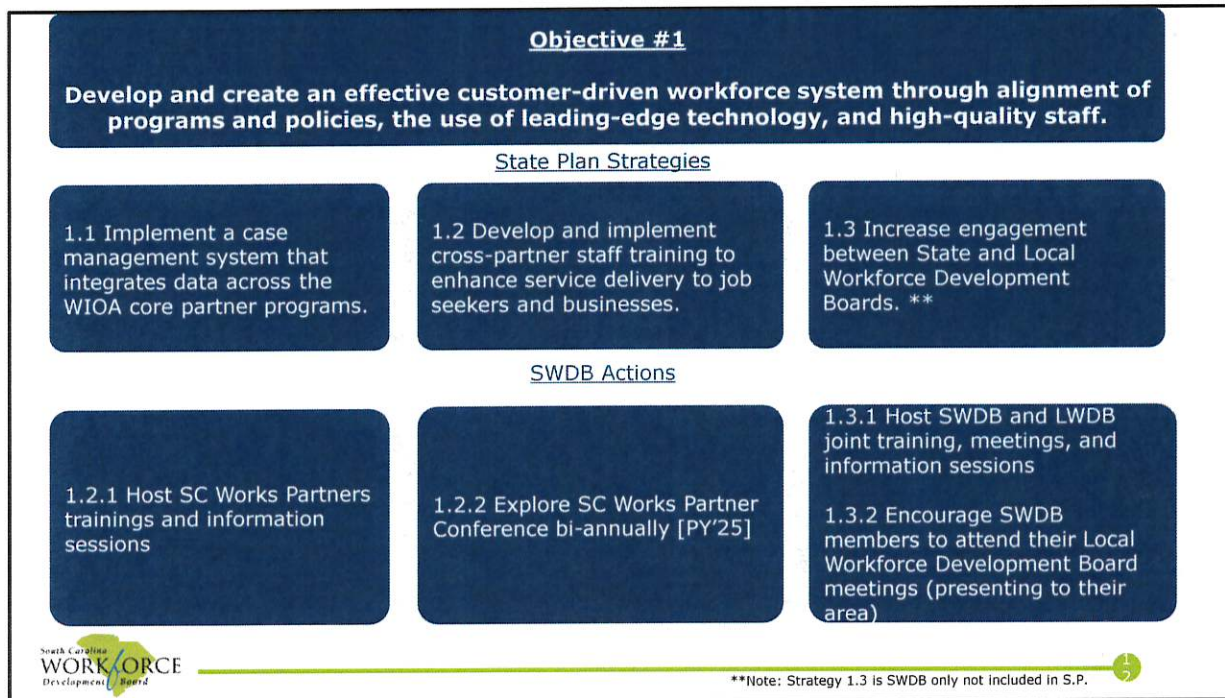
State Workforce Development Board Strategic Plan

SWDB Actions

Specific actions SWDB will take by certain dates to reach for and achieve the strategies and metrics (e.g., Performance, policy, funding, evaluation/study, or partnership/committee)

The WIOA Combined State Plan four major themes:

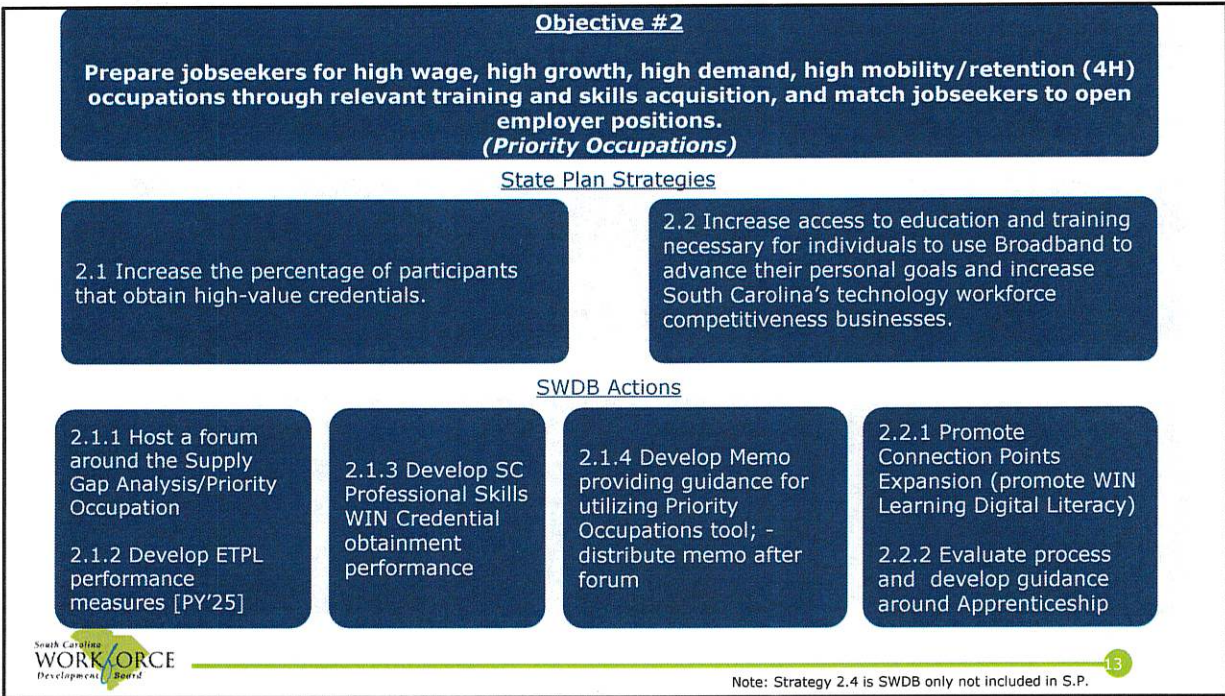
- Alignment and Coordination
- Access to skills and credentials of value
- removing barriers or obstacles to employment, and
- leveraging historic infrastructure investments.



The SWDB Actions shows how SWDB will support the Strategies for each objective identified in the WIOA Combined State Plan. Strategy 1.3 is a SWDB only strategy, not included in the WIOA State Plan

SWDB action items will include:

Pause for 3 Mississippi.



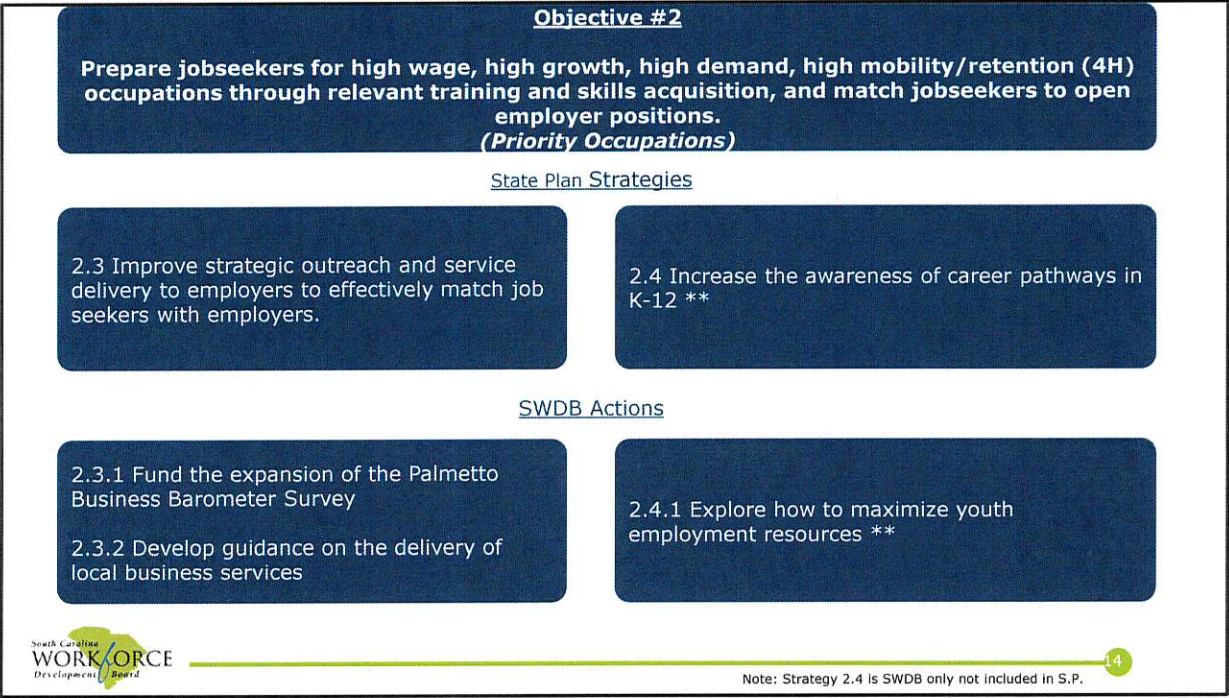
The SWDB Actions shows how SWDB will support the Strategies for each objective identified in the WIOA Combined State Plan. Strategy 2.4 is a SWDB only strategy, not included in the WIOA State Plan

Objective 2 – Access to skills and credentials of value

SWDB action items will include:

- Hosting a forum to hear the findings in the Supply Gap Analysis and the Priority Occupations identified in the analysis
 - After the forum, local areas would receive guidance on how to utilize the priority occupations
- SC currently have over 170+ Connection Points where consumers (job seekers) can access SC Works services, SWDB action would be to expand the availability of the WIN digital literacy assessment into current and future connection point location
- **DEW is in conversation with Apprenticeship Carolina to see how SC Work increase utilization, provide guidance's

Pause for 3 Mississippi.



The SWDB Actions shows how SWDB will support the Strategies for each objective identified in the WIOA Combined State Plan. Strategy 2.4 is a SWDB only strategy, not included in the WIOA State Plan

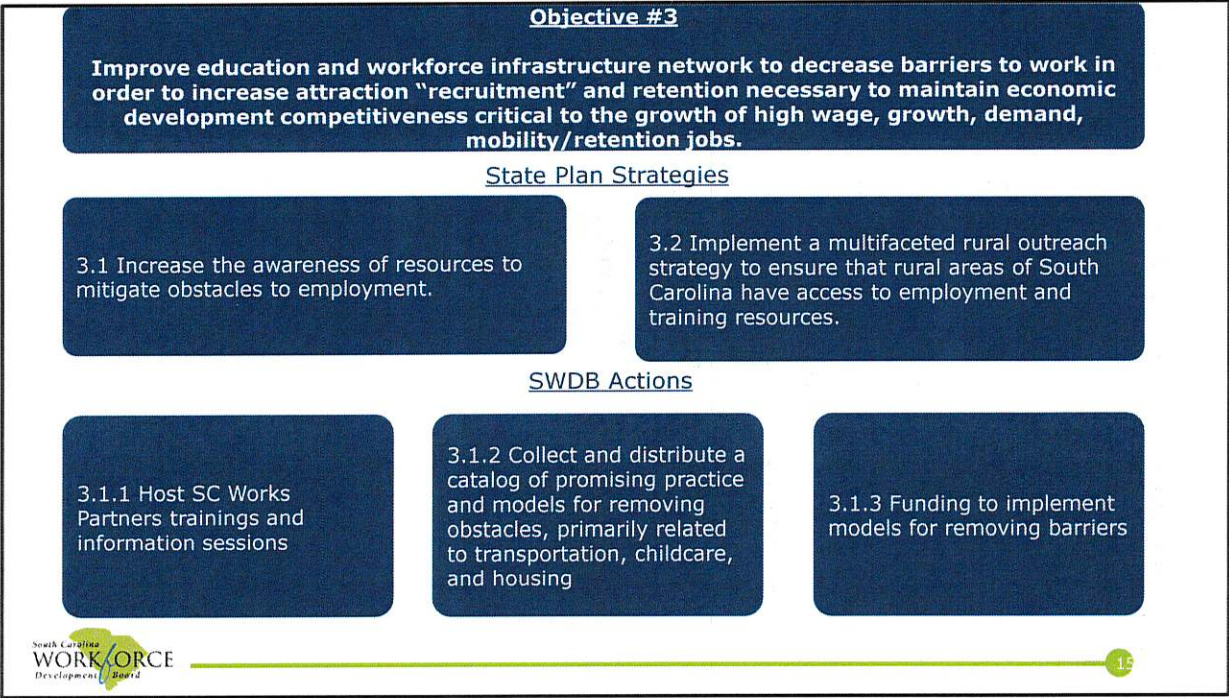
Objective 2 cont.
SWDB action items will include:

2.3.1 The Palmetto Business Barometer survey is currently a product of the South Carolina Chamber of Commerce and the South Carolina Department of Employment and Workforce. Business leaders in South Carolina are asked to participate in this ongoing survey of business conditions in the state. The survey measures business conditions and attitudes over time with an emphasis on behaviors to better understand the conditions South Carolina employers are facing and to inform the public about the state’s economy and workforce. DEW analyzes the data to identify how business conditions, needs and expectations are changing.

2.4 was developed based on member discussions on how to reach k-12 students, including increasing the number of career guidance counselors in the schools. The state has several initiatives and departments that focus on in-school youth. Action 2.4.1 is to

explore how to maximize these resources.

Pause for 3 Mississippi.

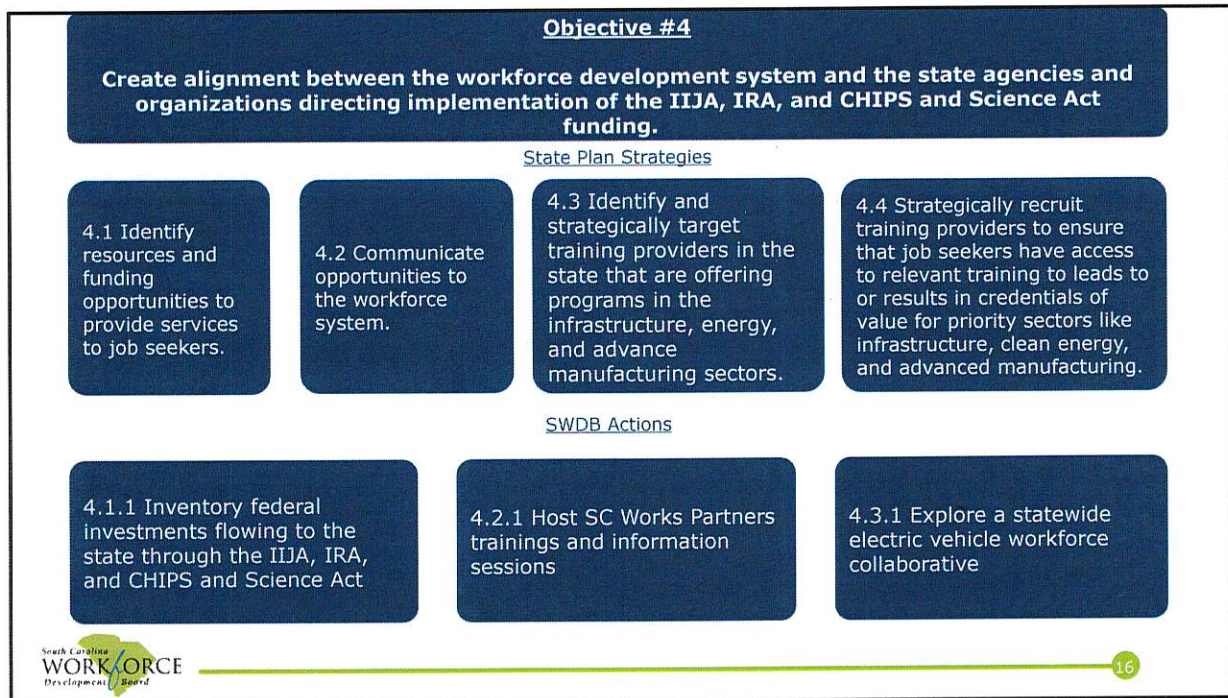


The SWDB Actions shows how SWDB will support the Strategies for each objective identified in the WIOA Combined State Plan.

Objective 3 – Removing barriers or obstacles to employment

SWDB actions items will include:

- Will focus on increasing awareness of resources to mitigate these obstacles, by hosting a series of information sessions speaking with partners and programs in place to mitigate these obstacles.
- Additionally cataloging promising practices and examples of models being used to remove the obstacles
 - For models that are scalable, a recommendation for funding to implement that model will be made



The SWDB Actions shows how SWDB will support the Strategies for each objective identified in the WIOA Combined State Plan.

expand access to high-speed internet, improve public transit, and take up key construction projects on America's roads, bridges, and waterways

According to the US Dept. of Transportation report in 2022, SC would expect to receive approx. \$4.9b over five years based on formula funding alone. Mr. Tom Allen, with the Office of

Regulatory, mentioned the **Broadband Equity, Access, and Deployment Program (BEAD)** funding to extend high-speed Broadband connections to the people of South Carolina while simultaneously increase affordability and the likelihood of use of the high-speed Broadband.

U.S. Department of Commerce's Economic Development Administration (EDA) designated the SC Nexus for Advanced Resilient Energy (SC NEXUS) Led by S.C. Commerce, SC NEXUS, a consortium of more than 50 members, aims to be a global leader in advanced resilient energy by developing, testing and deploying exportable electricity technologies tools, one of 31 Regional Technology and Innovation Hubs nationwide. Currently there over 21 semiconductor companies in SC

federal investment in clean energy that includes tax incentives for employers who employ registered apprentices

on qualifying energy projects.

March 2023 – Energy Office published that South Carolina expects to receive over \$137 million of these funds, which will be split into two programs: Home Energy Performance Based, Whole House Rebates (HOME rebates) and High Efficiency Electric Home rebates.

SWDB action items will include:

Pause for 3 Mississippi.

WIOA Funding

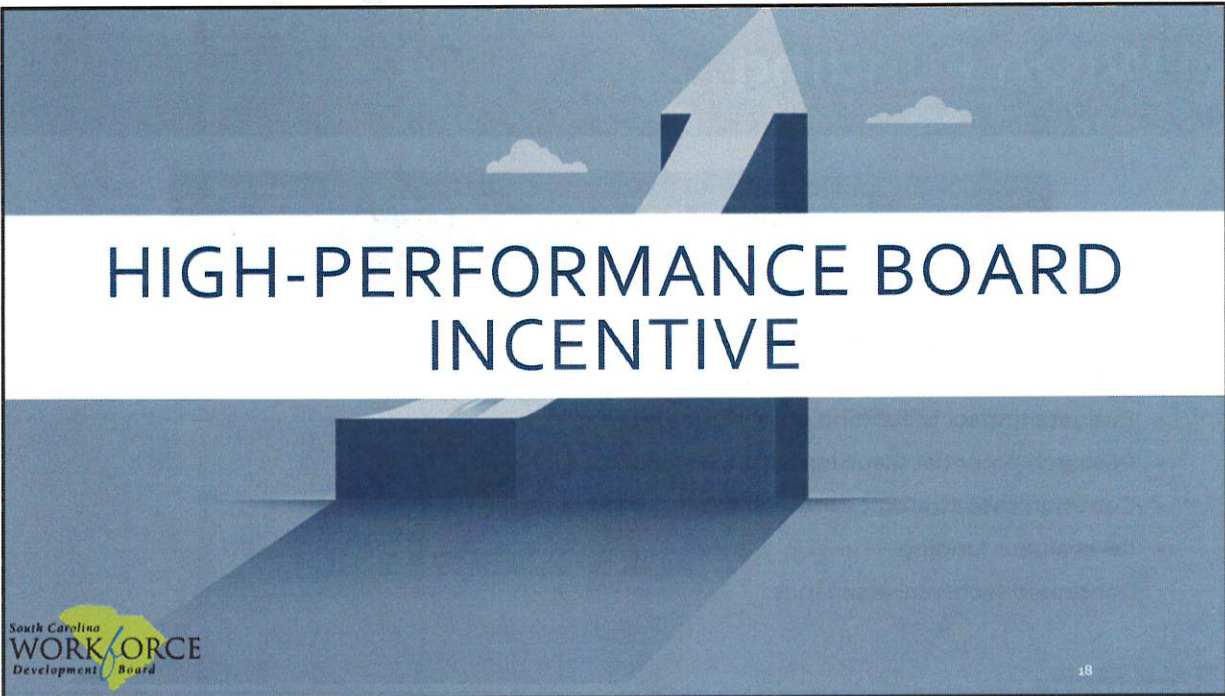
	PY2014 Total	PY2024 Total	Difference	Percent Difference
State	\$40,255,161	\$28,155,242	\$12,099,919	30.06%

Planned State Activity to Address Decline in Funding:

- Explore evaluation of necessary funding
- Evaluate impact of funding on performance
- Research potential reauthorization flexibilities
- Communicate strategic partnerships
- Re-evaluate funding
- Continued technical assistance

SWDB recognizes the decrease in WIOA funding. Funding has decreased by 30% over the last 10 years. In an effort to address this decrease, the state has planned activity including, exploring evaluation of necessary funding, while evaluating the impact the decrease in funding is having on performance, and continue providing technical assistance.

In Objective 4 of the WIOA State Plan Pamela reviewed and the document created by the National Governor's Association, SWDB will be inventorying the Federal Investments the State has received and then communicate strategic partnerships to you.



To recognize Local Workforce Development Boards for their leadership, overseeing opportunities to strengthen and build the local area's workforce and economic capacity, and achievement of high-performance levels on WIOA Primary Indicators of Performance, and State-Specific Performance Measures, the State Workforce Development Board has approved the High-Performance Board Incentive Award.

The Local Workforce Areas were asked to complete the High-Performing Board Survey for us to learn what qualifications and measurements they believed a high-performing board should exhibit. The criteria for this incentive was developed in part from those responses.

Incentive Award Eligibility



Federal measures, WIOA primary indicators of performance and state-specific performance measures



Promote Regionalism



Employ innovative practices aligning with one or more of the state plan goals

WIOA funding can only be used to provide incentives to local areas for achieving the WIOA Primary Indicators of Performance and state-specific performance measures;

- Federal Measures
 - 20% Work Based Learning
 - 5% Youth Limitation and Exceptions
 - Out of School Youth Expenditure Requirements
- WIOA Primary Indicators - The State and each local

area has a negotiated goal for each of the 5 measures shown:

- Employment rate 2 quarters after leaving the program
 - Employment rate 4 quarters after leaving the program
 - Median earning of those who attained employment 2 quarters after leaving the program
 - Participants who attained a credential
 - Measurable Skill Gains (Essentially participants in education or training that are achieving documented progress towards a credential or employment); For example (if asked) completion of one year of an apprenticeship program
-
- State-Specific Measures
 - 80% Obligation Rate (Adult, Dislocated Worker, & Youth)
 - 70% Fund Utilization Rate
 - 30% Participant Cost Rate

 - Regionalism using multi-area strategies. Including Cost Sharing

 - State Goals:
 - Develop and create an effective customer-driven workforce

system through alignment of programs and policies, the use of leading-edge technology, and high-quality staff.

- Prepare job seekers for high-wage, high-growth, high-demand, and high-mobility/retention (4H) occupations through relevant training and skills acquisition, and match job seekers to open employer positions.
- Improve the education and workforce infrastructure network by decreasing obstacles to work in order to improve recruitment and retention of workers, which is necessary to maintain economic development competitiveness.

Application, Evaluation, Payment

Application Instructions will be sent at the end of Program Year 2024

High-Performance Board Incentive Awards based on Program Year 2024

Reimbursement grant for at least \$50,000

Local areas were notified by memo about the High-Performance Board Incentive Award in June 2024.

Application instructions will be provided to the local areas before the end of the current program year and awards will be given during program year 2025 after PY'24 performance measures and reports are received.

THANK YOU

SWDB@dew.sc.gov



An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

For program funding details in compliance with the Stevens Amendment, please visit www.dew.sc.gov/funding.

DIRECTOR'S REPORT

We closed the SC Works McAlister Square Center for a couple of days during the Hurricane Helene power outage. DEW arrange for the SC Works Career Coach in the McAlister Square parking lot so that individuals may access unemployment insurance information. The closure reminded us to review office closure protocols with the SC Works partners on a periodic basis.

The GCWDB received its PY23 WIOA Program State Monitoring Report. No financial issues noted. One program issue noted related to referrals in the SC Works Data Reporting System, and two (2) observations noted pertaining to integrating business services with the WIOA Youth and EO demographic and analysis.

Staff has completed and submitted the Local Workforce Development Area (LWDA) Subsequent Designation and Subsequent Certification Application to the state office. The Subsequent Designation process is required in order to maintain eligibility as a Local Workforce Development Area (LWDA) and to receive WIOA program allocations. We will go through the Subsequent Designation process again for PY26.

The GCWDB received its final PY23 WIOA Annual Performance Report. Greenville passed the overall program scores and indicators, which is the bottom line when it comes to passing the required federal performance. However, we did not pass the one additional state requirement (credential rate), which is to pass all performance measures. Our analysis for coming in short of our goal include:

- **Priorities** of our youth participants **shifted** towards supporting financial needs for themselves and/or their families. Completing training was no longer their first priority.
- Large number of participants from **DJJ** that **exited without successfully** completing their training. Of the 24 DJJ enrolled participants, 19 did not complete training, or **79%**
- **Small number** of youth ceased to continue their training activity because of **aging out of foster care** upon turning 18 years old and/or **moved** out of the area.
- Inherent program disruptions due to **contractor staff productivity issues/turnover**

We have implemented the following corrective actions (not all-inclusive) to address improving the credential rate:

- **Targeting** GED students attending Adult Ed who are on the **“fast track”** to gain their GED
- Targeting students at Adult Ed who are on the **High School Diploma track**
- Targeting students who are **co-enrolled** in both **Adult Ed** and **technical schools**
- Targeting individuals who are **interesting** in **post-secondary training**
- Working with all partners (Adult Ed, DJJ, Foster Care, etc.) to ensure that **referrals** sent to WIOA include the full spectrum of necessary support for the youth referred.

See attached PY23 Annual Performance Report.

The State Board set aside funds so that the local areas could request up to \$75,000 for planning and development. LWDA's must use PAD funding for professional development and/or to contract out services to assist with the creation of the Local and Regional Plans, LWDB Strategic Plans, and/or grant writing. LWDA's were strongly encouraged to allocate funding for SC Works center staff, LWDB members and/or staff to the LWDB to attend the Southeastern Employment and Training Association (SETA) Spring 2025 conference or similar development opportunities. Greenville will use \$75,000 to pay for SETA costs, staff development training, and procurement of a regional and local labor market analysis.

PY23 - ANNUAL - FINAL

Greenville

Indicator/Program	Title I Adult Goal	Title I Adult Actual	Title I Adult % of Goal	Title I DW Goal	Title I DW Actual	Title I DW % of Goal	Title I Youth Goal	Title I Youth Actual	Title I Youth % of Goal	Total Sum	Overall Indicator Score	
Employment Rate Q2	77.8	84.5	108.6%	85.0	94.1	110.7%	72.0	88.2	122.5%	341.8%	113.9%	Pass
Employment Rate Q4	78.0	80.5	103.2%	80.0	94.4	118.0%	70.0	84.0	120.0%	341.2%	113.7%	Pass
Median Earnings	\$6,800	\$8,172	120.2%	\$8,629	\$8,796	101.9%	\$3,100	\$2,720	87.7%	309.9%	103.3%	Pass
Credential Rate	65.0	82.3	126.6%	58.4	73.3	125.5%	70.0	32.8	46.9%	299.0%	99.7%	Pass
Measurable Skill Gains	60.0	83.3	138.8%	60.0	94.4	157.3%	52.8	74.8	141.7%	437.8%	145.9%	Pass
Overall Program Score			119.5%			122.7%			103.8%			Pass
			Pass			Pass			Pass			

Individual Indicator Score of 50% or higher in the "Title I Adult/DW/Youth % of Goal" columns.

Overall Program Score of 90% or higher.

Overall Indicator Score of 90% or higher.

Failed Performance Measure(s) in One Program Year

If a LWDA fails to meet the negotiated level on a performance measure(s) or additional state indicator(s) of performance in one program year, a notice will be sent to the signatory official, the CEO, the LWDB Chairperson, the LWDA Administrator, and the SWOB Chairperson. The LWDB will be required to submit a CAP within 45 days of the notice, describing how it will improve and meet performance. The CAP must include, but is not limited to:

1. A description of the reason(s) for failure, including an analysis of the reason(s) for failure and how the cause was determined.
2. A description of immediate and long-term actions that will be taken to improve performance measures.
3. A timeline for completing each action identified.
4. Identification of technical assistance needed to implement the plan.
5. A description of how the LWDB will monitor and measure the effectiveness of the corrective action activities to ensure performance improvement.
6. Signatures of the LWDB chairperson and the signatory official. A copy must be sent to the CEO(s).

GREENVILLE WIOA YOUTH PROGRAM

Program Overview

Program Year 2024

Powered by  eckerd
connects

WIOA Program

- ▶ **Enrollments (New)**

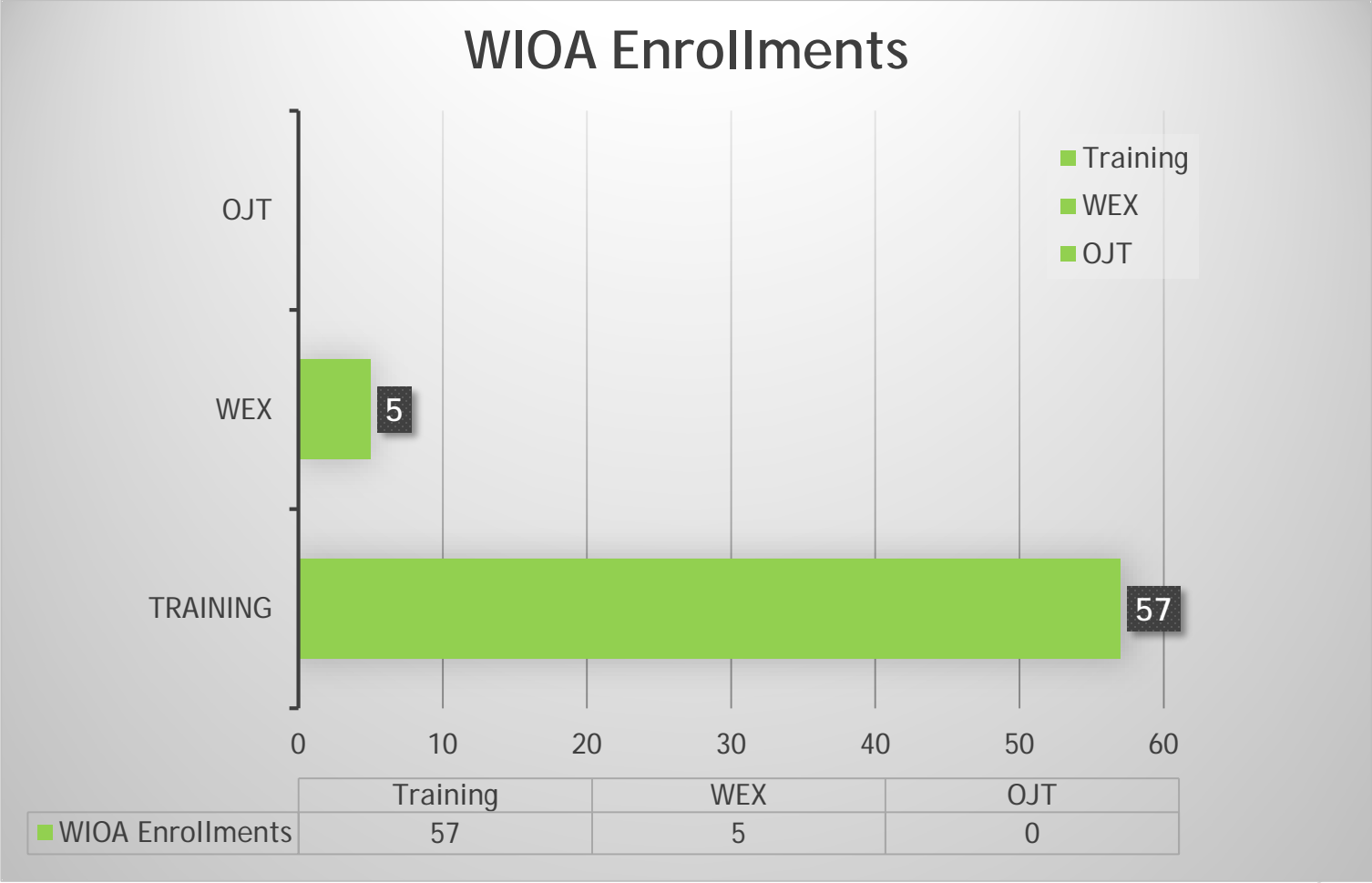
- ▶ 20 OSY
- ▶ 0 ISY

- ▶ **Total Served (Carry In/New)**

- ▶ 80 OSY
- ▶ 1 ISY



WIOA Program



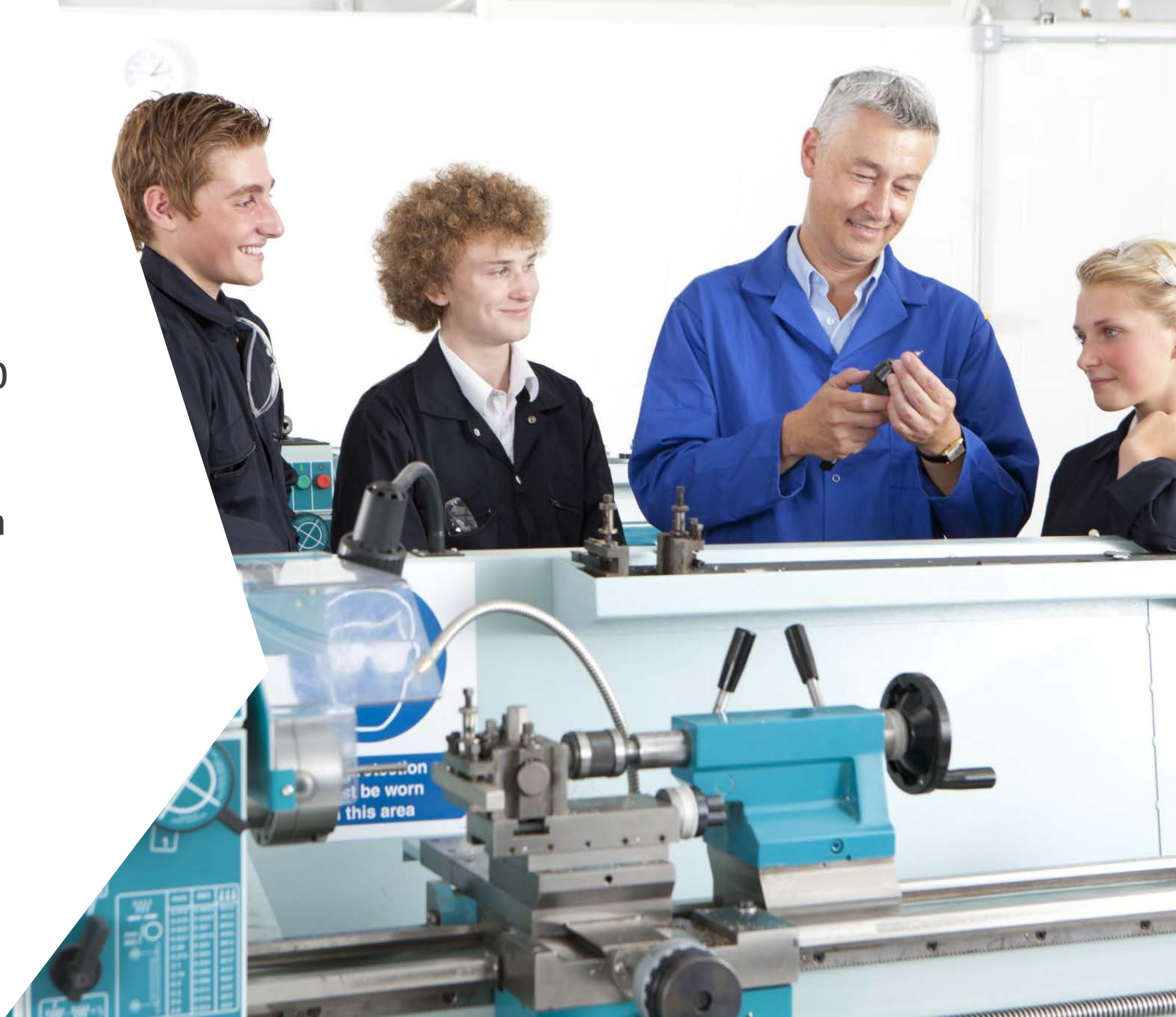
Credentials Earned

GED or High School Diploma: 3

Occupational Skills Certificates: 0

Occupational Skills Certificates in Progress:

- 2 - Welding at Greenville Tech
- 1 - Clinical Medical Assistant Captsone
- 1 - Clinical Medical Assistant Medcerts



Work Based Learning

5 Onsite WEX Participants

1 Virtual WEX Participants

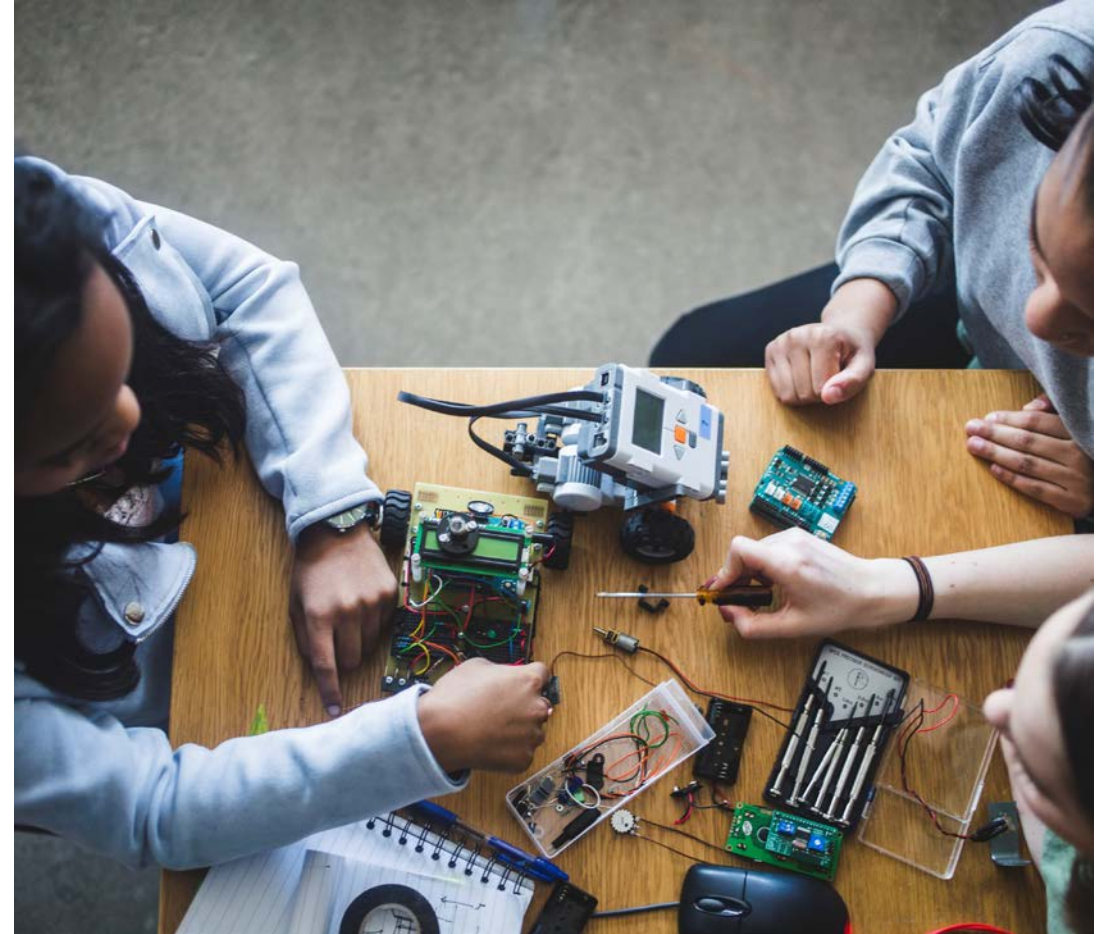
0 OJT Participants

Sites Utilized

- ▶ Eckerd Connects
- ▶ Lifelong Learning
- ▶ Project Host
- ▶ SC Works
- ▶ Miracle Hill Thrift Store

Participants Hired from WEX - 3

- ▶ Greenville Humane Society
- ▶ Old Navy
- ▶ Greenville Literacy



Outreach



- ▶ Sullivan Center
- ▶ Greenville Literacy
- ▶ WellBeing Partnership
- ▶ Infinite Possibilities
- ▶ West Ed's Justice and Prevention Research Center (Nicholtown)
- ▶ League of Women Voters of Greenville
- ▶ Rewa
- ▶ Just Say Something
- ▶ Community Fair at Unity Park

Success Spotlight

Connor Sherron joined our WIOA Youth program in April 2023, briefly left in September, but returned in 2024 determined to complete his GED. By September 2024, he proudly earned his diploma. Now working full-time at United Rentals, Connor is also pursuing his dream of an engineering degree at a local college. His story is a powerful example of resilience and support leading to success.



Questions?





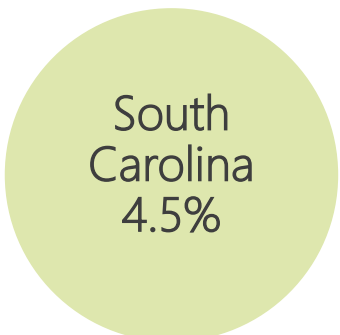
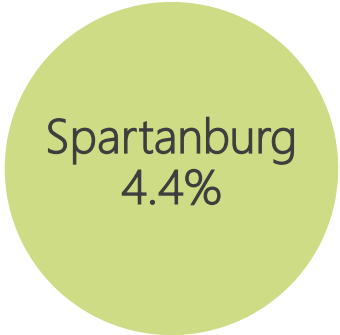
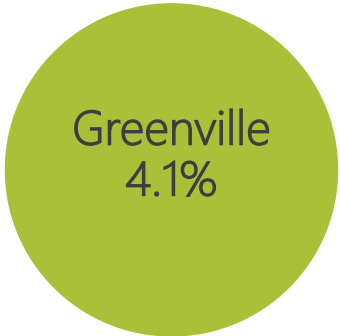
Just in Time

Greater Upstate Greenville

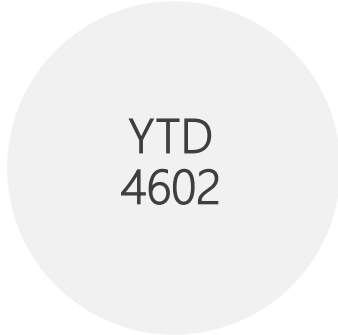
PY 24 Issue #4

Center Data

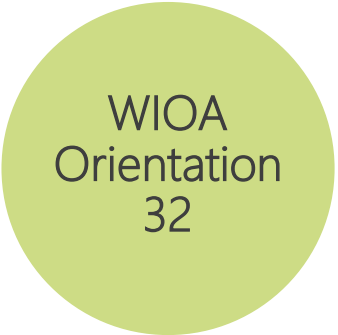
Unemployment Rates



Center Traffic



Testing & Workshops



*UI numbers for October have not yet been released.
August numbers released on 10/21/2024

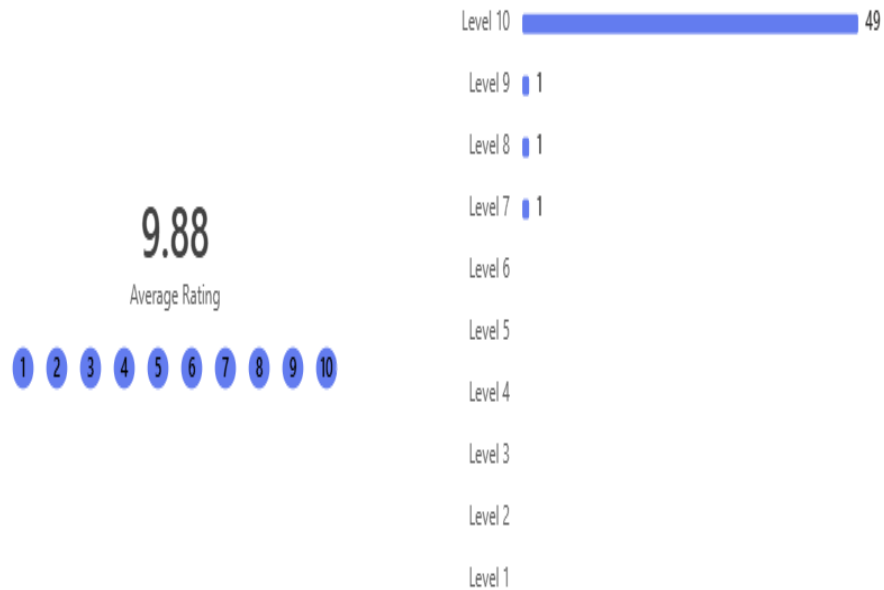
Customer Satisfaction

Jobseeker

5. Overall, how would you rate your experience using SC Works services?

1= Poor, 10 = Excellent

[More details](#)



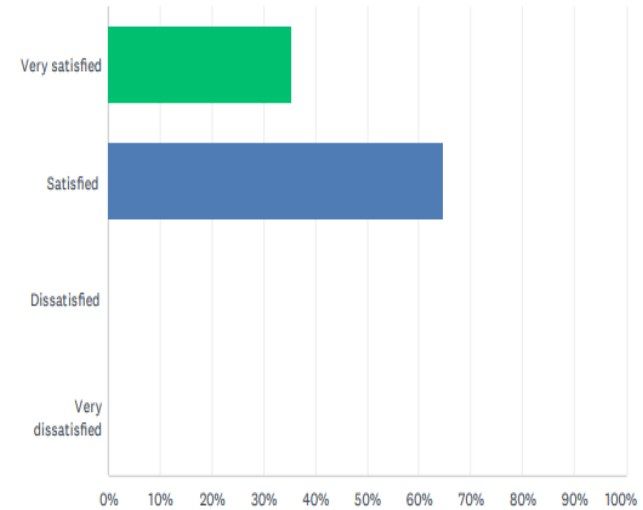
52 Total Surveys

Business

Greenville SC Works Business Partner Survey (September 2024)

Q3 How satisfied are you with the level of professionalism and staff responsiveness provided?

Answered: 17 Skipped: 0



Adults & Dislocated Workers

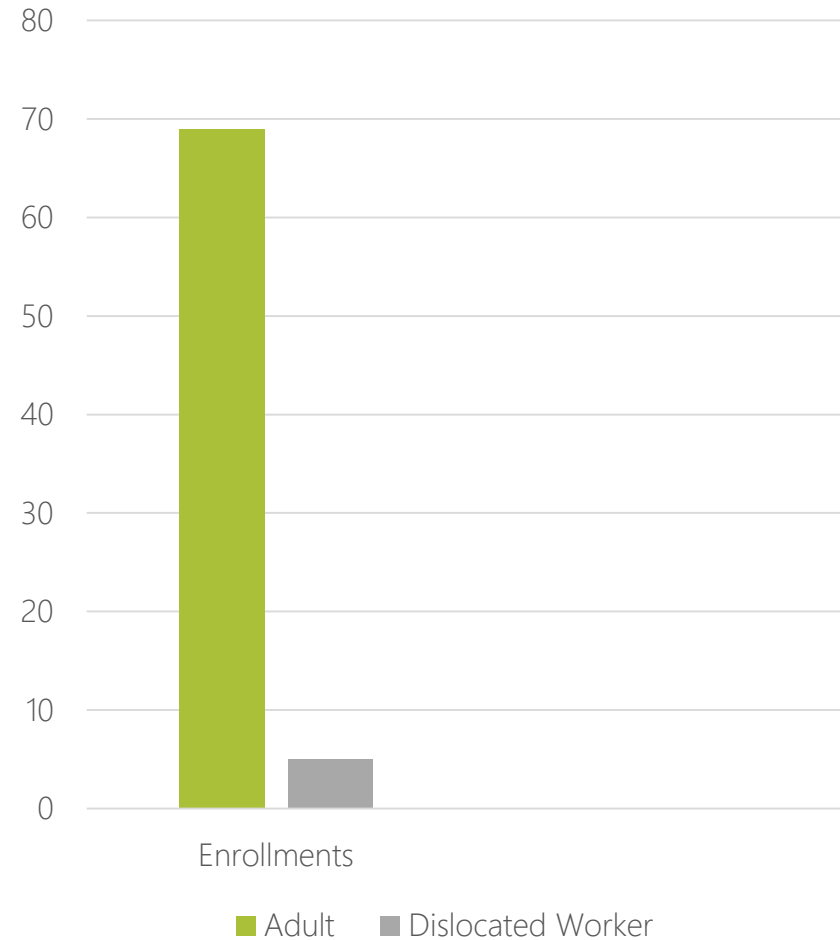
Enrollments (YTD)

74

Target Populations (YTD)

- Veterans 2
- Disabled
- Criminal History
- Low Income 38
- Basic Skill Deficient 26
- Priority of Service (October)= 89.2%

Adult/DW Enrollments

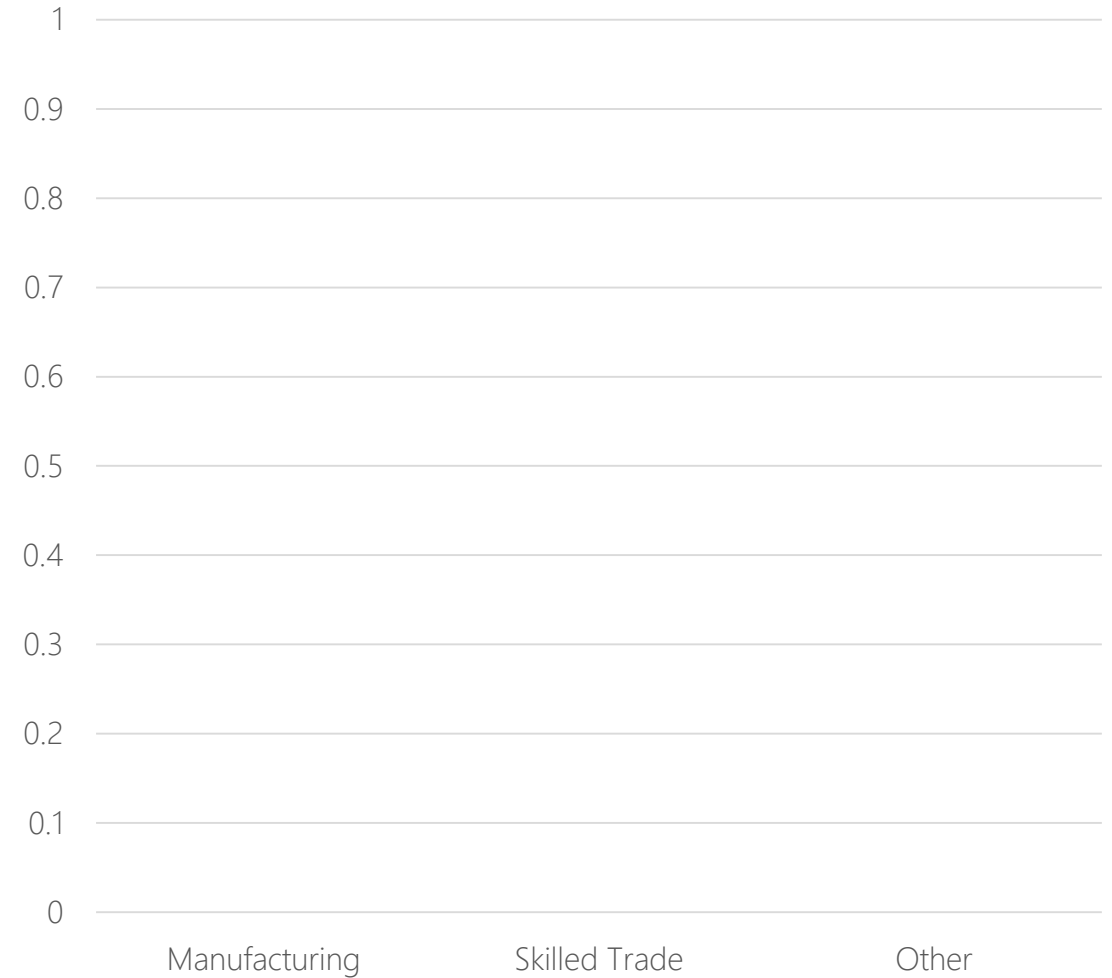


Business Solutions

Work Based
Learning Training
0 YTD

Hiring Events
(MTD)
3
Jobseekers
64 in person

Work Based Learning Training by Industry



Social Media Data & Success Story

Social Media Spotlight

SC Works held a combined Manufacturing and Disability Awareness Job Fair in October



MANUFACTURING AND DISABILITY AWARENESS JOB FAIRS SC WORKS GREATER UPSTATE

Tuesday, October 22nd
10am-1pm
SC Works Greenville
225 S. Pleasantburg Rd.
Greenville SC 29607

Due to the hurricane, we have rescheduled both events to be held on the same day, in the same facility.

Join us for a community and hiring event dedicated to acceptance and honoring each person's uniqueness.

An equal opportunity employer/program. Auxiliary aids and services available upon request to individuals with disabilities.
<http://www.greenvilleworks.com/st/events-amendments-redice/>
www.dew.sc.gov/funding TTY 711

americanjobcenter



Jessica Roundtree

57 Posts (Oct)
58 Facebook Likes (Oct)

Success Story

Jessica learned about the WIOA program from a friend and attended an information session to explore it further. She enrolled with the goal of obtaining her CNA license. Although she had relevant knowledge from various jobs, she lacked the necessary credential to secure a Nursing Assistant position and couldn't afford to attend school to earn it.

Jessica was enrolled in the WIOA program on August 22, 2023. With the support of her TDS, she completed the WIN testing and the Traitify Personality Assessment, created her resume, and submitted the WIOA scholarship application. She began training at the Village Career Center for Nursing Assistant training, where the WIOA program provided financial assistance for her training, books, and other required fees to complete the program.

Jessica successfully completed the Nursing Assistant program on April 18, 2024, and obtained her Nursing Assistant license on June 2, 2024. She is now working at Astonishing Home Healthcare as a CNA and is very grateful for the opportunities the WIOA program has provided her.

Community Outreach

Greenville

10

Event Highlights

- Mary Beth, Ben, and Rose met with new Greer Chamber of Commerce Executive Director to discuss how SC Works can support employers in Greer.
- Frederica represented SC Works at Resource Fairs held at Unity Park and the Dream Center in Easley.
- Ben spoke at the Atlas local Small Business Incubator as part of a new business orientation presentation.
- Mary Beth met with Harvest of Hope in Berea to discuss open positions in their organization and how SC Works can assist in finding qualified candidates
- Frederica and Stacey Mckinney met with Upstate Circle of Friends to discuss a new program running for students at Southside High School in Greenville.



Thank You